

BIRDIE BEAST



**All Terrain Vehicle After-Sales
Warranty Manual
U-300-2WD-1.6/DL40DU**



Regarding the warranty period, scope and warranty process of the BIRDIE BEAST all-terrain vehicle

I. General Provisions

1. to regulate the warranty return and exchange of all-terrain vehicles , engines and parts, safeguard the legitimate rights and interests of consumers, and ensure the normal development of the after-sales service of BIRDIE BEAST products;
2. Warranty purpose: Based on the concept of "quality first, customer first, serious and responsible", we make specific analysis and correct identification of quality failures with a pragmatic attitude; strictly implement warranty rules and do a good job in vehicle warranty.
3. Warranty principle: If the user uses the vehicle correctly according to the "Instruction Manual" after purchasing the vehicle, and the quality failure occurs during the warranty period, the company will be responsible for the warranty. The company is responsible for providing free parts for quality problems during the warranty period. The repair costs are borne by the dealer.

2. Warranty Period

The user is responsible for the entire machine and engine for six months from the date of purchase.

3. Scope of warranty not provided

1. Vehicles used in competitions are not covered by the warranty.
2. Vehicles that are not under warranty.
3. Damage caused by the user's failure to use, maintain and service the product in accordance with the User Manual, such as using inferior engine oil or gasoline, resulting in abnormal wear or damage.

4. Damage caused by dismantling by maintenance personnel without the approval of our company.
5. Defects and damages caused by force majeure or chemical corrosion.
6. Damage caused by unauthorized modification or addition or removal of accessories.
7. Vehicle exterior parts are not covered by warranty.
8. Sensory phenomena that have no effect on mechanical properties: such as sound, vibration, heat, etc.
9. Normally consumed parts, such as: filaments, fuses, air filter elements, gasoline filters, brake shoes, friction plates, fuel supply pipes, auxiliary strips, standard parts, rearview mirrors, seals, rubber parts, spark plugs, clutch belts, etc.
10. Other situations:
 - 10.1 Any warranty claim for repairs using parts from unknown sources will not be accepted.
 - 10.2 If the lighting signal bulbs of the whole vehicle are found to be faulty at the time of purchase, they can be replaced. The bulbs are not covered by the warranty after delivery and use.
 - 10.3 Normal wear of the drive chain and drive sprocket is not covered by the warranty.
 - 10.4 Normal wear and tear of the brake caliper and friction pad of the disc brake is not covered by the warranty; quality problems with the brake surface are covered by the warranty.

4. Warranty Details

1. Replacement standards for vehicle parts

For details, please refer to Appendix 1 of the "Complete Vehicle and Complete Machine Parts Replacement Standards"

2. Engine replacement standards

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2.1 Within 6 months from the date of purchase, the user can replace the entire engine if the following faults are caused by engine manufacturing quality problems (other performance faults caused by engine manufacturing quality problems can only be handled by warranty);

2.2 The engine cannot be used normally due to severe wear caused by oil pump damage;

2.3 Engines with damaged casing or oil leakage that cannot be repaired;

2.4 Engines that need to open the middle box for repair due to damage to the main and secondary shafts (including gears);

2.5 Engine with serious oil leakage in the middle tank;

2.6 Severe wear of the crankshaft bearings, main shaft bearings, and counter shaft bearings (including needle bearings) in the crankcase causes severe abnormal noise in the engine, affecting the normal driving of the vehicle;

2.7 The valve is deformed, bent, or the valve spring is deformed or broken, causing the vehicle to be unable to drive normally;

2.8 The abnormal noise of the engine is caused by severe wear, ablation, cracking of the crankshaft connecting rod needle bearing and cracking of the cage, which affects the normal driving of the whole vehicle;

2.9 The transmission drum is damaged, causing the engine to fail to run normally.

3. Engine parts replacement standards

For details, please refer to Appendix 2 of the Engine Parts Replacement Standards.

5. Warranty Parts Replacement Procedure

1. When the dealer provides warranty service according to the user's requirements, he/she shall take photos of the replaced parts and explain the cause of the failure in detail. After the photos are sent back to the factory after-sales service department via email for confirmation, the factory shall be responsible for the claim;



2. The dealer will provide warranty service for the vehicle according to the warranty scope and deliver it to the customer after the vehicle meets the technical specifications as required by the vehicle manual;
3. The shipping cost of the claimed parts shall be borne by the user.

