

PetSafe®

FreshFeed Refrigerated Pet Feeder

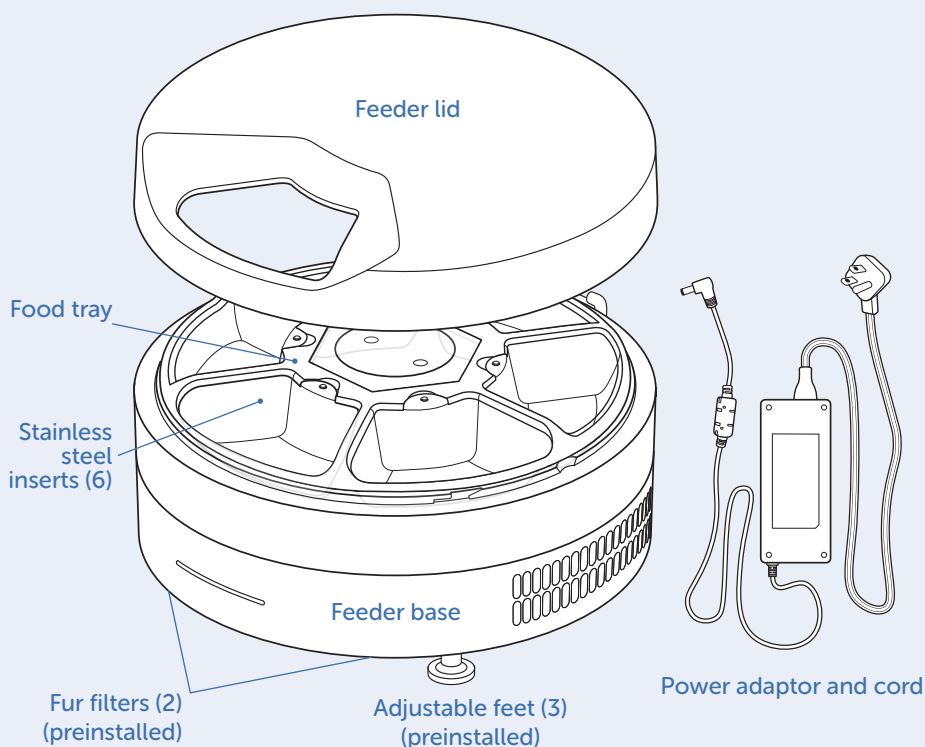
Congratulations on your purchase!

Scan the QR code to access the complete User Guide. Your product comes with a 1-year limited warranty.



Scan to access the
User Guide

What's Included

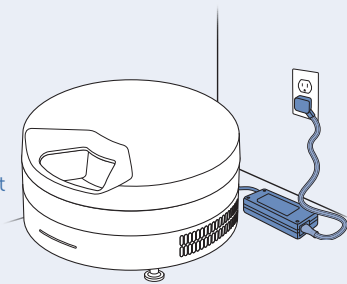


Let's Get Started

1 Set up the feeder

Remove the packing material from the bottom of the feeder. Open the lid and remove the packing film above and beneath the food tray.

Place the feeder on a flat, smooth surface. Connect the power adaptor and plug it into a wall outlet. Make sure the cooling vents are not obstructed.



2 Install the app

Scan the QR code to download the PetSafe® Pet Companion app.

Create an account and log in.
You will need a valid email address.



3 Pair the feeder

Press and hold the reset button (under the front edge of the feeder) until you hear a short double beep. The LED on the front of the feeder will start blinking white, indicating it is ready to pair.

Open the PetSafe® Pet Companion app and tap +.
Select **PetSafe® FreshFeed Refrigerated Pet Feeder**.
Follow the prompts to connect to Wi-Fi (2.4 GHz).

The LED will glow blue when the feeder is successfully connected to the app and ready to use.

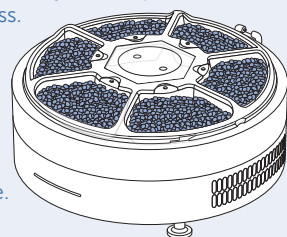


4 Add food and set up a feeding schedule

Open the lid and add meals. Each compartment of the food tray holds up to 5 fluid ounces. Close and lock the lid to seal in freshness. Set up your feeding schedule in the app.

Important: If you would like the feeder to stop rotating once it has fed all 6 portions, enable the auto stop feature in the app. When this feature is enabled, the LED will change color to remind you when to refill the feeder:

- **Blue:** The feeder has more than 3 meals ready to serve.
- **Yellow:** The feeder has just 2 meals left.
- **Red:** The feeder is on its last meal.



We're here to help.

Contact our U.S.-Based Customer Care

Visit **support.petsafe.com** or call **1-800-732-2677**

1-Year Limited Warranty | ©2026 Radio Systems Corporation

Model: PFD00-18289, PFD00-18290 | 400-2822

For important safety instructions, please see the customer care guide.