HARVEST RIGHT WARRANTY

All Harvest Right Freeze Dryers are covered by the Harvest Right Limited Warranty that was in effect on the date of the original purchase and applicable to the country or region where the product was originally purchased and delivered.
Only one Harvest Right Limited Warranty applies to each product. The applicable warranty is determined by the country or region where the product was originally purchased and delivered.

Full One-Year Warranty
Warranty Period: For one year from original ship date (includes the U.S. continental 48 states).
Included: Freeze Dryers, Premier oil vacuum pumps, and oil-free vacuum pumps.
Harvest Right will be responsible for: Repair or, at our option, replacement of any part of this freeze dryer and/or vacuum pump which proves to be defective in workmanship or material.
Consumer will be responsible for replacement parts caused by consumer misuse and neglect of product. See Normal Responsibilities of the Consumer below.

Limited Warranty, Years Two and Three
Warranty Period: For years two and three from the original ship date (includes the U.S. continental 48 states).
Included: Compressor, Condenser, and Evaporator.
Harvest Right will be responsible for: Repair or, at our option, replace any part of the sealed refrigeration system (compressor, condenser, evaporator, tubing) which fails because of defective workmanship or material.
Consumer will be responsible for: Diagnostic charges for determining defects, and any costs for transportation and delivery of the appliance required because of service.

Limited Warranty (Alaska, Hawaii, Canada and Puerto Rico)
Time periods listed above.
Included: Freeze Dryers, Premier oil vacuum pumps, and oil-free vacuum pumps.
All provisions of this limited warranty are the same as listed above except that service will be provided by the customer or a qualified local service provider that is approved by Harvest Right. The consumer will be responsible for the cost of transportation of the product to the repair shop or the travel cost of the technician to the consumer's location.
Consumer will be responsible for: Costs of local service and cost of parts for consumer

misuse and neglect of product. Costs for transportation and delivery of freeze dryers, vacuum pumps, and all parts, for any reason, to Harvest Right and to Consumer.

Limited International Warranty (includes all countries not described above)
Applies only to Harvest Right Freeze Dryers originally purchased and delivered in countries other than the United States, the United Kingdom, and the European Union/European Economic Area (EU/EEA). This warranty applies to purchases made on or after 7/2/26. Products originally purchased before that date remain covered by the warranty that was in effect at the time of purchase.
Warranty Period: For one year from original ship date.
Included: Freeze Dryers, Premier oil vacuum pumps, and oil-free vacuum pumps.
Harvest Right will provide: Support through telephone and e-mail only. At our option, all parts deemed necessary will be provided by Harvest Right.
Consumer will be responsible for: Costs of local service and cost of parts for consumer misuse and neglect of product. Costs for transportation and delivery of all parts, for any reason, from Harvest Right to Consumer.

Normal Responsibilities of the Consumer:
This warranty applies only to freeze dryers used in clean environments and when operated in accordance with Harvest Right instructions. The consumer is responsible for the following items:
1. Proper use of the appliance in accordance with the instructions provided with the product.
2. Proper installation in accordance with the instructions provided with the appliance and in accordance with all local electrical codes.
3. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in home or business facility wiring.
4. The appliance must be operated in a clean open area that has plenty of airflow and is not above 95°F (35°C) or below 35° F (2°C).
5. Damages to the appliance during or after installation. Do not lift the unit by holding onto the door.
6. Properly maintaining and operating the freeze dryer and vacuum pump.
7. Ensuring freeze-dried food and other freeze-dried materials are completely dry prior to packaging.
8. Ensuring proper, durable containers are used. Containers, once sealed, must not allow water or air to penetrate them.
9. Ensuring sufficient/proper, fresh oxygen absorbers are included in the sealed container with the freeze -dried material. They must not have expired or been exposed to the air prematurely for too long of a time.
Harvest Right accepts no responsibility for misuse of the freeze dryer nor for the quality of freeze-dried food or freeze-dried materials; nor does it accept responsibility for the packaging of the food or other freeze-dried material.

Exclusions:
1. Any modifications or add-on after-market accessories will void the warranty in its entirety.
2. Consequential or incidental damages such as, but not limited to, property damage and incidental expenses resulting from any breach of this written or any implied warranty.
3. Service calls which do not involve malfunction or defects in workmanship or material.
4. Damages caused by services performed by persons other than authorized by Harvest Right.
5. Parts other than Harvest Right repair parts or parts obtained from suppliers other than Harvest Right personnel.
6. External causes such as abuse, misuse, inadequate power supply, or acts of God.
7. Products with original serial numbers that have been removed or altered and cannot be readily determined.
8. Using an extension cord instead of direct line connection to available power supply.
9. Claims for personal injuries, incidental or consequential damages, or economic loss (profit or revenue), however caused.
10. If you are not the original owner of the freeze dryer, the warranty no longer applies.

Service:
Since it is the responsibility of the consumer to establish the warranty period by verifying the original purchase date, keep your delivery slip or purchase receipt or some other appropriate payment record. This warranty gives you specific legal rights. Depending on the country, state, province, or jurisdiction where your product was purchased, you may also have other rights that cannot be excluded or limited by applicable law.