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Replacement Standards for All-Terrain Vehicle Parts

About the three-guarantee replacement standard for the body parts of the BIRDIE BEAST all-terrain vehicle

1. Switch

★Replacement standard:

1. The switch is malfunctioning and cannot be opened or closed or reset.
2. The switch button falls off or breaks.
3. The brake handle fixing bracket is broken.
4. There is a ground connection inside the brake handle, causing a short circuit.
5. The wiring of the gate handle is inconsistent.

☆Standard cannot be changed:

1. The surface of the gate handle is damaged due to human factors (such as chrome peeling, paint peeling, etc.).
2. The line is artificially modified.
3. Missing parts or incompatible items.

▲Three-guarantee period: 6 months

2. Battery

★Replacement standard:

1. Unable to charge or discharge normally
2. Battery capacity is less than 80%
3. The battery shell breaks naturally or the terminal falls off.
4. The normal voltage cannot be reached after charging.
5. The battery cannot meet normal use requirements after charging.

☆Standard cannot be changed:

1. The battery is low on liquid and distilled water is not added in time.

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2. After the battery is charged, its performance will not be affected.
3. The battery casing is damaged artificially and the battery terminal posts are burned.

▲ Three-guarantee period: 6 months

3. Full car lock

★ Replacement standard:

1. The ignition switch fails, replace the ignition switch lock.
2. The steering lock fails, please replace it.
3. If the circuit is burned, broken, short-circuited or broken, replace the ignition switch lock.

☆ Standard cannot be changed:

1. The lock body has been pried with iron tools.
2. The line has been cut or the structure has been changed.
3. Burning due to reasons other than quality.
4. Abnormal use may cause the lock body to deform or break.

▲ Three-guarantee period: 6 months

4. Fuel tank

★ Replacement standard:

Oil leakage (sand holes, cracks, fractures)

☆ Standard cannot be changed:

1. Damage due to reasons other than quality.
2. Human factors.
3. Severely deformed by external forces.

▲ Three-guarantee period: 6 months

5. Appearance plastic parts

★ Replacement standard:

1. Due to cracking due to paint quality.
2. The body is cracked due to material quality.

☆ **Standard cannot be changed:**

No other warranty

▲ **Three-guarantee period: 6 months**

6. Rim assembly

★ **Replacement standard:**

1. The wheel rim is broken or has welding cracks.
2. The aluminum wheel has cracks.

☆ **Standard cannot be changed:**

1. The wheel rim or steel ring is deformed, scratched, or damaged due to improper use and maintenance, or overload.
2. The aluminum wheel is deformed due to collision.

▲ **Three-guarantee period: 6 months**

7. Gear train bearings

★ **Replacement standard:**

Bearings are worn and damaged.

☆ **Standard cannot be changed:**

Human damage.

▲ **Three-guarantee period: 6 months**

8. Brake

★ **Replacement standard:**

1. Broken due to material problems.
2. The hydraulic brake system fails due to oil leakage, air resistance, and a significant drop in pump pressure, as well as caliper block stagnation and locking.

☆ **Standard cannot be changed:**

1. Broken due to material problems.
2. The hydraulic brake system fails due to oil leakage, air resistance, and a significant drop in pump pressure, as well as caliper block stagnation and locking.

▲ **Three-guarantee period: 6 months**

9. Various types of pull wires

★ **Replacement standard:**

fracture

☆ **Standard cannot be changed:**

Human damage, stretching.

▲ **Three-guarantee period: 6 months**

10. Inner and outer tires

★ **Replacement standard:**

1. The inner tube of a new car is leaking after unpacking. After re-inflation, it is still leaking. Replace the tire.
2. If the tire surface ages or bursts within one year, replace the tire.

☆ **Standard cannot be changed:**

1. The tire tread is severely worn.
2. The valve core falls off.
3. The tire is torn or scratched from narrow to deep due to human factors or improper use.

▲ **Three-guarantee period: 6 months**

11. Speedometer

★ **Replacement standard:**

1. If the odometer does not indicate the speed, replace it.

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2. If the odometer shows a value that is 10% higher or lower than the standard, replace the odometer.
3. If the odometer does not display or displays incomplete information, replace the odometer.
4. The sensor is faulty, please replace it.

