



User Guide



HydroSphere™

60 oz Stainless Steel Fountain

Before we start: Care instructions

To keep fresh, clean water flowing for your pet, remember these three simple tasks:

Refill often.

Keep the water level up. If the water level gets low, the pump will shut off and the water-level light (💧) will pulse red. The pump will restart automatically after you refill the fountain.

Clean your pump and fountain.

Take your pump and fountain apart to clean with soap and water every two to four weeks. Be careful not to get soap in the filter, as it will not wash out. The bowl, splash guard and tray are top-rack dishwasher safe.

Important: The pump is not dishwasher safe and should be hand washed.

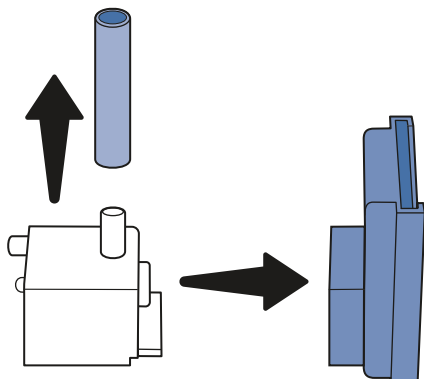
Replace the filter.

Replace the filter when the filter light (⚠️) begins pulsing red (every 3 weeks).

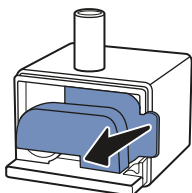
After replacing the filter, reset the filter reminder by pressing and holding the filter button for 3 seconds, or until the filter light quickly blinks blue three times.

Pump cleaning overview

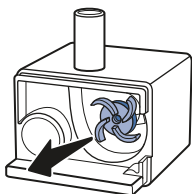
Important: Disassemble and clean the pump each time you clean the fountain (every two to four weeks).



Remove the tube and faceplate from the pump.



Remove the stator by pulling forward on the small tab.

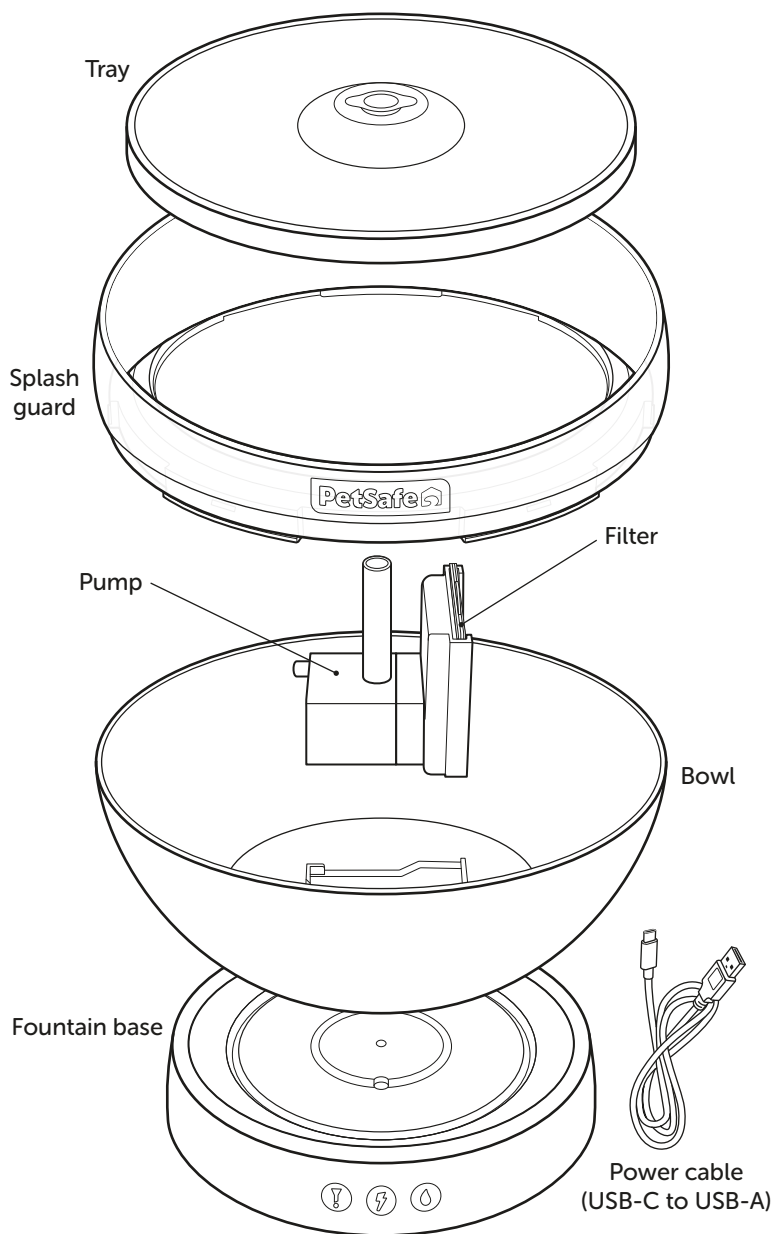


Use a fingernail to pull out the impeller, which is held in place magnetically.

