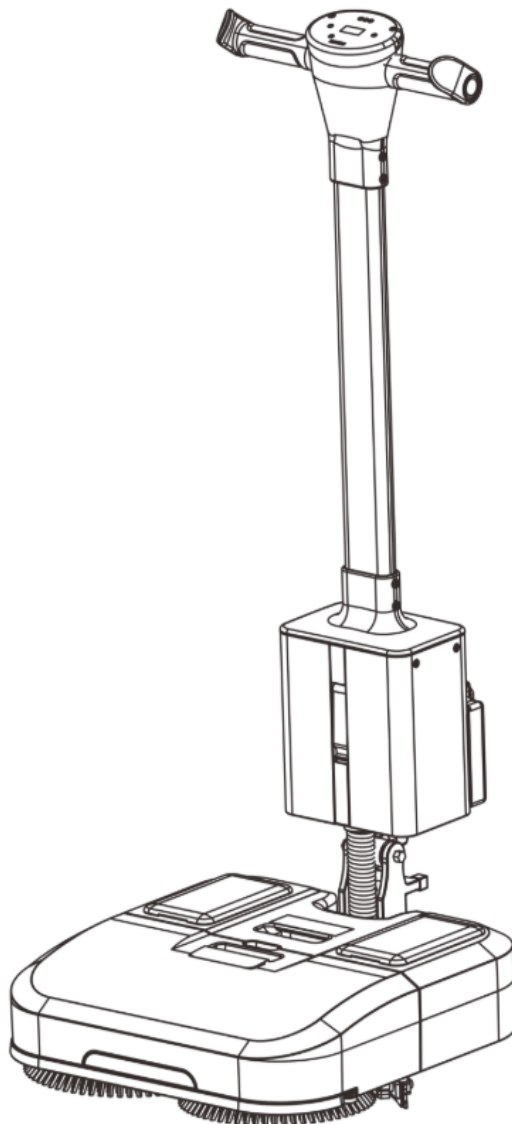


Digital Display Battery Powered Mini Floor Scrubber

Model No:- DP-WBFS1207

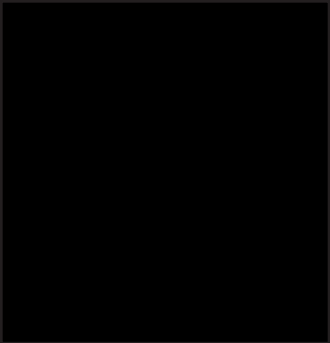


Please read the instruction manual carefully before use

For any service-related issues, please contact us:

Phone Number: 718-301-8243

Email address: support@dapper-supply.com



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INTRODUCTION

Important!!

Read this manual in full before operating the machine.

Purpose of this Manual

This manual has been prepared by the manufacturer and forms an essential part of the machine. It outlines the purpose behind the machine's design and production and provides all the necessary information for the operator. In addition to this operator's manual, separate maintenance manuals are also available.

Following the instructions provided in this manual ensures the safety of both the operator and the machine, reduces operating costs, delivers high-quality performance, and prolongs the machine's lifespan. Failure to follow these guidelines may result in injury, machine damage, or harm to the cleaned surfaces and surrounding environment.

To help you quickly locate the information you need, refer to the manual's table of contents. Key points that require your special attention are highlighted in bold and supported with symbols and visual explanations.

Danger!

The symbols shown above indicate situations that require extreme caution to prevent serious injury to the operator.

Warning!

These symbols highlight the need for special care to avoid damage to the machine, the work environment, or potential financial loss.

Important Information

These denote critical instructions that must be followed carefully.

Note:

Our company is dedicated to the continuous improvement and development of our products. Therefore, we reserve the right to make modifications or enhancements without prior notice.

PARTS LIST

Overview

This machine is capable of performing two functions simultaneously: cleaning the floor and extracting wastewater. It is suitable for use on both civil and industrial flat surfaces, as well as moderately uneven ground.

The floor scrubber works by spraying a properly diluted detergent onto the surface and scrubbing it to remove dirt. It is important to select the appropriate type of detergent and floor brush based on the flooring material to achieve optimal cleaning results.

