

STANDARD LIMITED WARRANTY

Brand: Lucky Goldia

1600 W Plano Pkwy. Plano TX 75075

Contact Email: bluegoldwholesale@gmail.com

1. What is Covered?

Blue Gold Wholesale warrants to the original purchaser ("Purchaser") that this product LLYGL WGN CRT model # M202685 will be free from defects in materials and workmanship under normal use and service for a period of **7 days** from the date of original retail purchase receipt.

2. Who is Covered?

This warranty is non-transferable and applies only to the original end-user purchaser who purchased the product from an authorized Blue Gold Wholesale LLC reseller or distributor. Proof of original purchase (e.g., sales receipt or order confirmation) is required to obtain warranty service.

3. What Will Do?

If a material or workmanship defect arises and a valid claim is received within the Warranty Period, Blue Gold Wholesale LLC will, at its sole discretion and option:

- **Repair** the product using new or refurbished replacement parts at no charge.
- **Replace** the product with a new or refurbished unit of equal or similar value.
- **Refund** the original purchase price of the product

4. What is Not Covered?

This limited warranty does not cover damage or failure resulting from:

- Misuse, abuse, neglect, accident, improper installation, or failure to follow product operating instructions.
- Unauthorized alterations, repairs, modifications, or dismantling by anyone other than Blue Gold Wholesale LLC or an authorized service center.
- Exposure to external causes, including water/liquids, fire, extreme temperatures, natural disasters, or electrical power fluctuations.
- Use of the product with third-party components or accessories not approved by Blue Gold Wholesale LLC
- Products purchased from unauthorized dealers, auction sites, or third-party marketplaces.

5. How to Obtain Warranty Service

To submit a warranty claim, please follow these steps:

1. **Contact Support:** Reach out to our Customer Service team at **bluegoldwholesale@gmail.com** with a detailed description of the issue.
2. **Provide Proof of Purchase:** Submit your order number or a copy of your sales receipt showing the date and vendor.
3. **Return the Item:** If instructed, obtain a Return Merchandise Authorization (RMA) number and ship the defective product to the address provided by our support team..

6. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, BLUE GOLD WHOLESALE DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL BLUE GOLD WHOLESALE BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, OR SPECIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE PRODUCT.