Wash these parts with soap and warm water, then reverse the above steps to reassemble the pump.

Important: Do not throw any of the pump parts away. The pump is not dishwasher safe and should be hand washed.

What you have:

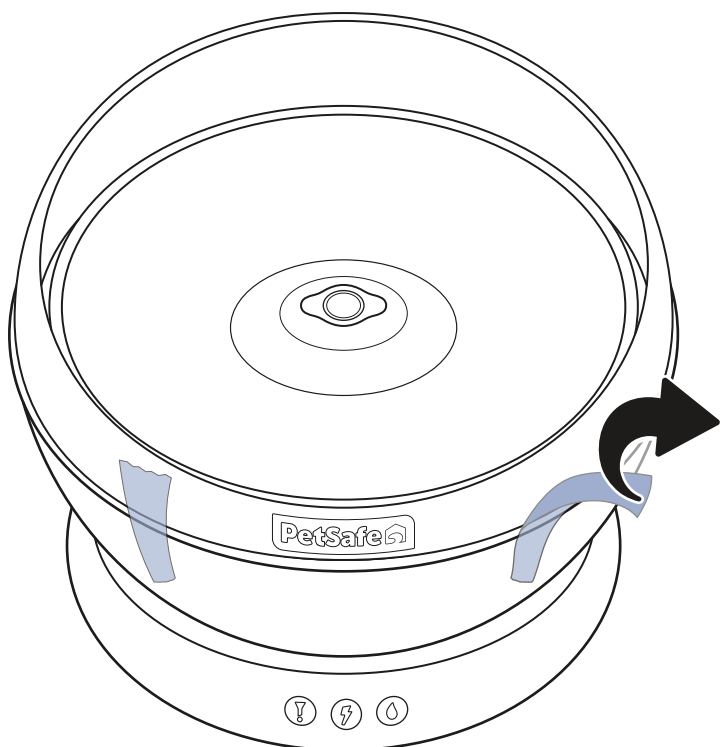


What you need:

- USB-A adaptor or outlet

Setup instructions

1 Unpack the fountain



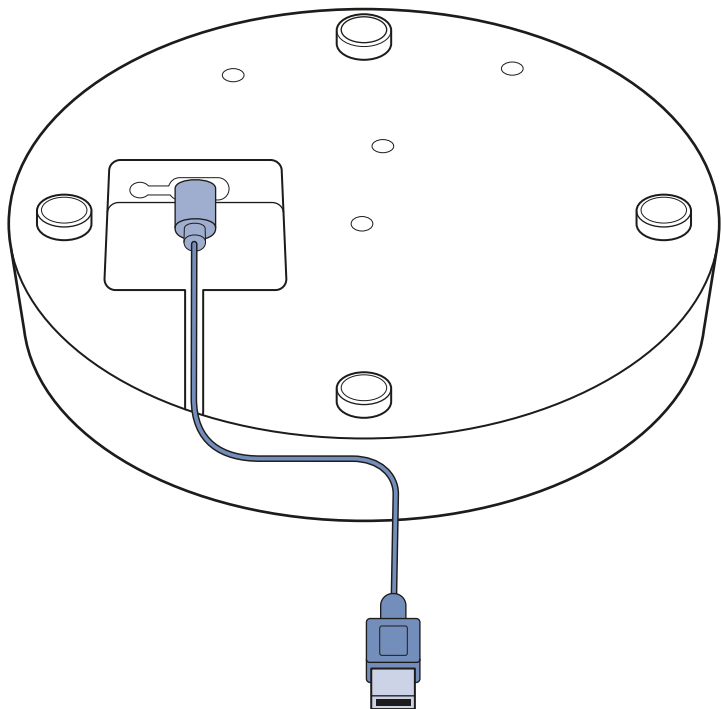
Remove the tape securing the splash guard to the bowl.

Lift the splash guard and tray off the fountain.

Remove all internal packaging.

Rinse the tray, splash guard, and bowl in cold water to remove any dust or residue left over from manufacturing.