After scrubbing, the dirty water is efficiently removed by the squeegee located at the rear of the machine, using the suction power generated by the vacuum motor.

Components

The main components of the machine include:

- **Clean Water Tank:**
Holds a mixture of clean water and detergent used for cleaning, as illustrated in the figure.
- **Sewage Tank:**
Collects the dirty water from the floor after cleaning, as shown in the figure.
- **Squeegee Assembly:**
Scrapes and vacuums water from the floor surface.
- **Floor Scrubbing Brush Assembly:**
A rotating brush disc that distributes clean water onto the floor and scrubs away dirt.

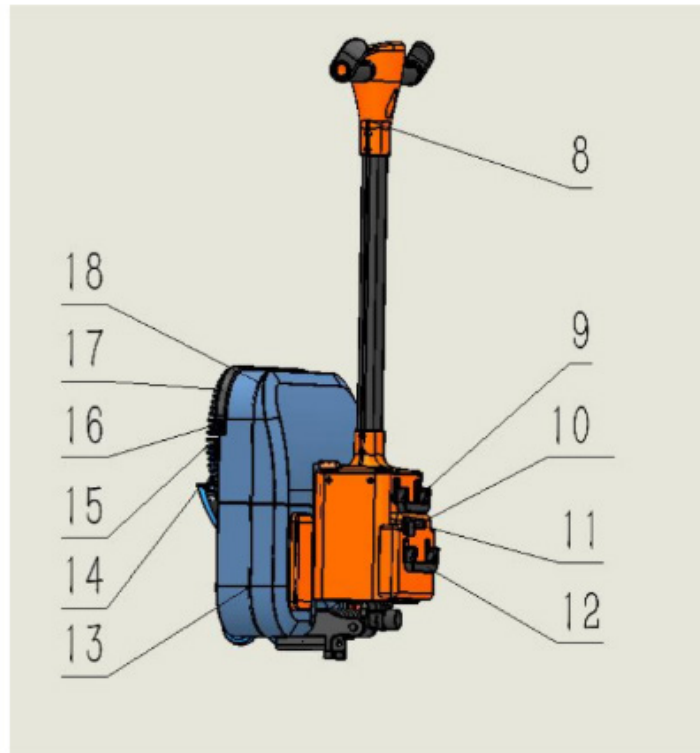
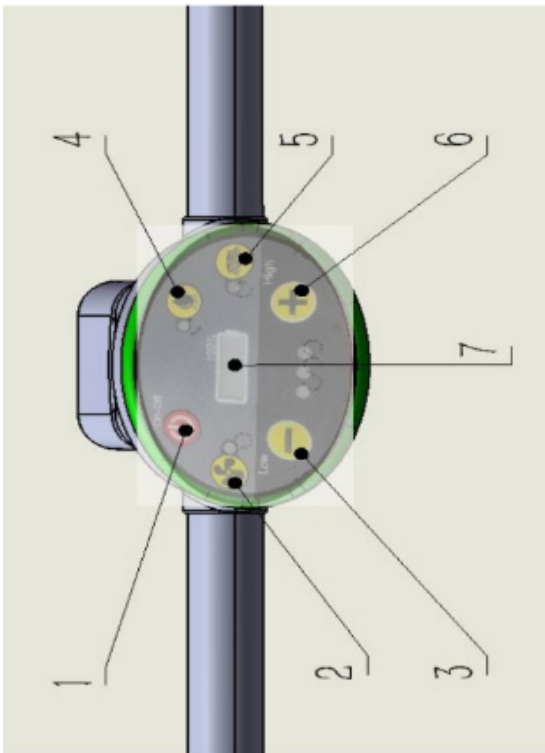
Danger Zones

Be aware of the following danger zones on the machine, and exercise appropriate caution:

- **A – Water Tank:**
Potential irritation to the eyes, skin, mucous membranes, and respiratory tract when using certain cleaning agents. Collected dirt may contain bacteria or harmful chemicals. Risk of injury from pinching during tank handling.

