



One Year Limited Warranty

RYDEEN MOBILE (a manufacturer of “RYDEEN” products) warrants products only to the original purchaser as described below:

Warranty Period

Rydeen warrants their products for a period of one (1) year from the original purchase date.

Warranty Coverage

1. This warranty covers all defects in material and workmanship except as specified below:
 1. Any products distributed outside of the USA by Rydeen North America, Inc. (Rydeen) or which is not purchased in the USA or Canada unless the product is purchased through the USA Military Exchange Service.
 2. Any product(s) which are purchased from an unauthorized retailer (in store or online).
 3. Any products in which the serial number label or the model number label are removed, torn, modified, or replicated.
 4. Any damage, defects, or malfunctions resulting from any of the following:
 - a. When defect occurs during shipment of product (freight carrier’s responsibility).
 - b. Installation or removal of product.
 - c. Accidents, acts of nature, misuse, abuse, neglect, unauthorized product modification, or failure to follow product owner’s manual instructions.
 - d. Any repair or attempt to repair without RYDEEN authorization.
 - e. Any other cause which is not related to product defect.
 - f. Any cosmetic damages due to normal wear and tear.
 - g. Any consumable items (such as fuses or batteries).

To Obtain Warranty Service

If any problems develop with your Rydeen products during or after the Limited Warranty Period, or if you have any questions regarding the operation or installation of the product, you should contact your Rydeen retailer. If the problem or your question is not handled to

your satisfaction, please contact Rydeen Customer Service Department at 1-310-787-7880 (within the USA only) Monday-Friday between 9:00 AM to 5:00 PM Pacific Standard Time or visit www.rydeenmobile.com.

Your warranty may be extended to 3 years when you register it with us.

Damaged Items

Once you receive your shipment please examine it as soon as possible. Report any damage to the delivering mail carrier within 48 hours, and to Rydeen Mobile Electronics so that a replacement can be set up.

Carriers are liable for all damage in transit.

The Carrier will make an inspection report. Send this report along with other shipping papers to the carrier with claim. Make sure to keep origin copies for yourself.

Damaged items must remain in the original master carton with all of the packing material from the carton. UPS/FedEx will inspect all of the damaged items and authorize a pick up accordingly. If you discard any of the packing material or the master carton the carrier will most likely reject your claim and we will not be able to provide a replacement or credit to you.