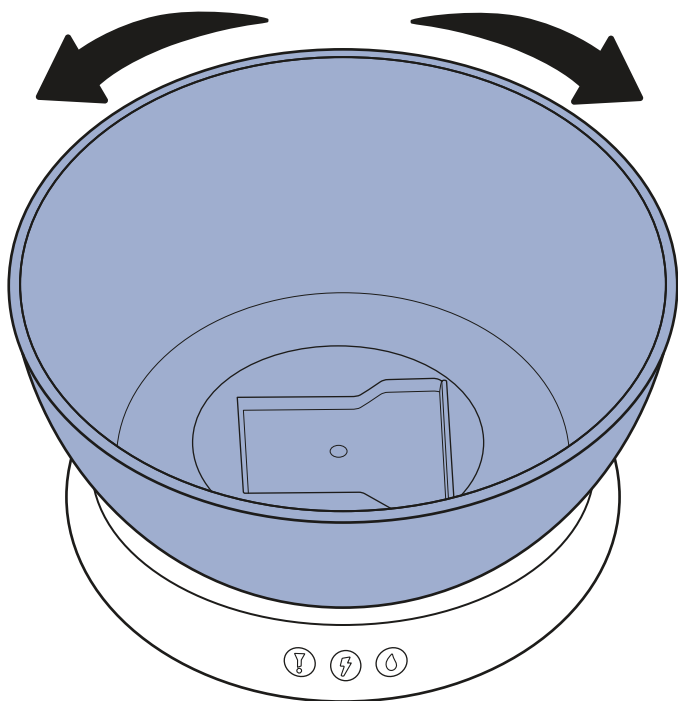
2 Connect the power cable



Connect the power cable to the socket on the bottom of the fountain base.

Turn the fountain base right side up.

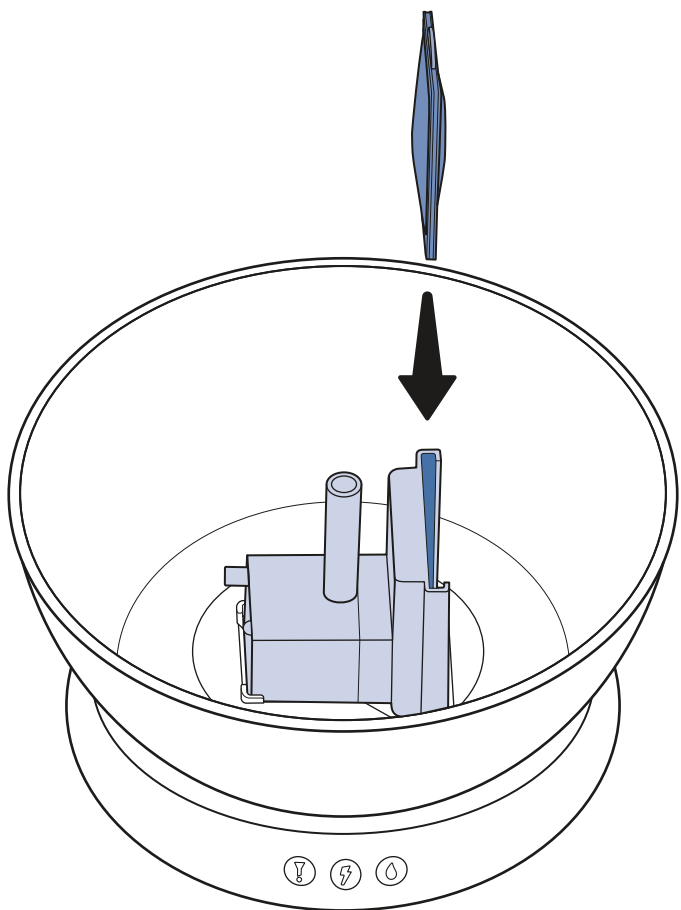
3 Position the bowl



Place the bowl on the fountain base.

Rotate the bowl until you feel it connect with the fountain base and stop rotating.