- **B - Control Panel:**
Risk of electrical short circuits, especially in the presence of moisture.
- **C - Brush Plate Chassis:**
Hazard from the rotating brush mechanism during operation or maintenance.
- **D - Rear Wheel:**
Risk of fingers or objects being pinched between the rear wheel and the chassis.
- **E - Battery Compartment:**
Risk of electrical short circuit between battery terminals. Also, hydrogen gas generated during charging poses an explosion hazard if not properly ventilated.

Control Panel:

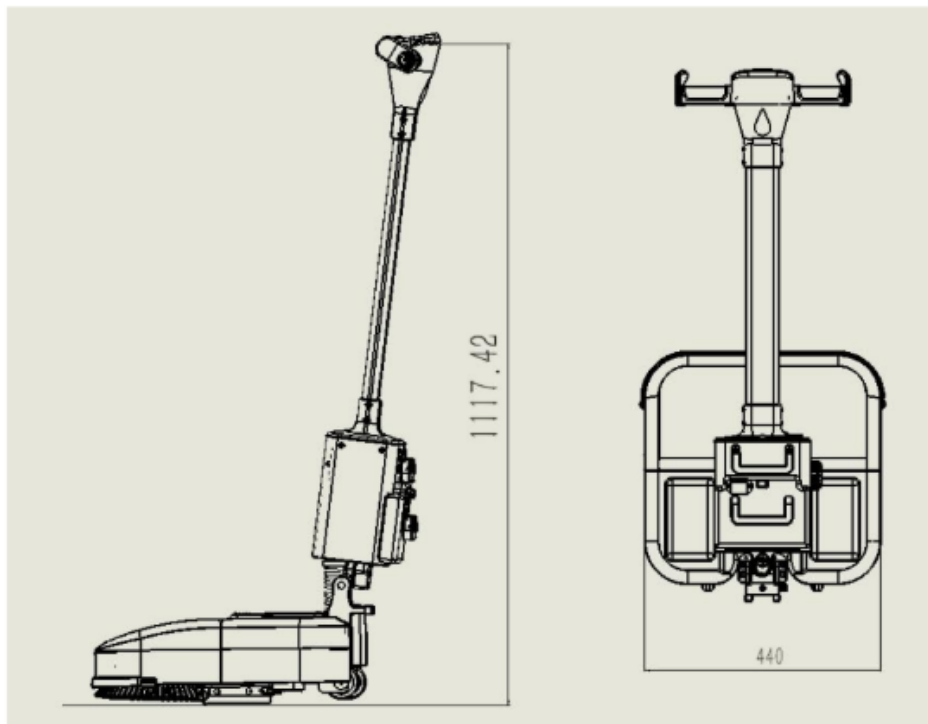


- | | |
|-------------------------------|----------------------------------|
| 1. Main Power Switch (ON=OFF) | 11. Battery Lock Button |
| 2. Water Absorption Switch | 12. Battery (8Ah) |
| 3. Brush Speed Reduction | 13. Wastewater Tank |
| 4. Water Pump Switch | 14. Absorb water and lie down |
| 5. Brush Plate Switch | 15. Brush |
| 6. Brush Speed Adjustment | 16. Anti-Collision Wheel |
| 7. Battery Level Display | 17. Anti-Collision Rubber Strips |
| 8. Bull Head Handle | 18. Clean Water Tank |
| 9. Battery Slider Handle | |

Technical Specifications

Technical Description	information
Product Name:	Multifunctional Floor Scrubber
Product Model:	DP-WBFS1207
Brush Cleaning Width:	16.85 inches
Work Efficiency:	12,916.8 ft ² /h
Walking Speed:	3.11 mph
Suction Width:	17.32 inches
Clean Water Tank Capacity:	0.7925 gallons
Sewage Tank Capacity:	1.1095 gallons
Number of brushes:	8 inches × 2
Power source:	36V
Continuous working time:	1-1.2/h
Brush plate pressure:	17.64 lbs
Total power of brush motor:	140W (brushless)
Vacuum motor power:	90W (wet and dry brushless)
Water outlet valve:	7.5W
Working noise:	65-67DB
Battery capacity:	8Ah
Charging time:	2.5h
Machine weight:	42.77 lbs
Machine gross weight:	52.03 lbs
Packing size (length x width x height):	22.83 x 20.87 x 13.19 inches
Water output:	1st Gear: 6.09 fl oz/min; 2nd Gear: 8.79 fl oz/min

Machine Dimensions:



Documents included with the Product

- > Instruction Manual;
- Warranty Card;
- Instructions for Ordering Parts;
- > Maintenance Record

SAFETY

Safety Rules

Warning!

