DAPPER

User Manual

Commercial Hot Water Carpet Extractor

Model No:- DP-CCE1209



For any service-related issues, please contact us:
Phone Number: 718-301-8243
Email address: support@dapper-supply.com

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SAFETY

This device has high power, please use it with a power supply of 16A or above!

This is a high-power electrical device, featuring two separate power cords:
One provides power for the water suction function, and the other powers all remaining functions. Refer to the labels on each power cord.

Usage Environment
Working environment temperature: 41–104 °F
Water temperature: 41–113 °F
Storage temperature: 33.8–140 °F
Cooling method: Mechanical ventilation

Improvement work
The manufacturer has the right to make changes to the equipment design. If the changes are minor, they will not be marked in the manual.
This manual will not be notified in advance if the version is changed. The final right of interpretation of the technical issues involved in this manual belongs to the equipment manufacturing company.

Customer Notice
Dear Customer:
Thank you for purchasing our cleaning equipment. If the equipment fails within the specified warranty period, you must present the purchase invoice and equipment warranty certificate to apply for free warranty. Paid services will be provided to users if the warranty period exceeds or falls into one of the following situations:
(1) Damage caused by improper use, maintenance, or storage;
(2) Damage caused by human damage and unauthorized dismantling, replacement, or repair;
(3) Damage caused by force majeure or natural disasters;
(4) There is no equipment warranty certificate or valid invoice, and the warranty certificate or document records are incomplete or have been altered.
When your equipment requires normal consultation or repair, please contact your local dealer.

Product Introduction

This equipment is designed to meet the needs of professionals in carpet cleaning, simple and fast. With a polyethylene frame and electric power as the power source, the use of this equipment can make the work reliable and efficient.

This manual will provide operators with a complete guide to commissioning, operation and maintenance of the machine. All operators and maintenance personnel must understand the relevant contents of this manual and must keep it until the machine is scrapped.

The operator can only use this machine if he has carefully read all the contents of this manual and fully understood all the operating contents and safety measures.

The equipment should be used with the accessories provided by the manufacturer. The use of unapproved accessories may affect its safe operation.

If the operator does not comply with these requirements, damage to the equipment and components and damage to the environment may occur, and the manufacturer will not assume any responsibility.

Product Advantages

- This equipment has a large capacity.
- High-performance diaphragm pump.
- Sewage tank full water protection.
- Rotational molded water tank, strong and not easy to damage.
- Extended power cord 10 meters.
- Dual mode processing: cold water and hot water
- Machine box and wand separate design, suiting more scenarios

Precautions

- Before using the extractor, you must read the precautions and operating instructions in this manual carefully.
- ake sure that the main power supply voltage meets the manufacturer's nameplate standard.
- efore maintenance, all functions of the extractor must be turned off and the main power must be cut off.
- Before connecting the power cord to the main power supply, check whether the power cord is damaged.
- Do not remove the top cover when using the extractor.
- **Warning**: For your safety, please use a cleaning agent that meets the requirements to avoid damaging the machine and affecting normal use.
- This extractor cannot be used to absorb dust.
- Do not use this extractor outdoors to avoid getting the machine wet and causing danger. Do not store it in a humid place or outdoors.
- It is strictly forbidden to clean this device with water.
- The water temperature for this device is 41–113 °F , and it is strictly forbidden to use it at an overtemperature.

If foam or liquid flows out of the extractor during use, all functions must be shut down immediately and the main power supply must be cut off.
If detergent is added to the clean water tank, defoamer must be added to the sewage tank.

Safety measures to be observed

General protection

- Before use, check that the voltage is correct according to the operating voltage indicated on the nameplate.
- Connection to multiple sockets/or extensions is not allowed.
- If the power cord is not long enough and an extension cord is required, the cross-section of the cord should be at least 2.5mm^2, the maximum length is 50m, and it should be fully extended when used.
- The connection between the power cord and the extension cord should be water-proof.
- The power cord of the equipment should be checked regularly. If there are signs of damage to the power cord or plug, it must be replaced at the sales authorized manufacturer's service center.
- Keep the pipes clean, and the heat dissipation area and its surroundings should be kept clean and free of foreign objects, (heat dissipation vents, pipes, etc...)
- Do not obstruct the ventilation holes of the equipment, and do not place objects on the equipment, which will change the ventilation or cooling of the equipment.
- Do not use the machine as a pedal.
- Do not use the equipment in public and unmarked areas
- Do not use this product in harsh environments and places containing the following substances (corrosive, salt water, solvent liquids, gases or flammable and explosive) Even if diluted, hot ash or dust and other harmful substances may cause danger to the operator or the machine.
- Do not use the equipment in flammable and explosive environments. This equipment cannot be exposed to splashing liquids (such as rain or spray equipment).
- Keep away from children when using.
- Clean the filter, water tank and accessories promptly after use

