

WARRANTY

LIMITED WARRANTY

KEEP YOUR RECEIPT. Proof of purchase will be required to substantiate any warranty claim.

WHAT IS COVERED: A-iPower Corp. warrants to the original retail purchaser in the United States of America, or Canada that this product is free of defects in material and workmanship and agrees, at A-iPower Corp's direction, to either repair, provide replacement parts for, or replace (without charge for parts or labor) any product or component with a material defect for a period of 3 years from the date of purchase, except as limited below. Warranty service and replacement parts are warranted only for the duration of the warranty on the original product. All replaced parts or products become a property of A-iPower Corp.

This product is also covered by an Emissions Control System Warranty which is separate from and in addition to the warranty.

WARRANTY

A-iPower Limited Warranty – 3 Years Residential and 1 Year Commercial

3 years Residential warranty applies as follow: 1st year Parts & Labor / 2nd & 3rd year Parts ONLY

Thank you for choosing A-iPower products. To ensure proper registration of your product warranty, please submit your warranty registration along with proof of purchase within 10 days of the date of purchase, this can be done by

a) Completing the Warranty Registration form at the back of this manual and mailing to:

A-IPOWER CORP
10887 COMMERCE WAY UNIT A
FONTANA CA 92337 USA

b) Visit us at www.a-ipower.com and click the product registration icon

Warranty Term

A-iPower will provide warranty for any of its products purchased through any authorized AiPower dealer in North America to the original purchaser and will be warranted against defects in material or workmanship for a period of three (3) years for Consumer use from date of purchase, subject to exclusions noted herein. Commercial and Rental applications are warranted for a period of one (1) year from date of purchase.

“Consumer Use” - residential household use by a retail consumer

“Commercial Use” - all other use - commercial , business, industrial, or rental purpose

How to Obtain Warranty Service

Please call our Customer Service Dept.

855-888-3598

or e-mail to support@a-ipower.com

Please have necessary information available - Model Number, Serial Number, Proof of Purchase

DO NOT RETURN THE PRODUCT TO THE PLACE OF PURCHASE

A-iPower Customer Service Dept will assist with all product related questions and will help troubleshoot issues and will send any replacement parts as necessary while product is within the warranty period at no charge. If the issue cannot be resolved then A-iPower Customer Service Dept at its discretion determine and authorize diagnosis and repair through one of its authorized Service Centers. A-iPower Corp at its discretion may choose to provide replace of part, component, or product.

Service or replacement of parts at any unauthorized repair facility without prior authorization will not be covered by this warranty.

Warranty Exclusions

This warranty does not cover the following:

Regular wear and maintenance - this warranty will not cover repair when normal use has exhausted the lifetime of a part(s) or engine.

Installation and Maintenance - this warranty does not cover improper or unauthorized assembly, alteration, modification or any other damage resulting from misuse or neglect.

Normal maintenance parts - this warranty does not cover spark plugs, air filters, adjustments, or other related service due to obstructions and other build ups resulting from improper maintenance.

Additional exclusions - this warranty does not cover wearable parts such as filters, spark plugs, o-rings, batteries etc. It does not cover any cosmetic defects such as scratches to paint, decals etc. It does not cover any damage resulting from use of non-original manufacturer's parts, use of aftermarket parts. It does not cover any failures due to acts of God and

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other force majeure events beyond the control of the manufacturer.

Warranty limits and Implications and Consequential Damages

A-iPower is not obligated to cover any loss of time, use of product, freight cost, or any other incidental or consequential claim from the use of this product. This warranty is in Lieu of all other warranties, express or implied.

This warranty gives you specific legal rights which vary from state to state.

MERCHANDISE RETURN GUIDELINES

- All products must be returned in original or equivalent packaging. Improperly packaged returns will not be accepted.
- Must have adequate packing for transportation.
- Federal Law requires that all machines that utilize gasoline, oil, or other flammable liquids must be drained Completely & Thoroughly prior to shipment.
- Gas caps and oil plugs must be left off for 24 hours prior to shipping. Please note: liability for this violation of the law resides with the sender of the shipment.
- Return to address provided in return authorization, using the parcel service required. Units returned without authorization will not be honored.
- Please Note: Refunds will not be granted for items that have been modified or damaged by abuse or usage not in accordance with product instructions.



Fontana, CA 92337 USA
Phone: 855-888-3598
support@a-ipower.com
www.a-ipower.com



A-iPOWER WARRANTY REGISTRATION FORM

Register your product by emailing this form to support@a-ipower.com or register on-line at: www.a-ipower.com.

Registering your product is important , it provides the following protections:

1. You have record of product purchased
2. Customer Service can Better serve you for Warranty related issues
3. We can contact you in the unlikely event should notification is necessary

Customer Information:

Name: _____
Phone: _____
E-mail: _____
Address: _____
City, State: _____
Zip code: _____
Purchase Date: _____

Product Information:

Serial # _____

Model # _____

The serial No. can be found on the engine.
PLEASE NOTE: Your product cannot be registered without model & serial numbers.

- 1.THE PRODUCT WAS PURCHASED FOR: A. ☐ Residential cleaning
B. ☐ Other _____
- 2.THIS PRODUCT IS A: (select one)
A. ☐ First time purchase B. ☐ Replacement
- 3.HOW DID YOU FIRST LEARN OF THIS PRODUCT: (select one)
A. ☐ Radio G. ☐ Direct Mail
B. ☐ Store Display H. ☐ From Friend/Relative/Neighbor
C. ☐ Contractor I. ☐ Internet
D. ☐ Trade Show J. ☐ Other _____

4. PLEASE RATE THE FOLLOWING:	Completely Satisfied				Not at all Satisfied
	5	4	3	2	1
Product Value for Price Paid	☐	☐	☐	☐	☐
Performance	☐	☐	☐	☐	☐
Features	☐	☐	☐	☐	☐
Product Appearance	☐	☐	☐	☐	☐
Warranty	☐	☐	☐	☐	☐
Ease of Maintenance	☐	☐	☐	☐	☐
Noise Level	☐	☐	☐	☐	☐

- 5 . HOW LIKELY ARE YOU TO RECOMMEND A-iPOWER TO FAMILY OR FRIENDS?
- | | | | | | |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| | Extremely Likely | | | | Not Likely at all |
| | 5 | 4 | 3 | 2 | 1 |
| | ☐ | ☐ | ☐ | ☐ | ☐ |

Privacy Statement: A-ipower is committed to respecting your privacy and to complying with the regulations regarding the protection of personal data. The survey data we collect is for the purposes of marketing or product support and demographic information about the entire audience registering their products.



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