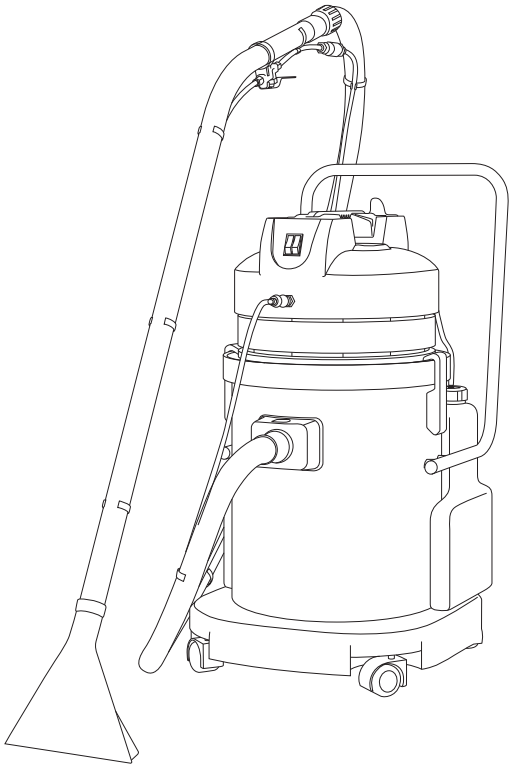
DAPPER

User Manual

Dapper Commercial Carpet & Upholstery Cleaning Machine

Model: DP-CVC1145, DP-CVC1146, DP-CVC1148, DP-CVC1150, DP-CVC1151



For any service-related issues,

Please contact us: Phone Number: 718-301-8243

Email address: support@dapper-supply.com

Contents

Safety Information 4
Product Overview 5
Parts List 6
Technical Specifications 7
Operation 8
Troubleshooting 9
Attachments 10
Warranty 12

Safety Information

Important Cautions

- This machine is not intended for use by people with physical limitations, cognitive disabilities, or children, unless supervised by a responsible adult.
- Keep children away from the machine at all times. Supervise children to ensure they do not play with the equipment.
- Always remove the power plug from the outlet before cleaning or performing any maintenance on the machine.
- If the power cable is damaged or frayed, have it replaced immediately by an authorized service center or qualified technician. The connection type is X-type.
- Always remove the power plug after stopping the machine.
- The power supply voltage and frequency must match the machine's rated specifications.

Danger Warnings

DANGER: Operating or servicing this machine without reading this manual may cause injury to yourself or others, or damage to the machine. All operators must receive adequate training before use.
DANGER: Do not use this machine near flammable or explosive substances. Never add any flammable materials into the machine.
DANGER: If the power cord becomes damaged during operation, stop the machine immediately and contact an authorized service center for replacement. Do not continue operating with a damaged cord.
DANGER: Always disconnect power before performing any maintenance or cleaning on the machine.

Operating Warnings

WARNING: If foam or liquid begins to overflow from the machine, immediately disconnect from the power supply. Identify and resolve the cause before resuming operation.
WARNING: This machine is heavy. Never park or stop it on a slope or inclined surface, and never start it on a slope.
WARNING: Do not use cleaning solution hotter than 122°F (50°C). Water above this temperature will damage the machine.

Product Overview

Description

The Dapper Supply 16 Gal Commercial Carpet & Upholstery Cleaning Machine is a versatile wet/dry cleaning machine designed for professional carpet maintenance. It performs three operations simultaneously: spraying cleaning solution, washing, and drying — leaving carpets thoroughly cleaned in a single pass.
The compact, modern design allows for flexible use in a variety of settings, including hallways, conference rooms, restaurants, and other commercial or institutional spaces requiring regular carpet care.

Parts List



Component key:

1. Lift Handle
2. Head Unit
3. Grab Handle
4. Liquid Tank
5. Fan Switch
6. Water Pump Switch
7. Quick Connector
8. Steel Pipe
9. Air Suction Pipe
10. 60L/80L Steel Drum
60L Plastic Drum
11. Big Water Sucker
12. Sewage Pipe
13. Chassis
14. Small Water Sucker

Technical Specifications

Specifications

Parameter	Value
Voltage	120V / 220–240V, 50/60 Hz
Power	2,110 W
Height	37.0 in (940 mm)
Tank Diameter	17.3 in (440 mm)
Main Body Capacity	15.9 (60 L)
Clean Water Capacity	5.3 gal (20 L)
Vacuum Suction	250 mbar
Air Flow Rate	106 L/s (3.7 CFM)
Cooling Mode	Cycle air-cooled
Water Suction Motor	220V AC / 110 W
Operating Pressure	116 PSI
Hose Diameter	1.57 in (40 mm)
Big Water Sucker Width	9.8 in (250 mm)
Small Water Sucker Width	3.3 in (85 mm)
Power Cable Length	26 ft (8 m)

Operation

Daily Operation

Pre-Operation Checklist

1. Ensure the power supply voltage and frequency match the machine's rated values.
2. Inspect the power cord for any visible damage. Do not operate with a damaged cord.
3. Check the filter screen of the suction pipe inside the clean water tank. The screen must be intact, clean, and free of blockages.
4. Remove the dust bag from inside the steel drum before activating the pump function.
5. Add 0.5–0.85 fl oz (15–25 mL) of defoaming agent into the steel drum before using the pump.