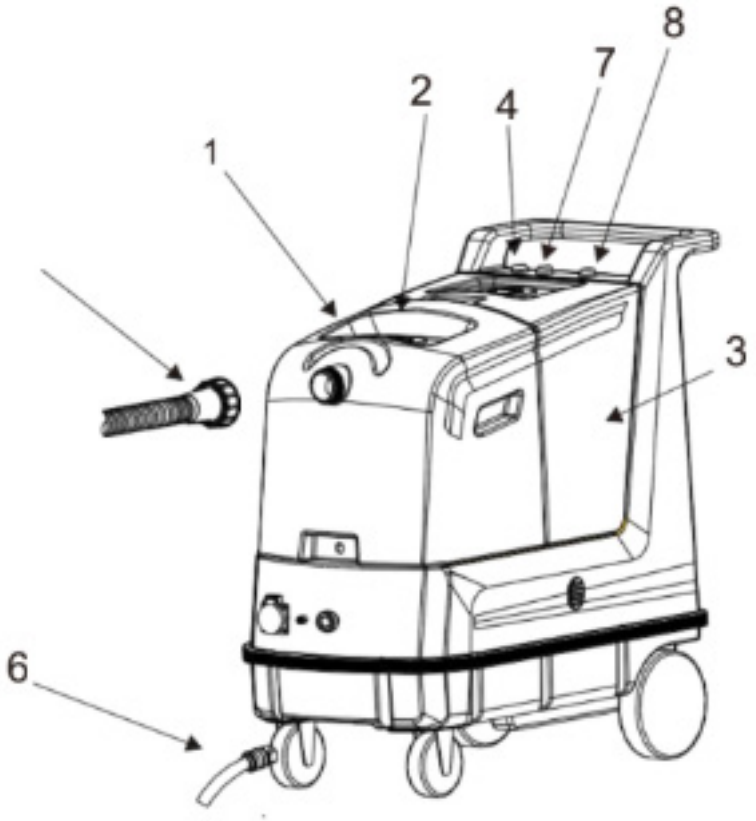
2. The device is environmentally friendly and disposed of

- The packaging materials of the device are recyclable.
- Do not dispose of garbage and packaging, throw them into an approved recycling facility
  This device cannot be put together with the processed household waste.
- It is made of recyclable materials and can be recycled.
- In order to protect the environment, please recycle and reuse the waste appliances in accordance with local regulations.

ASSEMBLY

1. Parts names, as shown in Figure

1:Wastewater tank
2:Wastewater tank cover
3:Clean water tank
4:Water suction button
5:Vacuum hose
6:Water spray button
7:Water heating button



2. Connect the sewage suction pipe.
3. Check the packaging of the machine, remove it from the packaging, if you find any parts are damaged, please contact your dealer and freight company for replacement or tracking.
4. Connect the hose and spray hose with the appropriate





Technical Data

Specification	Value
Model	DP-CCE1209
Rated voltage (V)	120
Frequency (Hz)	60
Rated power (W)	3700
Water suction motors power (W)	1000 + 1200
Vacuum suction (kPa)	≥27
Hot water power (W)	1500
Hot water temperature (°F)	95 °F
Diaphragm pump rated power (W)	40
Spray flow (L/min)	1.0–2.0
Pressure (bar)	0–4.6
Waterproof grade	IPX4
Electrical insulation grade	Class 2
Power cord length (ft)	32.8 ft
Noise (dB(A))	89
Fresh water tank capacity (L)	48
Sewage tank capacity (L)	36
Hose length (ft)	16.4 ft
Hose diameter (in)	1.26 in
Weight (lbs)	92.6 lbs
Equipment size (in)	37.8 × 20.9 × 37.8 in

OPERATION

Safety Instructions

- When the equipment is in use, if there is dust leakage or abnormal noise, stop and disconnect the power supply immediately. Identify and solve the cause before using it again.
- Keep people away from the work area when in use.
- There should not be any unstable or fragile objects in the work area.
- Avoid hitting walls and furniture when the device is in operation.
- Ensure that no hazardous processes are used and keep the work area clear.
- This product uses a dedicated detergent. Do not use products such as laundry detergent and shampoo.

Use

- Ensure the cleanliness of the clean water tank and the effective installation of the filter before use.
- Connect the vacuum hose and spray gun hose accessories correctly.
- Add special detergent. Pay attention to the amount of detergent used, which must meet the ratio requirements.
- The water temperature range of the machine is 41–113 °F.
- Connect the device to the power supply.
- Press the water spray switch on the control panel (if you want to use hot water, you can press the water spray heating button), press the water suction switch.
  Note: Do not press the water spray heating switch when the water spray is not pressed.
- Press the handle switch, and the spray maintains a constant pressure to spray onto the surface of the cleaned object.
- The waterproof socket can be used with our electric scraper.
- Open the pipe cover on the drain pipe to drain the sewage.