Please read this operating manual thoroughly before using or servicing the machine.

To ensure safe and efficient operation, it is crucial to strictly follow the guidelines provided in this manual, especially those marked with warnings or important notices. The manufacturer assumes no responsibility for damage or injury caused by failure to adhere to these instructions.

General Safety Guidelines

- Only trained and competent personnel may operate the machine. Use by minors is strictly prohibited.
- The machine should only be used for its intended purpose and not for any other application.
- Evaluate the specific safety requirements of the work environment (e.g., pharmaceutical companies, chemical plants, etc.) before operating.
- Do not use the machine in:
 - Poorly lit areas
 - Areas with flammable or explosive substances
 - On roads or in unhealthy environments
- Operate the machine only within its designated temperature range of 4°C to 35°C. Do not operate below 0°C or above 50°C.
Recommended humidity: 30% to 95%.

Hazardous Substances & Materials

- Do not use the machine to suction:
 - Flammable or explosive liquids (e.g., gasoline, fuel)
 - Flammable gases
 - Dry powders
 - Acids or solvents (e.g., paint thinner, acetone)
 - Burning or hot objects

Slopes & Terrain

- Avoid using the machine on slopes exceeding 20°.
- Do not operate the machine sideways or in reverse on any slope.
- Drive slowly on inclines with the brush and squeegee raised to avoid tipping or loss of control.
- Do not park the machine on a slope.
- Always turn off the motor before leaving the machine and ensure it cannot start accidentally.

Operation Conduct

- Be alert to people nearby, especially children.
- Do not use the machine:
 - To carry people or objects
 - To tow anything
 - For transporting materials
- Avoid placing any items on the machine.
- Keep ventilation vents unobstructed.
- Do not remove or tamper with safety devices.

Operator Safety & PPE

- Remove personal items such as jewelry, watches, and ties before operating.
- Wear appropriate Personal Protective Equipment (PPE):
 - Protective aprons or uniforms
 - Non-slip, waterproof footwear
 - Rubber gloves
 - Goggles
 - Ear protection
 - Respiratory masks
- Keep hands clear of moving parts.
- Use only approved cleaning agents and follow their safety guidelines.
- Keep cleaning agents out of reach of children.
- In case of eye contact, rinse immediately with plenty of water.
If swallowed, seek medical assistance.

Electrical Safety

- Ensure the power socket is properly grounded and has an overcurrent protection switch.
- Verify that the voltage, frequency, and power match the values listed on the machine's nameplate.
- Follow the battery manufacturer's instructions for use and maintenance:
- Keep batteries clean and dry
- Avoid contamination by metal dust or other impurities
- Follow safety guidelines when handling battery fluids
- In environments with strong magnetic fields, assess potential impacts on the control system.
- Do not use high-pressure water jets to clean the machine.

Handling Waste & Disposal

- The wastewater collected contains various chemical substances. Dispose of it according to local environmental regulations.
- In case of machine malfunction:
Turn off the power immediately (unplug or disconnect the battery)
Do not attempt repairs yourself
Contact an authorized service center
- Perform maintenance on a flat surface with the power disconnected.
- Electrical repairs must only be performed by qualified personnel.
- When replacing cables or connectors, ensure all wires are securely connected before reinstalling the control panel.

Original Parts & Machine Lifespan

- Use only original spare parts. Do not reuse parts from other machines.
- The machine is designed for a 3-year lifespan. The production date is listed on the label (Figure 1).
- After 3 years, the machine should be decommissioned and disposed of per local regulations, regardless of usage status.

Disposal Instructions

- Disconnect the machine from the power supply and empty the water tank before disposal.
- The machine is classified as RAEE (Waste Electrical and Electronic Equipment) under Directive 2002/96/CE.
- It must be disposed of separately from general waste in compliance with local laws.

Danger!

