

LIMITED WARRANTY

Electric Off-Road Utility Tricycle • Model PPGX2V3600

Warranty Period	Personal Use: Vehicle: 1 year Motor: 2 years Battery: 12 months Frame: 3 years Commercial or Rental Use: 3 months
Coverage	Covered parts and labor during the applicable warranty period

Limited Warranty

From the date of original retail purchase, Pulsar Products Inc. warrants to the original purchaser that this electric off-road utility tricycle will be free from defects in materials and workmanship during the applicable warranty periods stated below. At its discretion, Pulsar Products Inc. or an authorized service provider will repair or replace any covered part determined, after inspection and testing, to be defective during the applicable warranty period. Replacement parts may be new, refurbished, or comparable. Any replaced parts will become the property of Pulsar Products Inc.

The warranty period will not be extended because of repair or replacement. A repaired or replaced product or part remains covered only for the remainder of the original warranty period. This warranty is non-transferable. Proof of purchase showing the original purchase date, the product serial number, and maintenance records may be required. If acceptable proof of purchase is not available, the product shipping date may be used to determine warranty eligibility.

Length of Warranty

The following limited warranty periods apply to this electric off-road utility tricycle. Proof of purchase and proof of maintenance must be provided.

- Complete vehicle — One (1) year from the date of original retail purchase.
- Motor — Two (2) years from the date of original retail purchase.
- Lead-acid battery — Twelve (12) months from the date of original retail purchase.
- Frame structure — Three (3) years from the date of original retail purchase.
- Commercial or rental use — Three (3) months from the date of original retail purchase.

“Personal use” means personal residential household use or recreational use by the retail consumer. “Commercial use” means all other uses, including commercial, construction, rental, or other income-producing purposes. For commercial or rental use, all warranty coverage is limited to three (3) months from the date of original retail purchase.

Consumer Responsibilities

- Carefully read and follow all instructions in the Owner’s Manual.
- Perform all required maintenance at the intervals specified in the Owner’s Manual and retain maintenance records.
- Pay all transportation costs to and from an authorized Pulsar service center. Unless otherwise requested, ground shipping will be used for parts; the customer is responsible for any additional expedited-shipping charges.
- Present the product to an authorized Pulsar service center as soon as a problem exists. Covered repairs will be completed within a reasonable time, not to exceed 30 days.
- Contact Pulsar Customer Support before returning the product or arranging warranty service. Unauthorized repairs are not covered.

LIMITED WARRANTY — CONTINUED

Coverage, exclusions, and service information

What This Warranty Does Not Cover

- **Normal wear:** Normal wear items, including but not limited to tires, wheels, brake components, cables, bearings, lamps, switches, connectors, and lubricants.
- **Maintenance:** Routine inspection, adjustment, cleaning, lubrication, battery charging, tire service, brake service, consumable materials, or repairs not performed by an authorized repair facility.
- **Misuse or improper care:** Damage or failure caused by abuse, misuse, neglect, overloading, improper cargo distribution, unsecured loads, improper assembly, improper charging, improper maintenance, improper storage, unauthorized modification, replacement of original components, or operation contrary to the Owner's Manual.
- **Battery and electrical system:** Normal loss of battery capacity; damage caused by deep discharge, use of an incompatible charger, improper charging, short circuit, water intrusion, incorrect electrical connections, or failure to follow battery maintenance and storage instructions.
- **Adverse conditions:** Damage or failure caused by collision, accident, fire, flood, freezing, extreme heat, or other natural disaster.
- **Shipping and storage:** Damage resulting from shipping, handling, or warehousing. Claims for shipping damage should be filed with the carrier.
- **Excluded products:** Products sold "as is"; products with a removed, altered, or illegible factory-applied serial number; and refurbished, used, demonstration, or floor-model products.

Where This Warranty Is Valid

This warranty applies only to the original retail purchaser of a product purchased from an authorized Pulsar dealer in the United States, Canada, or Mexico. Products purchased through online auction websites are not covered under this warranty.

Obtaining Warranty Service

Before returning the product or requesting repairs, contact Pulsar Customer Support. Be prepared to provide proof of purchase, the model and serial number, a description of the problem, and maintenance records. The purchaser is responsible for transportation or shipping costs associated with delivering the product to an authorized service center unless otherwise required by applicable law.

Company	Pulsar Products Inc.
Phone	(866) 591-8921
Email	support@pulsar-products.com
Address	1901 Little York Rd., Houston, TX 77093

Limitation of Liability and Legal Rights

Warranty coverage is limited to repair or replacement of the product or covered part. To the extent permitted by law, Pulsar Products Inc. will not be liable for incidental or consequential damages, including transportation costs, property damage, loss of income, or inconvenience. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by state or province.