NOTE: DEFOAMING AGENT MUST BE ADDED TO THE WASTE WATER TANK BEFORE YOU USE THIS MACHINE TO CLEAN.

Tips

- In order to obtain a fairly clean surface, it is recommended to use an additional dry and wet vacuum cleaner to clean the carpet surface.
- When the items are heavily contaminated, pre-treat them with a decontamination agent before cleaning.
- For heavily contaminated surfaces, spray the detergent solution and wait a few minutes before cleaning.
- Under the guidance of professionals, the equipment can also be used to clean water-washable textiles



MAINTENANCE

Care & Maintanence

1. The power plug must be unplugged when the device is repaired or cleaned.
2. When the device is repaired, please contact the after-sales service department and use only original accessories.
3. Drainage and cleaning:

- When emptying the sewage tank, remove the cover and disconnect the hose. Then the sewage tank can be removed from the base and rinsed after the sewage tank is emptied.
- After each use, use a hose to absorb the remaining solution back into the sewage
- tank.
- Spray the clean water tank and filter with clean water.
- In order to reduce the injection pressure, turn off the water pump, remove the
- sewage tank from the device, and press the handle until the remaining solution
- flows out.
- If the clean water tank or the bottom of the filter is not clean, it needs to be
- rinsed repeatedly until it is clean. Use a sponge or cloth to clean the surface of
- the machine. (Do not use detergents or solvents that are incompatible with the
- surface plastic. Do not directly spray water to clean).
- Check the power cord after each use. If it is damaged, please replace it in time.

4. Clean the filter and float:

- After draining the sewage, the float must be installed back on the equipment in
- time.
- If foam is generated in the sewage tank, it will affect the movement of the filter float. When working with detergent, the sewage tank must use a defoamer.
- After cleaning, reassemble in the reverse order of disassembly and install it on the plastic cover.

Main Troubles & How to Solve Them:

Problem	Solution	
The switch indicator light is on, but the pump and vacuum motor do not work.	▪ abnormal internal wiring or motor failure.	▪ Check whether the internal wiring and motor are faulty.
The main power switch indicator light is not on.	▪ circuit component failure or power supply abnormality	▪ Contact after-sales service personnel.
No spraying.	▪ The clean water tank is empty or the water pump is waiting to start. ▪ The hose is not connected correctly or the bend affects the flow. ▪ The filter in the water tank is clogged. ▪ The filter or nozzle is clogged.	▪ Fill the water tank and restart the pump. ▪ Check whether the connection of the machine and the connection of the accessories are correct. ▪ Clean the filter, water tank and accessories promptly after use

Disposal:

- The packaging materials of the device are recyclable.
- Do not dispose of garbage and packaging, throw them into an approved recycling facility
- This device cannot be put together with the processed household waste.
- It is made of recyclable materials and can be recycled.
- In order to protect the environment, please recycle and reuse the waste appliances in accordance with local regulations.

Limited Warranty

Dapper Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Dapper Supply product is free from manufacturing defects in material or workmanship for one year from the date of purchase. If a defect is discovered within the warranty period, Dapper Supply, Inc. reserves the right to repair or replace the product at no cost to you, or to cover the cost of replacement parts and repair labor necessary to address defects present at the time of purchase or resulting from normal usage, provided the product has been installed, operated, and maintained according to the provided instructions. Any replacement parts requested within the first year are free of charge and fall under this warranty.

At its sole discretion, Dapper Supply, Inc. may choose to replace the product. In such cases, the replacement product will carry the warranty for the remainder of the original unit's warranty period.

This warranty is valid exclusively for the original purchaser of the product and applies only within the United States. The warranty begins on the date of the original purchase. Proof of the purchase date is required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy is the repair of the product as described above. All warranty services must be performed by a Dapper Supply-authorized service provider.

To claim warranty or request repair service:

Email: support@dapper-supply.com

Include your name, address, phone number, details of the warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit dapper-supply.com and use the "Contact Us" page. A Dapper Supply customer service representative will assist in arranging service for your product.

Thank you for choosing Dapper Supply.

WARRANTY EXCLUSIONS

This limited warranty does not cover:

1. Product failure due to power outages, interruptions, or inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, pests, lightning, wind, fire, floods, or other acts of God.
4. Damage resulting from accidents, misuse, abuse, improper installation, repair, or maintenance, including the use of devices that alter or convert the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs performed by unauthorized providers, or use of non-approved replacement parts.
6. Cleaning and maintenance not performed according to the user manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances will be the responsibility of the consumer.


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