



User Guide



HydroSphere™

60 oz Cordless Fountain

Before we start:

Care instructions

To keep fresh, clean water flowing for your pet, remember these four simple tasks:

Refill often.

Keep the water level up. If the water level gets low, the pump will shut off and the water-level light (💧) will pulse red. The pump will restart automatically after you refill the fountain.

Recharge the fountain.

The power light (⚡) will glow red when the fountain is operating on battery power and the battery is running low (less than 25% charged).

To recharge, plug in the fountain using the provided charging cable and a USB-A outlet or adaptor (not included). The power light will pulse blue during charging and glow solid blue when fully charged.

Clean your pump and fountain.

Take your pump and fountain apart to clean with soap and water every two to four weeks. Be careful not to get soap in the filter, as it will not wash out. The bowl, splash guard and tray are top-rack dishwasher safe.

Important: The pump is not dishwasher safe and should be hand washed.

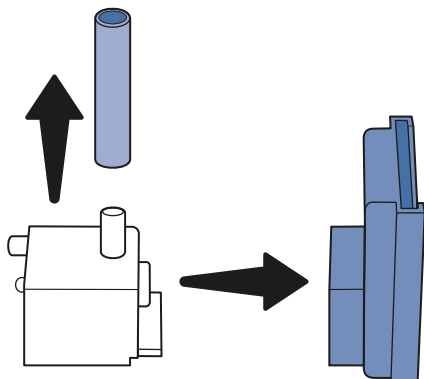
Replace the filter.

Replace the filter when the filter light (ⓘ) begins pulsing red (every 3 weeks).

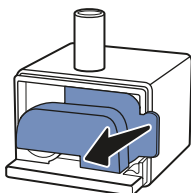
After replacing the filter, reset the filter reminder by pressing and holding the filter button for 3 seconds, or until the filter light quickly blinks blue three times.

Pump cleaning overview

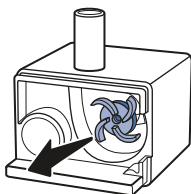
Important: Disassemble and clean the pump each time you clean the fountain (every two to four weeks).



Remove the tube and faceplate from the pump.



Remove the stator by pulling forward on the small tab.

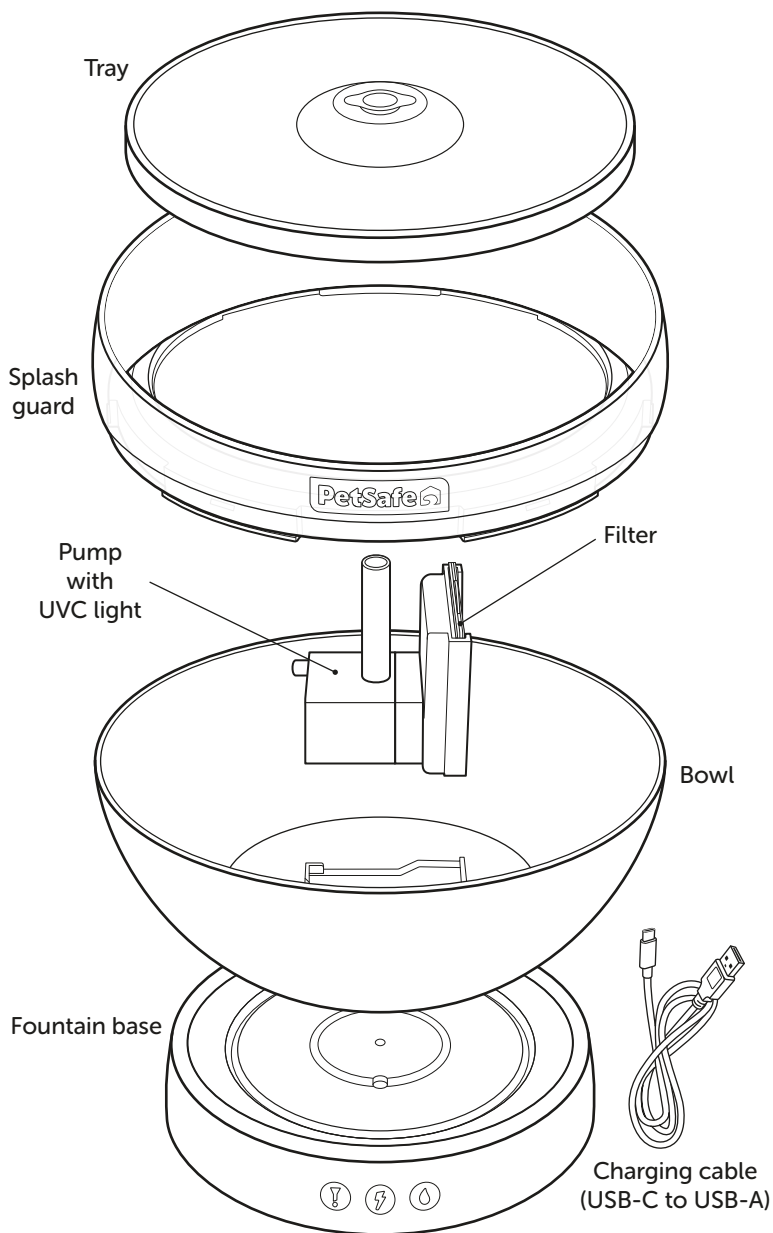


Use a fingernail to pull out the impeller, which is held in place magnetically.

