

WARRANTY OVERVIEW

BUCK FOREVER WARRANTY:

- We warranty each Buck knife to be free of defects in material and workmanship for the life of the knife.
- We will repair or replace, at our discretion, any defective Buck knife.
- This warranty does not cover normal wear, misuse, or product modifications.
- Buck knives are not intended to be used as hammers, chisels, pry bars, or screwdrivers and, therefore, knives used for such purposes are void of warranty, but may be able to be repaired for a reasonable fee.

BUCK SHEATH WARRANTY:

- Our sheaths are covered under warranty for 1 year after purchase.

WHAT IS NOT COVERED BY WARRANTY:

- **Coating Wear:** Blade and/or handle coatings naturally wear and are not covered under warranty.
- **Dishwasher Damage:** Not covered by our Forever Warranty. Avoid using dishwashers for cleaning.
- **Rust** is not covered under warranty. Knives should be kept clean and dry to help prevent rust from developing. Spa Service available for \$6.95 - there may be some pitting under the rust that we're unable to remove.
- **Disassembled Knives:** Disassembly voids the warranty. We charge \$10 to reassemble a knife.
- **Lost or Stolen Knives.** This includes any knives lost in natural or man-made disasters.

For additional questions regarding our warranty, please email us at warranty@buckknives.com or call us at 1 (800) 326-2825 ext. 2.

Warranty Hours: 8:00 am to 4:00 pm PST

To begin your warranty claim, download, fill out, and print the [Warranty Repair Form](#). See 'Shipping and Packaging Instructions' for more information.

If your knife has sentimental value, please note it when sending the knife to us so that we can determine whether to repair or replace it.

ADDITIONAL SERVICES AVAILABLE

SPA SERVICE:

- Sharpen, polish, and adjust. Only available for Buck-branded knives for \$6.95 per knife (includes return shipping).

BLADE REPLACEMENT (FOLDING KNIVES ONLY):

- \$10 for 420HC steel, \$15 for other steels (cost includes Spa Treatment).
- No upgrades; replacement will be for the same type of steel.
- We cannot refurbish a bead blast finish.
- Repairs may require minimum alterations or full disassembly / re-assembly of your knife.
- Fixed blades, as well as 110 and 112 Autos, are not eligible for blade replacement.

LOST OR BENT BELT CLIPS:

- Email us at warranty@buckknives.com with your name, address, and phone number, as well as the knife's 3-digit model number and, if we have clips on hand, we will send you a replacement. A \$5 shipping charge will apply for domestic customers. International customers will be charged for actual shipping.

SHIPPING AND PACKAGING INSTRUCTIONS

1. **Prepare Your Knife for Shipment** - Clean any dirt or debris from your knife. Knives received in unsanitary conditions will be returned without service.
2. **Package Your Knife Securely** - Use a shipping box to ensure the knife cannot move or shift inside the package. Do not use the original packaging, padded envelopes, regular paper envelopes, or popcorn foam. Ship fixed-blade knives in the sheath.

3. **If your knife has sentimental value, please note it when sending the knife to us so that we can determine whether to repair or replace it.**
4. **For Warranty Claims, fill out and print the Warranty Repair Form -**
Complete the form in detail and include it with your shipment.
5. **Send Your Package to:**

BKI

Attention: Warranty
660 S. Lochsa Street
Post Falls, ID, 83854

6. **We recommend that you insure your package** and send it by a certified receipt that can be tracked if necessary. This will help protect you against the possibility of loss or damage to your knife. Note that knife loss, including shipping to and from the Buck Knives factory, is not covered by our warranty.

How to Pay: Once you have been notified by email that your repair has started, please call 800-326-2825 (ext. 2) to pay via credit card or mail a check/money order, made out to Buck Knives, to:

BKI

Attention: Warranty
660 S. Lochsa Street
Post Falls, ID, 83854

****Please include your sales order # with any mailed payments.**

CONTACT US

- **Email:** warranty@buckknives.com
- **Phone:** 1 (800) 326-2825 ext. 2
- **Warranty Hours:** Monday-Friday, 8:00 am to 4:00 pm PST