★Standard cannot be changed:

1. Damage caused by human factors (including lines).
2. Instrument accessories are missing.
3. If the surface is severely scratched or broken, the odometer cannot be replaced.
4. If the sensor line is broken or damaged, the sensor cannot be replaced.

▲Three-guarantee period: 6 months

12. Reflector

★Replacement standard:

1. Mismatched and cannot be assembled.
2. The connection between the lens and the lens housing is loose.
3. There are pitting on the lens or the vision is not clear.

★Standard cannot be changed:

1. The lens is broken or the lens shell is cracked.
2. Disadvantages.
3. Man-made damage.

▲Three-guarantee period: 6 months

13. Spark plug cap

★Replacement standard:

No fire or electric leakage.

★Standard cannot be changed:

The protective cover is damaged.

▲ Three-guarantee period: 6 months

14. Ignition coil

★ Replacement standard:

No fire, fire off, weak fire, electric leakage.

☆ Standard cannot be changed:

1. It has been tested and is in normal use.
2. The wiring is cut and the appearance is obviously damaged.

▲ Three-guarantee period: 6 months

15. Ignition

★ Replacement standard:

Cannot ignite properly, no high speed or idle speed.

☆ Standard cannot be changed:

After testing, it works normally.

▲ Three-guarantee period: 6 months

16. Voltage Regulator

★ Replacement standard:

Internal damage, no voltage regulation, no DC output, power supply voltage is too high.

☆ Standard cannot be changed:

1. It has been tested and is in normal use.
2. The wiring is damaged or cut.

▲ Three-guarantee period: 6 months

17. Flasher

★ Replacement standard:

1. No electricity.

2. Not flashing or flashing rapidly.

★ **Standard cannot be changed:**

After testing, it works normally.

▲ **Three-guarantee period: 6 months**

18. Start relay

★ **Replacement standard:**

1. The electromagnetic coil is open or short-circuited.
2. The contact is not fully engaged, the contacts are burned and cannot be separated.

★ **Standard cannot be changed:**

1. It has been tested and is in normal use.
2. The wiring is cut.
3. The shell has been dissected.
4. The static contact is loose.

▲ **Three-guarantee period: 6 months**

19. Steering column

★ **Replacement standard:**

1. The steering column riser and the external connecting plate of the lower connecting joint are disconnected.
2. Cracking and fracture

★ **Standard cannot be changed:**

Deformation, breakage and other damages caused by human factors or improper use.

▲ **Three-guarantee period: 6 months**

20. ECU, carburetor

★ **Replacement standard:**

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1. The body is broken due to quality reasons.
2. After cleaning and debugging for many times, the engine has no idle speed.
3. After cleaning and debugging for many times, oil leaked from the oil overflow pipe during the carburettor period.
4. After cleaning and debugging for many times, it still emits black smoke, has no high speed, and cannot be refueled.

☆Standard cannot be changed:

1. It can be used normally after cleaning, debugging and maintenance.
2. The appearance is corroded or polluted.
3. Missing parts or incompatible.
4. Appearance is damaged or deformed.

▲Three-guarantee period: 6 months

21. Steering wheel, steering handle

★Replacement standard:

1. Severe rusting.
2. Cracks and breaks.

☆Standard cannot be changed:

The handlebar (steering wheel) tube is deformed, broken, or otherwise damaged due to human factors or improper use.

▲Three-guarantee period: 6 months

22. Main cable

★Replacement standard:

1. When unpacking a new car, ground the circuits (main cables but not other electrical components) and check whether the molded sheath has fallen off.
2. Short circuit, open circuit and ablation caused by grounding during use cannot be repaired.

☆Standard cannot be changed:

1. The cable structure has been altered or damaged.
2. The cable surface is worn (not a problem with the vehicle structure).

▲ **Three-guarantee period: 6 months**

23. Lamps

★ **Replacement standard:**

1. If the lamp holder cannot make normal contact or is grounded, replace the lamp holder.
2. The silver tiles of the lamp cannot focus light. Replace the silver tiles.