Wash these parts with soap and warm water, then reverse the above steps to reassemble the pump.

Important: Do not throw any of the pump parts away. The pump is not dishwasher safe and should be hand washed.

What you have:

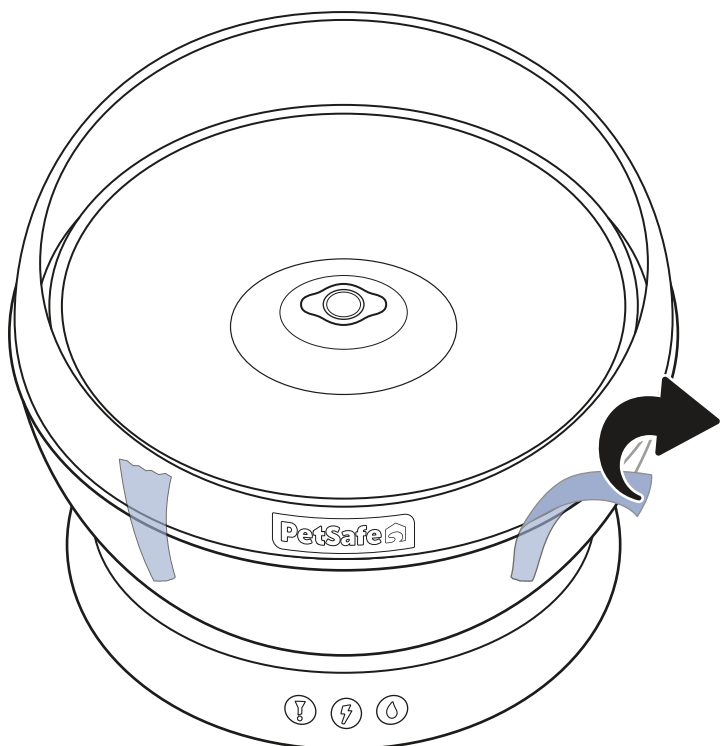


What you need:

- USB-A outlet or adaptor (**5V, 2A** recommended for optimal charging)

Setup instructions

1 Unpack the fountain



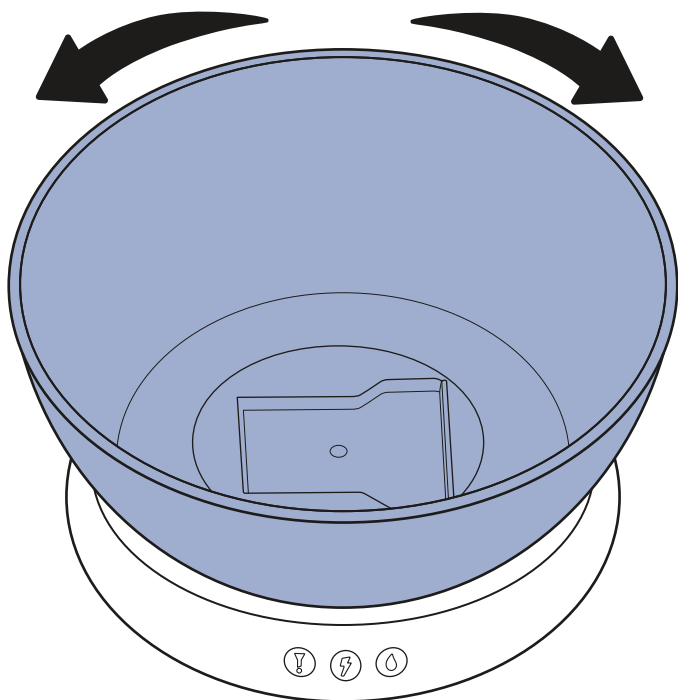
Remove the tape securing the splash guard to the bowl.

Lift the splash guard and tray off the fountain.

Remove all internal packaging.

Rinse the tray, splash guard, and bowl in cold water to remove any dust or residue left over from manufacturing.