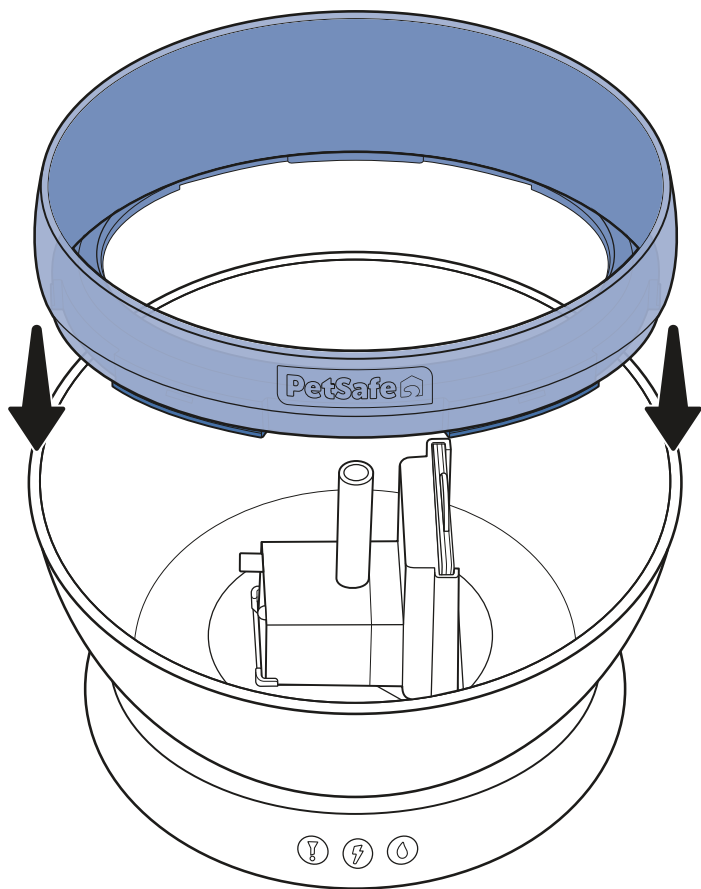
4 Install the pump and filter



Place the pump in the bottom of the bowl, within the indentation. You will feel the pump connect magnetically when placed properly.

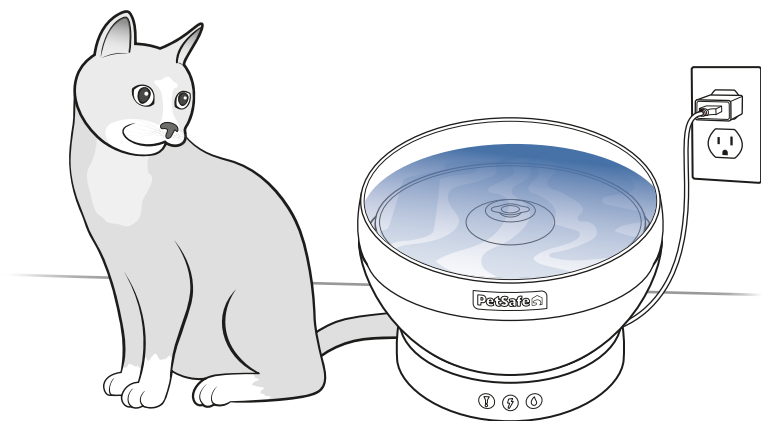
Unwrap the filter and place it in the filter bracket on the pump faceplate. The filter is reversible; it doesn't matter which side (black or white) faces the pump.

5 Install the splash guard



Place the splash guard on the edge of the bowl.

Use instructions



Place the fountain where your pet will use it. Add water up to the fill line and then fit the tray onto the top of the bowl. The outlet at the center of the tray should connect with the tube on the pump.

Important: Make sure your hands and the power cord are dry, then plug the fountain into a USB-A outlet or adaptor (not included).

You will see the power light (⚡) glow blue. The water-level light (💧) may pulse red briefly while the pump is priming, but will turn off once the water starts flowing.

Indicator lights on the fountain base change color to indicate fountain status:

Button/ light	Light color	Meaning
 Filter button/ light	Off	The filter life is sufficient.
	Red, pulsing	It is time to replace the filter. The filter reminder is on a 21-day timer. After replacing the filter, reset the timer by pressing and holding the filter button until the filter light flashes blue three times (3 seconds). To turn off the automatic filter reminder, press and hold the filter button until it flashes red three times (10 seconds). To turn the filter reminder back on, press and hold the filter button until it flashes blue three times (3 seconds).
 Power button/ light	Off	The fountain is unplugged or turned off. To turn the fountain on or off, press and release the power button.
	Blue, solid	The fountain is plugged in and turned on.
 Water- level light	Off	The water level is sufficient.
	Red, pulsing	The water level is low; refill the fountain.

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We're here to help!

For questions or additional tips:
support.petsafe.com

1-Year Limited Warranty | ©2026 Radio Systems Corporation
Model: PWW00-18275 | 400-2511
For important safety instructions, please see the **Let us help!** guide.