

Problem	Cause	Solution
Generator cannot supply enough power or overheating.	Generator is overloaded.	Review load and adjust. See "Connecting Electrical Loads."
	Dirty air filter.	Clean or replace air filter.
	Choke lever in wrong position.	Move fuel dial to the RUN position.
Generator is running but no AC output.	Poor cord connection.	Check all connections.
	Circuit breaker is open.	Reset circuit breaker. Check all circuit breakers.
	Loose wiring.	Inspect and tighten wiring connections.
	GFCI tripped.	Reset GFCI receptacle breakers by first pushing the TEST button then the RESET button until green LED illuminates. Contact the help line.
	AC Overload: Button illuminated red	Reduce AC load and press Overload Reset Button until illuminated green.
	Other.	Contact the help line.
Generator hunts or falters.	Engine governor defective.	Contact the help line.
	Dirty fuel valve.	Clean the fuel valve.
	Carburetor is dirty and running lean.	Contact the help line.
	Choke lever in wrong position.	Move fuel dial to the RUN position.
Repeated circuit breaker tripping.	Overload.	Review load and adjust. See "Connecting Electrical Loads."
	Faulty power cords or device.	Check for damaged, bare or frayed wires. Replace defective device.
	Circuit breaker still too hot.	Let unit sit for 5 mins.

For other issues and technical support:

Technical Support Team
Toll Free 1-877-338-0999
support@championpowerequipment.com

WARRANTY*

CHAMPION POWER EQUIPMENT
3 YEAR LIMITED WARRANTY

Warranty Qualifications

To register your product for warranty and FREE lifetime call center technical support please visit:

<https://www.championpowerequipment.com/register>

To complete registration you will need to include a copy of the purchase receipt as proof of original purchase. Proof of purchase is required for warranty service. Please register within ten (10) days from date of purchase.

Repair/Replacement Warranty

CPE warrants to the original purchaser that the mechanical and electrical components will be free of defects in material and workmanship for a period of three years (parts and labor) from the original date of purchase and 270 days (parts and labor) for commercial and industrial use. Transportation charges on product submitted for repair or replacement under this warranty are the sole responsibility of the purchaser. This warranty only applies to the original purchaser and is not transferable.

Do Not Return The Unit To The Place Of Purchase

Contact CPE's Technical Service and CPE will troubleshoot any issue via phone or e-mail. If the problem is not corrected by this method, CPE will, at its option, authorize evaluation, repair or replacement of the defective part or component at a CPE Service Center. CPE will provide you with a case number for warranty service. Please keep it for future reference. Repairs or replacements without prior authorization, or at an unauthorized repair facility, will not be covered by this warranty.

Warranty Exclusions

This warranty does not cover the following repairs and equipment:

Normal Wear

Products with mechanical and electrical components need periodic parts and service to perform well. This warranty does not cover repair when normal use has exhausted the life of a part or the equipment as a whole.

Installation, Use and Maintenance

This warranty will not apply to parts and/or labor if the product is deemed to have been misused, neglected, involved in an accident, abused, loaded beyond the product's limits, modified, installed improperly or connected incorrectly to any electrical component. Normal maintenance is not covered by this warranty and is not required to be performed at a facility or by a person authorized by CPE.

Other Exclusions

This warranty excludes:

- Cosmetic defects such as paint, decals, etc.
- Wear items such as filter elements, o-rings, etc.
- Accessory parts such as starting batteries, and storage covers.
- Failures due to acts of God and other force majeure events beyond the manufacturer's control.
- Problems caused by parts that are not original Champion Power Equipment parts.
- Used for prime power in place of existing utility power (where utility power is present) or in place of utility power where utility power service does not normally exist. Prime power includes any application that does not use the utility grid for electric power (example: solar power).

Limits of Implied Warranty and Consequential Damage

Champion Power Equipment disclaims any obligation to cover any loss of time, use of this product, freight, or any incidental or consequential claim by anyone from using this product. THIS WARRANTY AND THE ATTACHED U.S. EPA and/or CARB EMISSION CONTROL SYSTEM WARRANTIES (WHEN APPLICABLE) ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

A unit provided as an exchange will be subject to the warranty of the original unit. The length of the warranty governing the exchanged unit will remain calculated by reference to the purchase date of the original unit.

This warranty gives you certain legal rights which may change from state to state or province to province. Your state or province may also have other rights you may be entitled to that are not listed within this warranty.