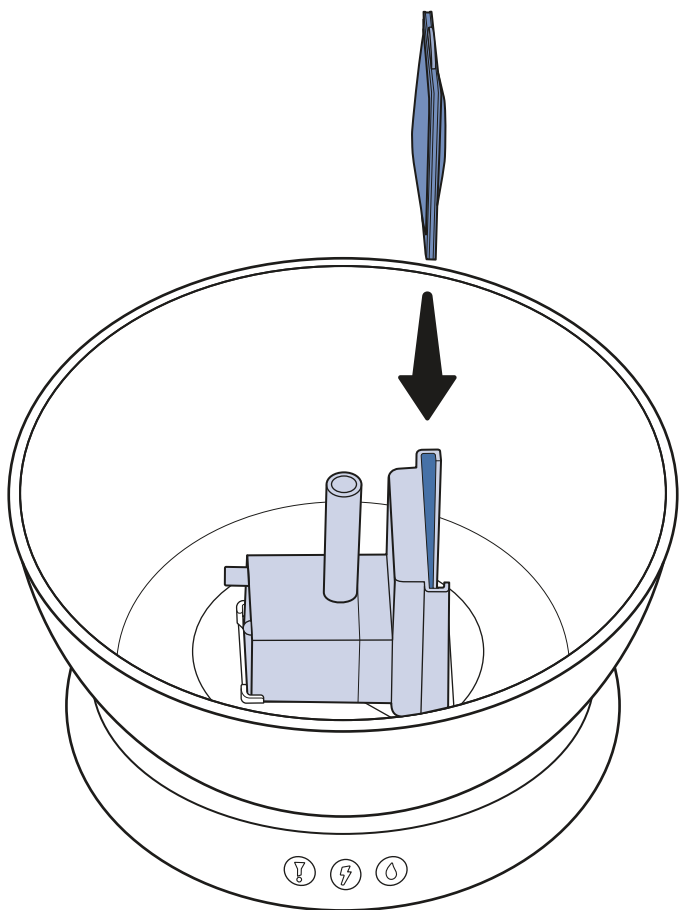
2 Position the bowl



Place the bowl on the fountain base.

Rotate the bowl until you feel it connect with the fountain base and stop rotating.

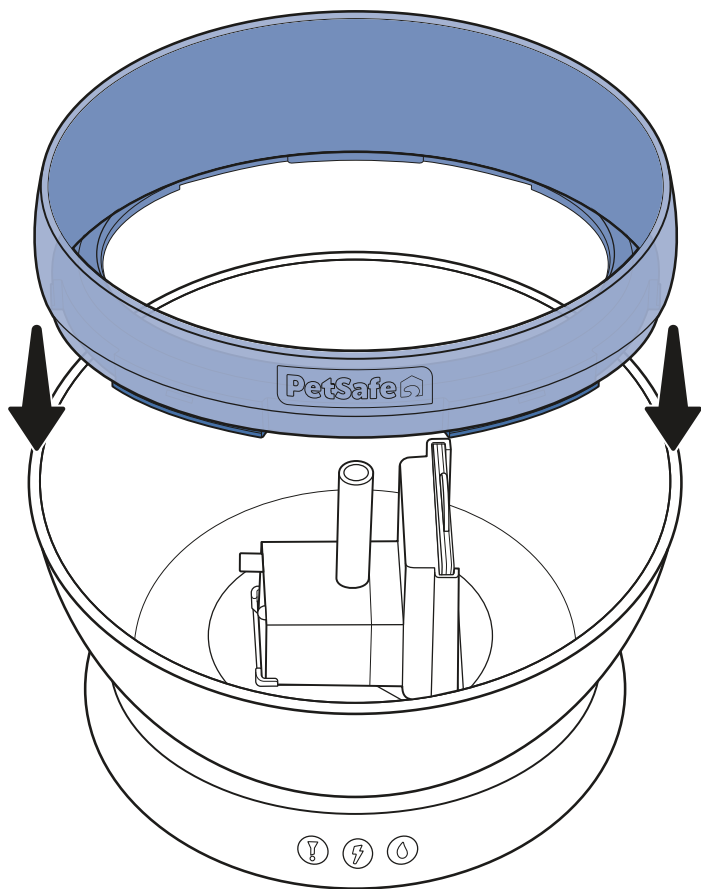
3 Install the pump and filter



Place the pump in the bottom of the bowl, within the indentation. You will feel the pump connect magnetically when placed properly.