☆ **Standard cannot be changed:**

1. Damage caused by human factors or improper use.
2. Scratches, damage, or missing parts.

▲ **Three-guarantee period: 6 months**

24. Front shock absorber

★ **Replacement standard:**

1. The bottom tube and fork tube of the front shock absorber are broken during normal use.
2. The front shock absorber oil seal is leaking seriously. Replace the oil seal.
3. The front shock absorber is rusted, stretched, dechromed over a large area, and causes oil leakage.
4. There is an abnormal sound of metal collision in the shock absorber.

☆ **Standard cannot be changed:**

1. Damage caused by human factors or improper use.
2. Improper use has caused obvious scratches and no oil leakage, parts have been replaced or the machine has been disassembled and cannot be restored.
3. Changing the installation status of the shock absorber may cause damage to the shock absorber.
4. The shock absorber is too soft or too hard.

5. If the oil leak can be solved by replacing the oil seal, the assembly must not be replaced.

▲ Three-guarantee period: 6 months

25. Rear shock absorber

★Replacement standard:

1. The rear shock absorber is leaking oil and the joint is unsoldered.
2. The spark plug tie rod of the rear shock absorber is broken.
3. The rear shock absorber joint is unsoldered and the damper is stuck.

☆Standard cannot be changed:

1. Improper use has caused obvious scratches and no oil leakage, parts have been replaced or the machine has been disassembled and cannot be restored.
2. The rear shock absorber is obviously bruised.
3. The shock absorber is too soft or too hard.
4. If the oil leak can be solved by replacing the oil seal, the assembly must not be replaced.

▲ Three-guarantee period: 6 months

26. Rocker Arm

★Replacement standard:

1. The rocker arm buffer sleeve is damaged, please replace it.
2. The rocker arm is broken or desoldering, so replace the rocker arm.

☆Standard cannot be changed:

1. Damage caused by human factors or improper use.
2. The user changes the status on his own.
3. Serious shortage of parts.

▲ Three-guarantee period: 6 months

27. Open the muffler and exhaust pipe

★Replacement standard:

1. The exhaust pipe is broken, please replace it.
2. There is air leakage at the welding part of the muffler body. Replace the muffler.
3. The weld is open or broken.

☆Standard cannot be changed:

1. Deformation and falling off caused by human factors.
2. Discoloration of the exhaust pipe due to improper use.

▲Three-guarantee period: 6 months

28. Frame

★Replacement standard:

1. All welding points are desoldering.
2. Cracks in key parts and frame breakage.
3. The frame is not straight, causing the vehicle to deviate during driving.

☆Standard cannot be changed:

1. Damage caused by human factors or improper use.
2. The welding nut falls off.
3. Change the frame structure.

▲Three-guarantee period: 6 months

29. Claws and Steering Knuckles

★Replacement standard:

1. The bearing is damaged, please replace it.
2. If broken, replace the horn.

☆Standard cannot be changed:

Breakage and damage caused by human factors.

▲Three-guarantee period: 6 months

30. Oil switch

★Replacement standard:

Oil Leakage

☆Standard cannot be changed:

Missing Parts

▲Three-guarantee period: 6 months

31. Seat Cushion

★Replacement standard:

1. The bottom plate is broken due to normal use.
2. If the bracket, lock or other accessories are damaged during normal use, only the accessories that can be replaced should be replaced.

☆Standard cannot be changed:

1. Damage caused by human factors or improper use.
2. There are scratches on the leather.
3. Parts are missing.

▲Three-guarantee period: 6 months

32. Brake pedal

★Replacement standard:

Desoldering, breaking.

☆Standard cannot be changed:

Human damage.

▲Three-guarantee period: 6 months

33. Fuel sensor

★Replacement standard:

1. Poor contact.
2. Data exceeds or falls below the standard by 10%

☆ **Standard cannot be changed:**

1. It has been tested and is in normal use.
2. Man-made damage.

▲ **Three-guarantee period: 6 months**

34. Speaker

★ **Replacement standard:**

1. No sound, and no sound after debugging and testing.
2. Strange noise.
3. The volume cannot be controlled within 90-115 decibels after adjustment.

☆ **Standard cannot be changed:**

1. The speaker terminal is damaged.
2. Severe deformation of the appearance directly affects the normal operation of the speaker.

▲ **Three-guarantee period: 6 months**

35. Bumper

★ **Replacement standard:**

Desoldering or breakage.

☆ **Standard cannot be changed:**

Human damage.

