Warranty Information

All of our products come with a warranty.

CoolerPak is proud to offer a **2-Year Limited Warranty** covering defects in materials and workmanship under normal use. If your CoolerPak product is found to be defective within one year of purchase, we will repair or replace it at no cost to you.

What is Covered:

- Manufacturing defects
- Material defects
- Issues resulting from normal use

What is Not Covered:

- Damage caused by cuts, tears, or punctures
- Overfilling or improper use leading to popping or bursting
- General wear and tear, misuse, or accidents

Tepist water bottles come with a 2-year warranty.

**Warranty does not cover shipping. Products will only be replaced once under warranty.*