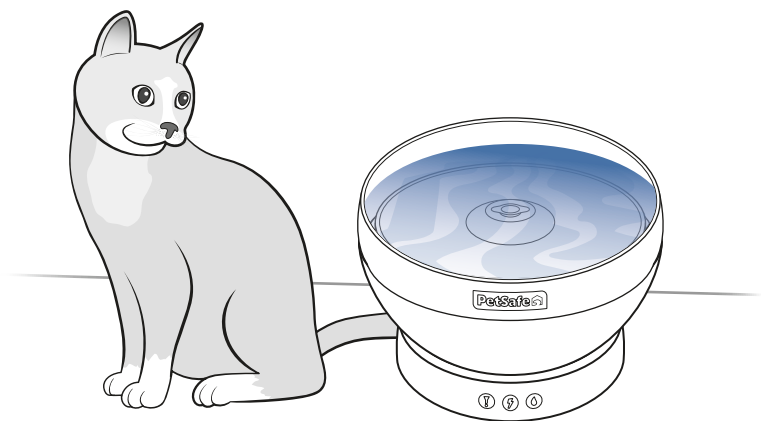
Unwrap the filter and place it in the filter bracket on the pump faceplate. The filter is reversible; it doesn't matter which side (black or white) faces the pump.

4 Install the splash guard



Place the splash guard on the edge of the bowl.

Use instructions



Place the fountain where your pet will use it. Add water up to the fill line and then fit the tray onto the top of the bowl. The outlet at the center of the tray should connect with the tube on the pump.

Press the power button to turn the fountain on. The power light (⚡) will glow blue. The water-level light (💧) may pulse red briefly while the pump is priming, but will turn off once the water starts flowing.

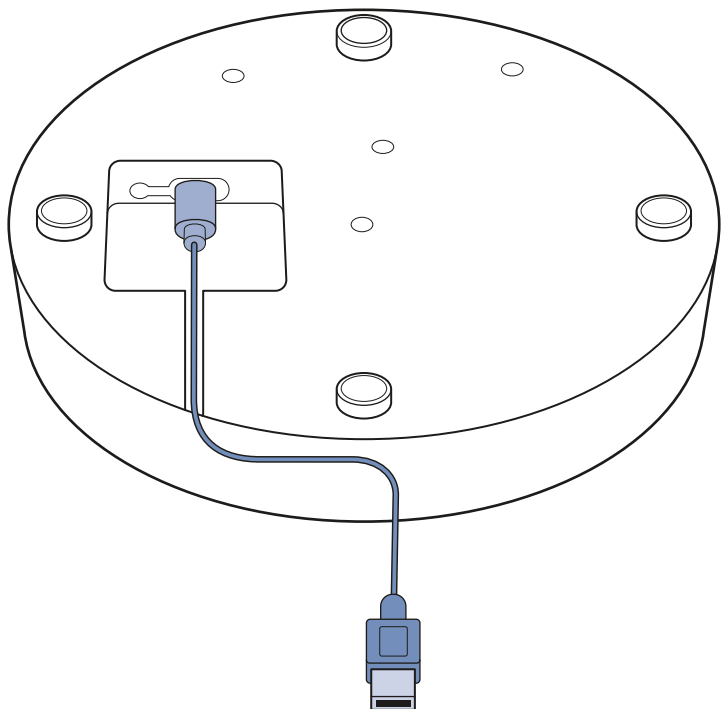
The fountain comes partially charged. While operating on battery power, it uses motion-detected flow: the water flow and indicator lights turn off when not in use and turn on automatically when your pet approaches. A built-in UVC light helps keep the water fresh even when the pump is off.

Indicator lights on the fountain base change color to indicate fountain status:

Button/ light	Light color	Meaning
 Filter button/ light	Off	The filter life is sufficient.
	Red, pulsing	It is time to replace the filter. The filter reminder is on a 21-day timer. After replacing the filter, reset the timer by pressing and holding the filter button until the filter light flashes blue three times (3 seconds). To turn off the automatic filter reminder, press and hold the filter button until it flashes red three times (10 seconds). To turn the filter reminder back on, press and hold the filter button until it flashes blue three times (3 seconds).
 Power button/ light	Off	The fountain is turned off. To turn the fountain on or off, press and release the power button.
	Blue, pulsing	The fountain is plugged in and the battery is charging.
	Blue, solid	• The fountain is plugged in, turned on and fully charged, or • The fountain is operating on battery power and the battery has 25-100% charge.
 Water- level light	Off	The water level is sufficient.
	Red, pulsing	The water level is low; refill the fountain.

Charging the fountain

The power light will glow red when it is time to charge the fountain (battery power is less than 25%). To charge the fountain:



1. Lift the bowl off the fountain base.
2. Connect the charging cable to the socket on the bottom of the fountain base.
3. **Important:** Make sure your hands and the charging cable are dry, then plug the fountain base into USB-A outlet or adaptor (not included). For optimal charging, use a **5V, 2A** adaptor.

The power light will pulse blue while the battery is charging and will glow solid blue when the battery is fully charged. You can reassemble and use the fountain while the battery is charging, if desired.

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We're here to help!

For questions or additional tips:
support.petsafe.com

1-Year Limited Warranty | ©2026 Radio Systems Corporation
Model: PWW00-18311, PWW00-18313 | 400-2575
For important safety instructions, please see the **Let us help!** guide.