Operating Rules

1. Do not vacuum flammable, explosive, or corrosive substances.
2. Keep the main body of the machine dry — never submerge or allow it to become soaked in water.
3. Use only neutral (pH-balanced) detergents. Avoid acidic or alkaline cleaning agents.
4. Do not use cleaning solution hotter than 122°F (50°C).
5. If the pump runs for 1 minute with audible operation but no water output, shut it off immediately. Identify and resolve the cause before restarting (see Chapter 6 — Pump Blockage).
6. After each pumping session, run clean water through the machine for 20–30 seconds to flush residual detergent from the pump and hoses.

Pump Blockage Dredge Procedure

Common Causes of Pump Blockage

The DP-CVC1150 uses a small electromagnetic water pump. The following conditions can cause the pump to become blocked — the pump coil may still run (you will hear it) but water will not flow:
The machine has been stored unused for an extended period, causing the rubber valve inside the pump to stick to the valve seat.
Solid particles from the cleaning solution have accumulated inside the pump.
Cleaning solution left sitting in the pump has thickened or hardened, jamming the rubber valve.

Dredge Procedure

IMPORTANT: Perform this procedure before starting the machine whenever a blockage is suspected.

Open the water tank cover (see Figure 3, Step 1). Pull out the water suction hose and remove the filter.
Connect the water suction hose directly to a standard tap water supply (see Figure 3, Step 2).
Turn on the tap water and then turn on the water pump switch (see Figure 3, Step 3). The tap water will flush through the pump. Water should discharge from the quick-connect fitting on the machine head, confirming the blockage is cleared.


Pic1


Pic2


Pic3

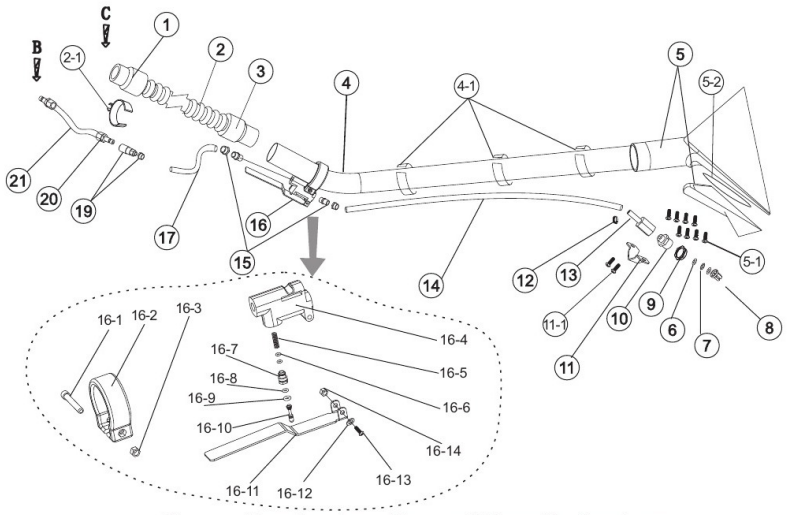
Troubleshooting

Use the table below to diagnose and resolve the most common operating problems.

Symptom	Possible Cause	Solution
No power	Power cord is damaged	Replace the power cord
No power	Circuit breaker tripped or building power disconnected	Check and reset breaker; inspect building power supply
Power on but motors run intermittently	Power cord issue	Inspect and repair or replace cord
Power on but motors run intermittently	Switch is faulty	Repair or replace switch
Power on but motors run intermittently	Loose terminal or poor contact	Re-seat and tighten terminal connections
No suction or weak suction	Drain valve is open	Close the drain valve
No suction or weak suction	Gap between motor head and tank is not sealed	Tighten and re-seal the motor head
No suction or weak suction	Suction pipe / tank interface is not sealed	Plug in and seal the connection
No suction or weak suction	Water suction pipe is blocked	Clear the obstruction from the suction pipe
No suction or weak suction	Dirt on the float ball support	Remove and clean the float ball support
No suction or weak suction	Suction pipe is damaged	Replace the suction pipe
No suction or weak suction	Vacuum motor is loose	Tighten the motor mounting screws
Pump runs but no solution from nozzle	Nozzle or filter is blocked	Remove and rinse the nozzle and filter
Pump runs but no solution from nozzle	Suction pipe filter in water tank is blocked	Remove and clean the filter
Pump runs but no solution from nozzle	Pump sealant is damaged	Replace the pump sealant
Pump runs but no solution from nozzle	Foreign material inside the pump	Remove strainer from water tank; flush with tap water