Contact Information

Address

Champion Power Equipment, Inc.
6370 S Pioneer Way, Unit 101
Las Vegas, NV 89113 USA
www.championpowerequipment.com

Customer Service

Toll Free: 1-877-338-0999
info@championpowerequipment.com
Fax no.: 1-562-236-9429

Technical Service

Toll Free: 1-877-338-0999
tech@championpowerequipment.com

📞 EMERGENCY 24 HOUR SUPPORT: 1-562-204-1188

*Except as otherwise stipulated in any of the following enclosed Emission Control System Warranties (when applicable) for the Emission Control System: U.S. Environment Protection Agency (EPA) and/or California Air Resources Board (CARB).

**CHAMPION POWER EQUIPMENT, INC. (CPE)
AND THE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY (U.S. EPA.)
EMISSION CONTROL SYSTEM WARRANTY**

Your Champion Power Equipment (CPE) engine complies with U.S. EPA emissions regulations.

YOUR WARRANTY RIGHTS AND OBLIGATIONS:

The U.S. EPA and CPE are pleased to explain the Federal Emission Control Systems Warranty on your 2025 small off-road engine and engine powered equipment. New equipment that use small off-road engines must be designed, built and equipped to meet U.S. EPA regulations.

CPE must warrant the exhaust and evaporative emission control system on your small off-road engine for the period listed below, provided there has been no abuse, neglect, unapproved modification, or improper maintenance of your equipment.

Your emission control system may include parts such as: carburetors, fuel tanks, fuel lines, (for liquid fuel and fuel vapors), fuel caps, valves, canisters, filters, clamps, connectors, and other associated components. Also included may be the fuel-injection system, the ignition system, catalytic converter and other emission related assemblies. Where a warrantable condition exists, CPE will repair your small off-road engine at no cost to you including diagnosis, parts and labor.

MANUFACTURER'S EMISSION CONTROL SYSTEM WARRANTY COVERAGE:

This emission control system is warranted for two years, subject to provision set forth below. If any emission related part on your engine is defective, the part will be repaired or replaced by CPE.

OWNER WARRANTY RESPONSIBILITIES:

As the small off-road engine owner, you are responsible for the performance of the required maintenance listed in your Owner's Manual. CPE recommends that you retain all your receipts covering maintenance on your small off-road engine, but CPE cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

As the small off-road engine owner, you should be aware that CPE may deny you warranty coverage if your small off-road engine or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your small off-road engine to an Authorized CPE distribution center, service center or alternate service outlet as described in (3)(f) below or CPE dealer or CPE, Las Vegas, NV. as soon as the problem exists. The warranty repairs shall be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding your warranty coverage, you should contact:

Champion Power Equipment, Inc.
Customer Service
6370 S Pioneer Way, Unit 101
Las Vegas, NV 89113
1-877-338-0999
tech@championpowerequipment.com

EMISSION CONTROL SYSTEM WARRANTY

The following are specific provisions relative to your Exhaust and Evaporative Emission Control System (ECS) Warranty Coverage.

1. APPLICABILITY: This warranty shall apply to 1997 and later model year small off-road engines. The ECS Warranty Period shall begin on the date the new engine is delivered to its original, end-use purchaser, and shall continue for 24 consecutive months thereafter.

2. GENERAL EMISSIONS WARRANTY COVERAGE

CPE warrants to the original, end-use purchaser of the new engine or equipment and to each subsequent purchaser that each of its small off-road engines is:

2a. Designed, built and equipped to conform to U.S. EPA emissions standards for spark-ignited engines at or below 19 kilowatts.

2b. Free from defects in materials and workmanship that cause the failure of a warranted part to be identical in all material respects to the part as described in the engine manufacturer's application for certification for a period of two years.

3. THE WARRANTY ON EMISSION-RELATED PARTS WILL BE INTERPRETED AS FOLLOWS:

3a. Any warranted part that is not scheduled for replacement as required maintenance in the Owner's Manual shall be warranted for the ECS Warranty Period. If any such part fails during the ECS Warranty Period, it shall be repaired or replaced by CPE according to Subsection "d" below. Any such part repaired or replaced under the ECS Warranty shall be warranted for any remainder of the ECS Warranty Period.

3b. Any warranted, emissions-related part which is scheduled only for regular inspection as specified in the Owner's Manual shall be warranted for the ECS Warranty Period. A statement in such written instructions to the effect of "repair or replace as necessary", shall not reduce the ECS Warranty Period. Any such part repaired or replaced under the ECS Warranty shall be warranted for the remainder of the ECS Warranty Period.