Special waste must be disposed of separately from regular waste.



- You may also return the machine to the manufacturer for a comprehensive overhaul.
- If you decide to permanently discontinue use of the machine, it is recommended to:

Remove the battery.

Send the machine to an authorized collection center for proper scrapping and recycling.

Ensure that all potentially hazardous components are fully removed or neutralized in accordance with local safety and environmental regulations.

ASSEMBLY

Loading and Transportation of the Machine

Warning

(During each lifting process, make sure the machine is securely secured to prevent it from tipping over or accidentally falling.)

Please load or unload on a flat surface

The machine is securely shipped from the factory on a pallet and must be loaded onto the truck using appropriate handling equipment. Upon arrival at the destination, similar equipment should be used for safe unloading.

- The machine is enclosed in special protective carton packaging.
- Use a forklift to lift and transport the packaged machine.
- Exercise caution during handling to prevent damage or tipping of the equipment.

Inspection Upon Delivery

Upon arrival at the destination, carefully inspect the machine and its packaging to ensure there is no damage.

- If any damage is found, notify the logistics company immediately before accepting the delivery.
- Request a written statement from the logistics provider to support any claims for compensation.

Unpacking

When unpacking the machine

- Operators must wear appropriate personal protective equipment (PPE), such as gloves, goggles, and safety footwear, to minimize the risk of injury.
- Handle all packaging materials carefully to avoid accidents or equipment damage.

Unpacking and Installation Procedures

Follow the steps below to safely unpack and install the machine:

- Cut the packaging straps using scissors or pliers.
- Remove the outer carton carefully.
- Locate and remove the charger from the packaging.

- Open the document bag and verify that it contains the following:
 - Test Record
 - Warranty Certificate
 - Spare Parts Ordering Information
- Assemble the bull-head handle as illustrated in the provided diagram.



After unpacking the machine, retain the original packaging in case the machine needs to be transported or sent to a service center in the future. If you do not plan to reuse the packaging, please dispose of it responsibly in accordance with local laws and environmental regulations.

▪ **Battery**

This machine supports the use of lithium batteries, known for their high performance and ability to be charged up to 1,500 times. To maximize battery life and ensure safety:

Always use the original charger provided by the manufacturer.

Ensure the battery's electrical specifications match the machine's requirements.

Avoid using batteries that are too heavy, as they may affect maneuverability and overload the brush motor.

Avoid using batteries with insufficient capacity, as they will require frequent recharging.

Warning

The battery must be charged regularly and kept clean and dry. All connections should be tight and secure.

Installing the Battery

Preparation

Warning

Before installing or servicing the battery, the operator must wear appropriate personal protective equipment (gloves, goggles, etc.) to minimize the risk of accidents.

- Keep away from open flames.
- Avoid short circuits between terminals.
- Prevent sparks and do not smoke near the battery.

Battery Installation and Connection

Install the battery as shown in the diagram. Before operating the machine for the first time, make sure the battery is fully charged by following the instructions provided in the user manual.



Battery Charger

To ensure battery longevity and machine safety, observe the following guidelines:

Warning:

Do not over-discharge the battery. Doing so can cause irreversible damage.

Selecting a Battery Charger

- Always use a charger that is compatible with the battery type.
- For lithium batteries, a 36V, 2–5A automatic charger is recommended.
- Chargers are available in both traditional transformer and high-frequency electronic designs.
- Always consult the charger manufacturer and refer to the product manual before use to confirm compatibility.

Preparing the Battery Charger

If using a charger other than the original, ensure that the connector is compatible with the machine's charging port. Follow these steps to install a matching charger plug:

- Strip approximately 13mm of insulation from the red (positive) and black (negative) charger wires.
- Insert the wires into the charger plug contacts and secure them using pipe clamps.
- Ensure correct polarity:
 - Red wire = positive (+)
 - Black wire = negative (-)

Lifting and Transporting the Machine

- Important
All lifting and transport activities must be carried out on a level surface using appropriate safety precautions. Operators must wear personal protective equipment (PPE) at all times.