Attachments

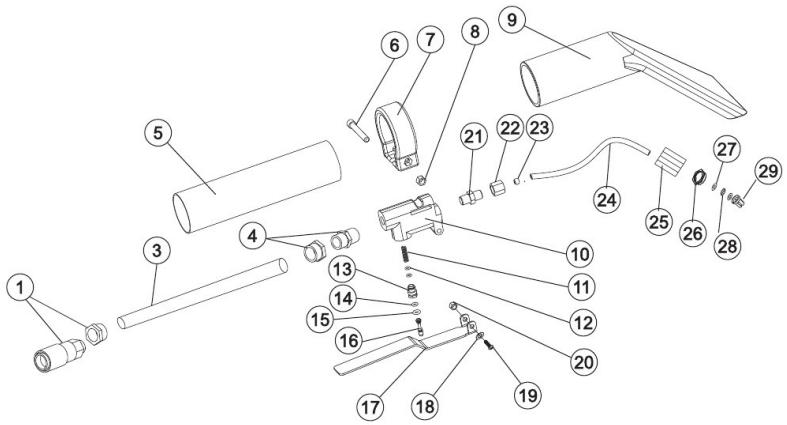
Large Hand-Push Sucker



Large sucker parts list:

1. 40 Connector A (1 pc)
2. 40 flexible hose (1 pc)
3. 40 Connector B (1 pc)
4. Steel pipe with 4 hose clamps
5. Steel sucker body with 8× OM 4×10 screws and squeegee sealing strip
6. Sealing pad (2 pcs)
7. Filter (1 pc)
8. Nozzle (1 pc)
9. 12 nut (1 pc)
10. Outer-thread 12 straight fitting (1 pc)
11. Pressing plate with PM 4×10 screw
12. 7 hose clamp (1 pc)
13. Inside-thread copper joint (1 pc)
14. 4×8 black hose, 40.9 in / 104 cm (1 pc)
15. Outer-thread 6 straight fitting (1 pc)
16. Spray switch base assembly (includes spring, O-rings, copper nut, insert stick, handle, washer, and locking nut)
17. 4×8 black hose, 7.9 in / 20 cm (1 pc)
18. Outer-thread 6 quick coupling, female (1 pc)
19. Outer-thread 6 quick coupling, male (2 pcs)
20. 4×8 black hose, 8.9 ft / 2.7 m (1 pc)

Small Hand-Push Sucker



Small sucker parts list:

1. One-point quick coupling, female (1 pc)
2. 4×8 black rubber tube, 4.7 in / 12 cm (1 set)
3. Outer-thread 6 straight fitting (1 pc)
4. Stainless steel pipe (1 set)
5. Steel CM5×25 screw (1 pc)
6. Fixing ring for spray switch (1 pc)
7. Steel M5 nut (1 pc)
8. Plastic sucker body (1 pc)
9. Spray switch base, spring, O-rings, copper nut, and insert stick (1 set each)
10. Spray switch handle (1 pc)
11. Nozzle with 12 nut, sealant pad, and filter (1 pc each)

Attaching the Hand Sucker

1. Pull out the suction pipe from the rear of the machine body. Plug the straight retractable hose of the hand sucker into the suction pipe port.
2. Connect the quick-coupling hose from the hand sucker to the quick-coupling fitting on the underside of the machine body.

Warranty

Limited Warranty

Dapper Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Dapper Supply product is free from manufacturing defects in material or workmanship for one year from the date of purchase. If a defect is discovered within the warranty period, Dapper Supply, Inc. reserves the right to repair or replace the product at no cost to you, or to cover the cost of replacement parts and repair labor necessary to address defects present at the time of purchase or resulting from normal usage, provided the product has been installed, operated, and maintained according to the provided instructions. Any replacement parts requested within the first year are free of charge and fall under this warranty.

At its sole discretion, Dapper Supply, Inc. may choose to replace the product. In such cases, the replacement product will carry the warranty for the remainder of the original unit's warranty period. This warranty is valid exclusively for the original purchaser of the product and applies only within the United States. The warranty begins on the date of the original purchase. Proof of the purchase date is required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy is the repair of the product as described above. All warranty services must be performed by a Dapper Supply-authorized service provider.

To claim warranty or request repair service:

Email: support@dapper-supply.com

Include your name, address, phone number, details of the warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit dapper-supply.com and use the "Contact Us" page. A Dapper Supply customer service representative will assist in arranging service for your product.

Thank you for choosing Dapper Supply.

WARRANTY EXCLUSIONS

This limited warranty does not cover:

1.Product failure due to power outages, interruptions, or inadequate electrical service.
2.Damage incurred during transportation or handling.
3.Damage caused by accidents, pests, lightning, wind, fire, floods, or other acts of God.
4.Damage resulting from accidents, misuse, abuse, improper installation, repair, or maintenance, including the use of devices that alter or convert the voltage or frequency of electricity.
5.Unauthorized product modifications, repairs performed by unauthorized providers, or useof non-approved replacement parts.
6.Cleaning and maintenance not performed according to the user manual.
7.Use of incompatible accessories or components.
8.Any costs associated with repairs or replacements under these excluded circumstances will be the responsibility of the consumer.

DAPPER