▲ **Three-guarantee period: 6 months**

36. Radiator (water, oil)

★ **Replacement standard:**

1. Coolant leakage (including the interface).
2. Internal blockage.

☆ **Standard cannot be changed:**

Human damage.

▲ **Three-guarantee period: 6 months**

37. Radiator oil pipe

★ **Replacement standard:**

Oil leakage and blockage.

☆ **Standard cannot be changed:**

1. Man-made damage.
2. Fracture.

▲ **Three-guarantee period: 6 months**

38. Air filter

★ **Replacement standard:**

Shell rupture

☆ **Standard cannot be changed:**

Human damage.

▲ **Three-guarantee period: 6 months**

Parts Replacement and Repair Standards for DELJINCH ATVs

About the warranty replacement standard of the engine parts of the BIRDIE BEAST all-terrain vehicle ...

1. Cylinder head (including left and right covers and head cover)

★ **Failure phenomenon:**

Serious air or oil leakage

☆ **Replacement standard:**

If the oil leakage is serious and cannot be eliminated by tightening the nut or replacing the gasket, replace

▲ **Three-guarantee period: 12 months**

2. Valve

★Failure phenomenon:

Ablation

☆Replacement standard:

The valve is not closed tightly, please replace it

▲Three-guarantee period: 6 months

3. Cylinder head

★Failure phenomenon:

Severe ablation

☆Replacement standard:

Causes poor fit, screw stripping at the spark plug hole, valve wall erosion, and replacement

▲Three-guarantee period: 6 months

4. Valve lock clip

★Failure phenomenon:

broken

☆Replacement standard:

No other results or changes were caused

▲Three-guarantee period: 6 months

5. Valve spring

★Failure phenomenon:

fracture

☆Replacement standard:

replace

▲Three-guarantee period: 6 months

6. Valve rocker arm

★Failure phenomenon:

Breakage, severe wear

☆Replacement standard:

replace

▲Three-guarantee period: 12 months

7. Valve ejector

★Failure phenomenon:

Bending, wear

☆Replacement standard:

Affects the normal operation of the engine, replace

▲Three-guarantee period: 6 months

8. Cylinder

★Failure phenomenon:

Cracks, sand holes, knocks

☆Replacement standard:

Severe cracks will cause the cylinder to be scrapped or replaced

▲Three-guarantee period: 6 months

9. Crankcase

★Failure phenomenon:

Cracks, sand holes, plugs and oil leakage

☆Replacement standard:

If there is obvious oil or air leakage, affecting the normal use of the engine (including suspension), or the crankcase bearing hole is too large, replace it.

▲Three-guarantee period: 12 months

10. Timing gear

★Failure phenomenon:

damage

☆Replacement standard:

Broken teeth, severe wear or peeling of tooth surface, replacement

▲Three-guarantee period: 6 months

11. Timing chain

★Failure phenomenon:

Broken, stretched, severely worn

☆Replacement standard:

If it is obviously loose and elongated, affecting the normal use of the engine, replace it

▲Three-guarantee period: 6 months

12. Left and right crankcase covers

★Failure phenomenon:

Cracks, sand holes

☆Replacement standard:

replace

▲Three-guarantee period: 12 months

13. Piston

★Failure phenomenon:

1. Rupture
2. Drop the top
3. Burn the top
4. Stuck
5. Severe strain

☆Replacement standard:

1. Broken pieces, replacement
2. Top crack, replacement
3. The top is severely ablated and needs to be replaced
4. The piston is stuck in the cylinder due to poor lubrication or high temperature
5. Replacement

▲Three-guarantee period: 6 months

14. Piston pin

★Failure phenomenon:

Breakage, wear

☆Replacement standard:

replace

▲Three-guarantee period: 6 months

15. Piston ring

★Failure phenomenon:

1. Fracture
2. Elasticity
3. Severe wear and tear

☆Replacement standard:

1. Replacement
2. Causes significant performance degradation and requires replacement
3. If the engine is seriously worn out during the warranty period, causing smoke and burning of oil, it should be replaced.