Steps for safe transport:

1. Empty both the clean water tank and sewage tank.
2. Place the machine securely on a pallet and fasten it using ropes or an iron frame.
3. Use a forklift to lift the machine along with the pallet and place it gently onto the transportation vehicle.
4. Once loaded, tie down the machine securely to prevent movement during transit.

OPERATION

Control - Description

- LCD Power Indicator Light – Displays the battery power percentage.
- Main Power Switch Button (1) – Controls the power supply to all machine functions. It acts as a safety device and can be used to stop the machine in case of an emergency.
- Brush Plate Speed Adjustment Button (6, 3) – Marked with “+” and “-”, this button adjusts the speed of the brush plate. Different speeds can be selected based on the type of flooring.
- Water Pump Switch Button (4) – Toggles the water pump on or off, allowing the user to control water flow according to the floor material.
- Brush Motor Button (5) – Starts and stops the brush motor.
- Water Suction Motor Button (2) – Press this button to start or stop the water suction motor.
- Clean Water Tank – Located at the front of the machine, this removable tank has a 3L capacity. To refill, pull the tank outward, open the blue cover, and add clean water. If the floor has stains or oil, an appropriate amount of detergent can be added according to the recommended ratio.

Important Warning!:

To avoid damage to the water suction motor, always add a defoaming agent to the sewage tank. Failure to do so may result in sewage entering the motor, causing unnecessary damage.

Sewage Tank – Located at the rear of the machine, the sewage tank has a capacity of 4.2L. It can be removed by pulling it outward. To empty it, open the blue cover as shown in the image.

Note: If detergent is added to the clean water tank, using a defoaming agent in the sewage tank is especially important.

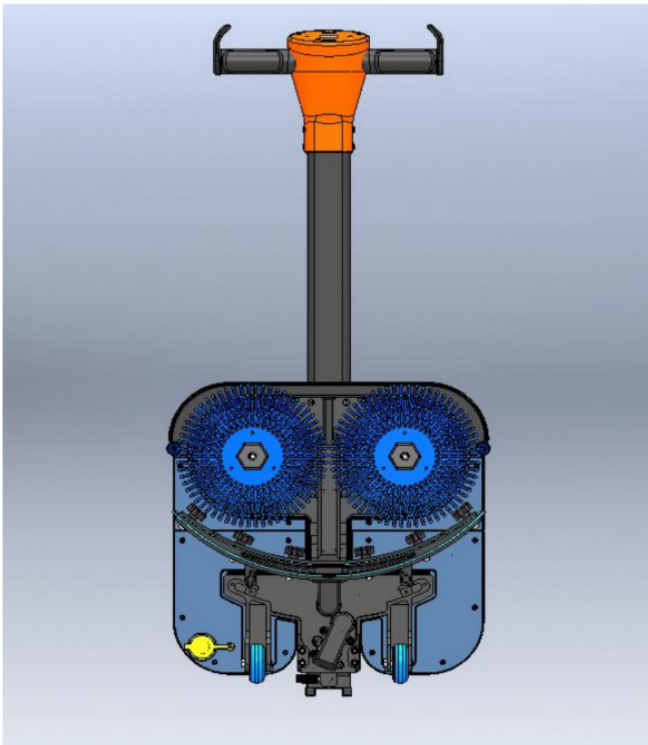
Warning!:

Always add a defoaming agent to the sewage tank to prevent foam or liquid from entering the water suction motor, which may cause serious damage.

- Sewage Tank Level Indicator – Ensure that the sewage level does not exceed the highest blue liquid level line marked on the side of the sewage tank. Overfilling may lead to overflow and potential damage to the machine.

Installation and adjustment of the squeegee:

- The squeegee is the first component involved in drying the floor. It comes pre-installed from the factory and does not require any installation or adjustment before use.
 - To replace the rubber strip, loosen the knobs located on the inside of the squeegee one by one.
 - After replacing the strip, tighten the knobs securely to hold the new rubber in place.



The rubber strip on the squeegee is responsible for absorbing water and detergent from the floor, preparing it for complete drying.

Over time, the edges of the rubber strip that contact the floor may become rounded or cracked, which reduces its water absorption efficiency.

To maintain optimal performance, inspect the rubber strip regularly and replace it when signs of wear appear.