3c. Any warranted, emissions-related part which is scheduled for replacement as required maintenance in the Owner's Manual shall be warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part shall be repaired or replaced by CPE according to Subsection "d" below. Any emissions-related part repaired or replaced under the ECS Warranty, shall be warranted for the remainder of the ECS Warranty Period prior to the first scheduled replacement point for such emissions-related part.

3d. Repair or replacement of any warranted, emissions-related part under this ECS Warranty shall be performed at no charge to the owner at a CPE Authorized Service Outlet.

3e. The owner shall not be charged for diagnostic labor which leads to the determination that a part covered by the ECS Warranty is in fact defective, provided that such diagnostic work is performed at a CPE Authorized Service Outlet.

3f. CPE shall pay for covered emissions warranty repairs at non-authorized service outlets under the following circumstances:

i. The service is required in a population center with a population over 100,000 according to U.S. Census 2000 without a CPE Authorized Service Outlet AND

ii. The service is required more than 100 miles from a CPE Authorized Service Outlet. The 100 mile limitation does not apply in the following states: Alaska, Arizona, Colorado, Hawaii, Idaho, Montana, Nebraska, Nevada, New Mexico, Oregon, Texas, Utah and Wyoming.

3g. CPE shall be liable for damages to other original engine components or approved modifications proximately caused by a failure under warranty of an emission-related part covered by the ECS Warranty.

3h. Throughout the ECS Warranty Period, CPE shall maintain a supply of warranted exhaust and evaporative emission-related parts sufficient to meet the expected demand for such exhaust and evaporative emission-related parts.

3i. Any CPE Authorized and approved emission-related replacement part may be used in the performance of any ECS Warranty maintenance or repair and will be provided without charge to the owner. Such use shall not reduce CPE's warranty obligation.

3j. Unapproved add-on or modified parts may not be used to modify or repair a CPE engine. Such use voids this ECS Warranty and shall be sufficient grounds for disallowing an ECS Warranty claim. CPE shall not be liable hereunder for failures of any warranted parts of a CPE engine caused by the use of such an unapproved add-on or modified part.

EMISSION-RELATED PARTS INCLUDE THE FOLLOWING: (using those portions of the list applicable to the engine)

Systems covered by this warranty	Parts Description
Fuel Metering System	Carburetor and internal parts (and/or pressure regulator or fuel injection system) Air/fuel ratio feedback and control system. Cold start enrichment system.
Air Induction System	Controlled hot air intake system. Air Filter, Intake manifold.
Ignition System	Spark plug. Magneto or electronic ignition system. Spark advance/retard system.
Exhaust Gas Recirculation (EGR) System	EGR valve body, and carburetor spacer if applicable. EGR rate feedback and control system.
Air Injection System	Air pump or pulse valve. Valves affecting distribution of flow. Distribution manifold.
Catalyst or Thermal Reactor System	Catalytic converter. Thermal reactor. Exhaust manifold.
Particulate Controls	Traps, filters, precipitators, and any other device used to capture particulate emissions.
Miscellaneous Parts	Vacuum, temperature, and time sensitive valves and switches. Electronic controls. Hoses, belts, connectors, and assemblies.
Evaporative Controls	Fuel Tank, Fuel Cap, Fuel Lines (for liquid fuel & fuel vapors), Fuel Line Fittings, Clamps, Pressure Relief Valves, Control Valves, Control Solenoids, Electronic Controls, Vacuum Control Diaphragms, Control Cables, Control Linkages, Purge Valves, Gaskets, Liquid/Vapor Separator, Carbon Canister, Canister Mounting Brackets, Carburetor Purge Port Connector.

TO OBTAIN WARRANTY SERVICE:

You must take your CPE engine or the product on which it is installed, along with your warranty registration card or other proof of original purchase date, at your expense, to any Champion Power Equipment dealer who is authorized by Champion Power Equipment, Inc. to sell and service that CPE product during his normal business hours. Alternate service locations defined in Section (3)(f) above must be approved by CPE prior to service. Claims for repair or adjustment found to be caused solely by defects in material or workmanship will not be denied because the engine was not properly maintained and used.

If you have any questions regarding your warranty rights and responsibilities, or to obtain warranty service, please write or call Customer Service at Champion Power Equipment, Inc.

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