HARVEST RIGHT EU/EEA LIMITED WARRANTY (TWO-YEAR FULL WARRANTY)

Applies only to Harvest Right Freeze Dryers originally purchased and delivered in the EU/EEA on or after 7/2/26. Products originally purchased before that date remain covered by the warranty that was in effect at the time of purchase.
Covered Products: Refrigeration products and related components manufactured by Harvest Right and sold to the original purchaser in the European Union or European Economic Area (EEA) (each, a **"Product"**).
Nature of this Warranty. Warranty periods run from the Product's original ship date, and the warranty extends only to the original purchaser (non-transferable, except where non-waivable law requires otherwise).
1. Two-Year Full Warranty
a. Coverage. For two (2) years from the original ship date (the **"Full Warranty Period"**), Harvest Right warrants the Product against defects in materials and workmanship under normal use and service.
b. Remedy. Harvest Right will, at its option and at no charge, repair or replace any Product or component it determines to be defective, including covered parts, reasonable labor, and reasonable shipping for warranty service.

2. Claims Procedure

a. To claim, notify Harvest Right or its authorized service provider within the applicable warranty period with proof of purchase, Product identification, serial number, ship date (if available), installation address and a description of the defect. Harvest Right may require inspection, photographs, service reports or return of parts. Harvest Right may fulfill its obligation by repair, component replacement, replacement with a comparable Product; replacement parts may be new, remanufactured, refurbished or functionally equivalent. Repair or replacement does not restart or extend the warranty period.

3. Exclusions

a. This warranty does not cover defects, damage or loss caused by: (i) improper installation, improper site preparation, inadequate ventilation and air conditioning, improper levelling, improper drainage, or inadequate and unreliable electricity; (ii) misuse, abuse, negligence, accident, alteration, relocation, improper maintenance, or operation outside published specifications; (iii) service or modification by anyone other than Harvest Right or an authorized service provider without Harvest Right's written approval; (iv) normal wear and tear or cosmetic conditions not impairing operation; (v) consumables and periodically-replaced items (e.g., filters, gaskets, shelves, batteries, fuses), unless expressly stated as covered; (vi) external causes, including power surges, improper voltage, lightning, flood, fire, freezing, corrosion, contamination, pests, or chemicals; (vii) loss of contents, spoilage, business interruption, or indirect or consequential loss; (viii) Products with altered or unreadable serial numbers; or (ix) Products sold used, refurbished, ex-display, open-box, or "as is", unless Harvest Right issues a separate written warranty.

4. Limitations and EU/EEA Consumer Rights Savings

a. Limitation of Liability. To the maximum extent permitted by applicable law, Harvest Right is not liable for indirect, incidental, consequential, special, exemplary or punitive damages — including loss of profit, revenue, goodwill, product spoilage, loss of stored items, cost of substitute equipment or business interruption.

b. Severability. No distributor, dealer, reseller or service provider may modify this warranty except by a written instrument signed by Harvest Right's authorized representative.

HARVEST RIGHT UNITED KINGDOM LIMITED WARRANTY (TWO-YEAR FULL WARRANTY)

Applies only to Harvest Right Freeze Dryers originally purchased and delivered in the United Kingdom on or after 7/2/26. Products originally purchased before that date remain covered by the warranty that was in effect at the time of purchase.

Covered Products: Refrigeration products and related components manufactured by Harvest Right and sold to the original purchaser in the United Kingdom (each, a **"Product"**).

Nature of this Warranty. Warranty periods run from the Product's original ship date, and the warranty extends only to the original purchaser (non-transferable, except where non-waivable law requires otherwise).

1. Two-Year Full Warranty

a. Coverage. For two (2) years from the original ship date (the **"Full Warranty Period"**), Harvest Right warrants the Product against defects in materials and workmanship under normal use and service.

b. Remedy. Harvest Right will, at its option and at no charge, repair or replace any Product or component it determines to be defective, including covered parts, reasonable labor, and reasonable shipping for warranty service.

2. Claims Procedure

a. To claim, notify Harvest Right or its authorized service provider within the applicable warranty period with proof of purchase, Product identification, serial number, ship date (if available), installation address and a description of the defect. Harvest Right may require inspection, photographs, service reports or return of parts. Harvest Right may fulfill its obligation by repair, component replacement, replacement with a comparable Product; replacement parts may be new, remanufactured, refurbished or functionally equivalent. Repair or replacement does not restart or extend the warranty period.

3. Exclusions

a. This warranty does not cover defects, damage or loss caused by: (i) improper installation, improper site preparation, inadequate ventilation and air conditioning, improper levelling, improper drainage, or inadequate and unreliable electricity; (ii) misuse, abuse, negligence, accident, alteration, relocation, improper maintenance, or operation outside published specifications; (iii) service or modification by anyone other than Harvest Right or an authorized service provider without Harvest Right's written approval; (iv) normal wear and tear or cosmetic conditions not impairing operation; (v) consumables and periodically-replaced items (e.g., filters, gaskets, shelves, batteries, fuses), unless expressly stated as covered; (vi) external causes, including power surges, improper voltage, lightning, flood, fire, freezing, corrosion, contamination, pests, or chemicals; (vii) loss of contents, spoilage, business interruption, or indirect or consequential loss; (viii) Products with altered or unreadable serial numbers; or (ix) Products sold used, refurbished, ex-display, open-box, or "as is", unless Harvest Right issues a separate written warranty.

4. Limitations and UK Consumer Rights Savings

a. Limitation of Liability. To the maximum extent permitted by applicable law, Harvest Right is not liable for indirect, incidental, consequential, special, exemplary or punitive damages — including loss of profit, revenue, goodwill, product spoilage, loss of stored items, cost of substitute equipment or business interruption.

b. Severability. No distributor, dealer, reseller or service provider may modify this warranty except by a written instrument signed by Harvest Right's authorized representative.

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