Important Information

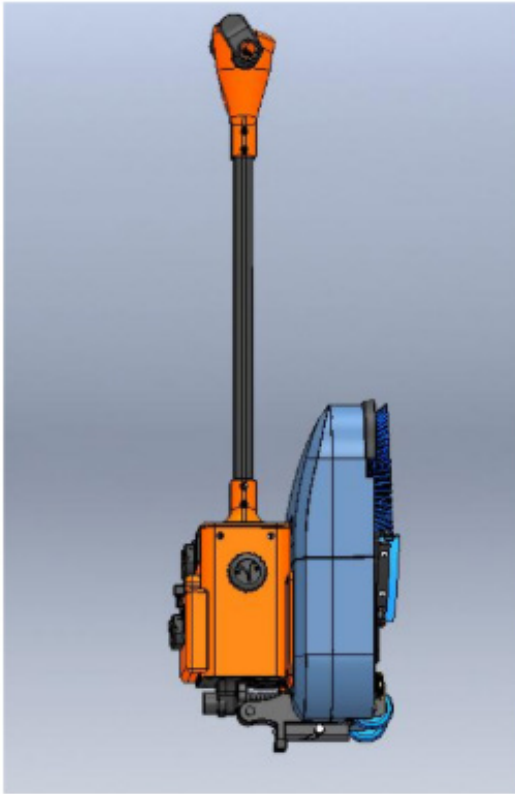
To ensure optimal water absorption, the squeegee must be correctly positioned during operation:

The rear rubber strip should be bent at a 45-degree angle to the ground.

The rubber strip must maintain full contact with the floor surface while in use.

If the rubber strip becomes worn during operation, replace it promptly with an original replacement to maintain cleaning performance.

Moving the Machine (When Not in Operation)



To safely move the machine, follow these steps:

1. Lift the chassis so that the support wheels make contact with the ground.
2. Use both hands: Hold the upper handle with one hand and lift the chassis handle with the other. Always use both hands to carry the machine to prevent damage and avoid unnecessary loss.
3. Upon reaching the desired location, place the machine on a stable and safe surface before starting operation.

Warning!

- Never leave the machine unattended.
- Do not park the machine with the brush plate resting on the ground, as this may cause damage.

Installing and Replacing the Brush Plate / Needle Plate

Warning!

Do not start the machine until the brush or needle plate is properly installed.

This machine supports two types of brush plate setups. Please refer to the specific design for your operation:

1. Fixed Type:

The brush plate is permanently installed and does not require removal or installation before use.

2. Detachable Brush Plate:

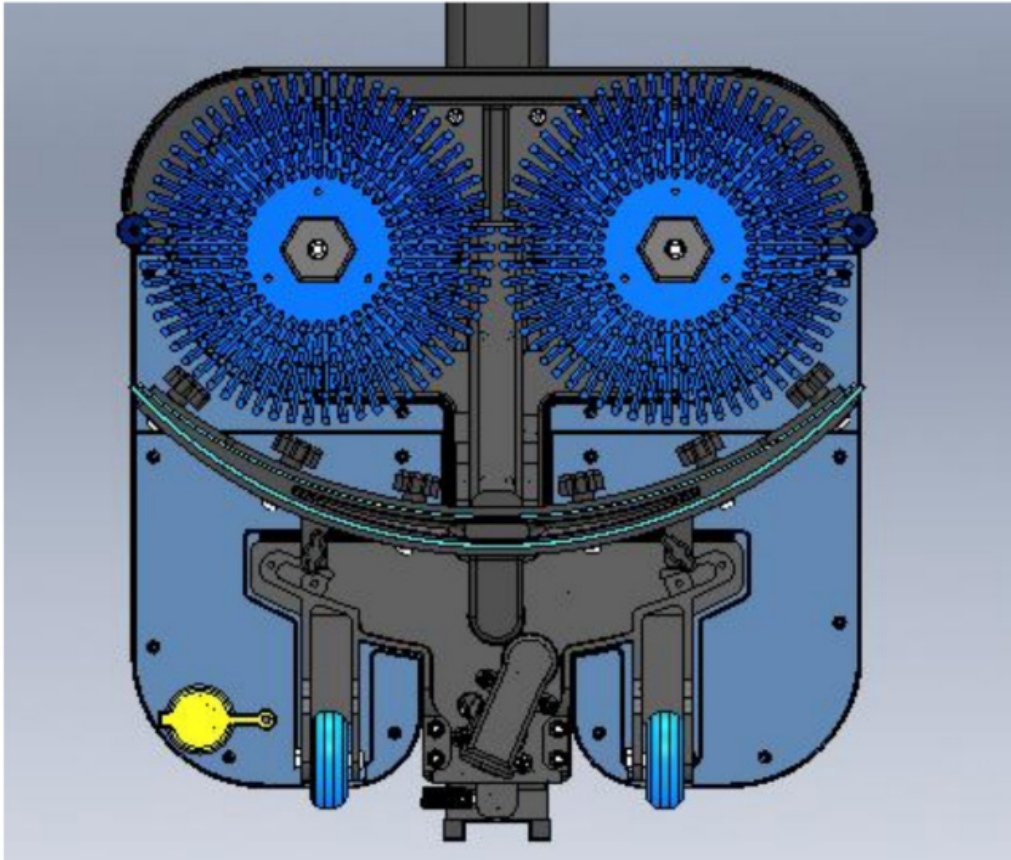
Place the brush plate under the chassis.