▲Three-guarantee period: 6 months

16. Connecting rod

★Failure phenomenon:

1. Fracture
2. Deformation

☆Replacement standard:

1. No engine scrapping or replacement
2. If there is visible bending or twisting, replace it

▲Three-guarantee period: 12 months

17. Crankshaft

★Failure phenomenon:

1. Fracture
2. Ablation or bite
3. Bending deformation

☆Replacement standard:

1. The bent neck is broken outside the bend, but no other consequences are caused, so it is replaced.
2. The crankshaft is seriously burned or stuck and replaced
3. Obvious bending and deformation will cause the main bearing to be scrapped and need to be replaced.

▲Three-guarantee period: 12 months

18. Camshaft

★Failure phenomenon:

1. Severe wear and tear
2. Ablation
3. Cam timing shift

☆Replacement standard:

1. Severe wear and tear, please replace.
2. The surface is severely ablated and needs to be replaced.

3. If the camshaft clearance is too small and stuck, or too large and loose, replace it.

▲ **Three-guarantee period: 6 months**

19. Crank pin

★ **Failure phenomenon:**

1. Severe wear and tear
2. Ablation

☆ **Replacement standard:**

1. Severely worn and cannot be used normally, replace the crankshaft assembly.
2. If it affects normal use, please replace it.

▲ **Three-guarantee period: 12 months**

20. Crankshaft main bearing

★ **Failure phenomenon:**

Ablation, seizure, wear, displacement, fracture

☆ **Replacement standard:**

replace

▲ **Three-guarantee period: 6 months**

21. Timing gear

★ **Failure phenomenon:**

Severe wear, tear, displacement

☆ **Replacement standard:**

replace

▲ **Three-guarantee period: 6 months**

22. Camshaft bearings

★Failure phenomenon:

Severe wear

☆Replacement standard:

Replace if seriously worn; Replace if making abnormal noise

▲Three-guarantee period: 6 months

23. Camshaft gear

★Failure phenomenon:

1. Fracture
2. The tooth surface is severely worn or peeled off.

☆Replacement standard:

1. Replacement
2. If it affects normal use, please replace it.

▲Three-guarantee period: 6 months

24. Oil pump

★Failure phenomenon:

Stuck and ineffective.

☆Replacement standard:

The gear pump shaft is stuck and needs to be replaced.

▲Three-guarantee period: 6 months

25. Magneto charging coil

★Failure phenomenon:

damage

☆Replacement standard:

Unable to generate electricity, replace it.

▲Three-guarantee period: 6 months

26. Magneto coil

★Failure phenomenon:

Series circuit, short circuit, open circuit.

☆Replacement standard:

replace

▲Three-guarantee period: 6 months

27. Ignition coil

★Failure phenomenon:

Damage, breakdown, leakage

☆Replacement standard:

Shutdown or power reduction, replace

▲Three-guarantee period: 6 months

28. CVT system

★Failure phenomenon:

Invalidation

☆Replacement standard:

The machine is damaged and cannot cut off or transmit torque, so please replace it.

▲Three-guarantee period: 6 months

29. Clutch gear

★Failure phenomenon:

Severe wear and tear, broken teeth

☆Replacement standard:

replace

▲Three-guarantee period: 12 months

30. Speed Shift Drum

★Failure phenomenon:

Wear

☆Replacement standard:

Replacement due to broken shaft

▲Three-guarantee period: 12 months

31. Speed Shift Shaft

★Failure phenomenon:

fracture

☆Replacement standard:

replace

▲Three-guarantee period: 12 months

32. Speed gear

★Failure phenomenon:

Wear

☆Replacement standard:

replace

▲Three-guarantee period: 12 months

33. Speed Shift Fork

★Failure phenomenon:

Wear

☆Replacement standard:

replace

▲Three-guarantee period: 12 months

34. Main shaft, counter shaft and gears

★Failure phenomenon:

Wear

☆Replacement standard:

Severe wear, peeling, broken teeth, replacement.

▲Three-guarantee period: 12 months

35. Main shaft and counter shaft bearings

★Failure phenomenon:

damage

☆Replacement standard:

Bearing damage or severe wear

▲Three-guarantee period: 12 months

36. Starter motor

★Failure phenomenon:

Open circuit, short circuit, not working.

☆Replacement standard:

replace

▲Three-guarantee period: 6 months

37. Left crankcase cover

★Failure phenomenon:

Cracks in the screw fastening area

☆Replacement standard:

replace

▲Three-guarantee period: 12 months