Hold the brush plate symmetrically with both hands.

Align and engage the three balance points by turning the brush plate clockwise with gentle force until it locks into place.

If the machine shakes during operation, it indicates improper installation. Remove and reinstall the brush plate carefully.

(Refer to the accompanying diagram for visual guidance.)



Using the scouring pad:

Replace the brush plate with the needle plate. Attach the scouring pad to the needle plate, then install it on the floor scrubber as you would the brush plate.

Disassembling the brush plate (or needle plate):

Follow the reverse order of the installation steps.

Warning:

Always dilute cleaning agents according to the manufacturer's instructions.

Do not use bleach, oxidizing agents (especially in high concentrations), solvents, or saturants.

Water or cleaning agent temperature must not exceed specified limits.

Avoid sand or other impurities in the cleaning solution.

Use only low-foaming, biodegradable cleaning agents specifically designed for floor scrubbers.

For an updated list of approved cleaning agents, contact the manufacturer for a reference brochure.

Use products suitable for your flooring type to remove stains without causing damage.

Follow all safety regulations when handling cleaning agents.

Warning:

Before starting work, wear appropriate protective gear such as work clothes, ear-muffs, non-slip and waterproof shoes, respiratory masks, gloves, and any other equipment recommended by the cleaning agent manufacturer. Adjust protection based on the working environment.

Before starting the machine, follow these steps:

1. Check battery power; if low, fully charge before use.
2. Fill the clean water tank; ensure the sewage tank is empty by draining all sewage first.
3. Confirm the squeegee is securely attached and connected to the suction pipe; check that the rear suction strip is not worn.
4. Select the appropriate cleaning tool based on floor type—needle plate with colored cleaning pads or common brush plate.

If using the machine for the first time, operate it in a large open space to become familiar with it.

For efficient cleaning and to prolong machine life:

1. Remove all obstacles from the work area beforehand.
2. Start cleaning from the farthest point to avoid recontamination.
3. Choose a straight cleaning path.
4. Divide large areas into smaller, parallel sections.
5. Use a mop or rag to dry spots unreachable by the scrubber.

Start Working

- Install the battery and connect the battery plug as described in the battery installation instructions.
- Lower the brush plate base.

Product Instructions

- Turn on the main power switch.
- Power on the machine:
Press the water pump switch to start water flow onto the floor brush.
Press the water suction motor button to start suction.
Adjust the brush speed knob on the back of the handle as needed.
- Regularly check that water from the clean water tank flows onto the floor brush.
Refill if necessary.
- Adjust water volume by pulling up or pushing down the drain valve.
- Adjust the brush working pressure by turning the pressure knob (located by the wastewater tank):
Clockwise to increase pressure
Counterclockwise to decrease pressure

Warning:

- Empty the sewage tank each time before refilling the clean water tank.\
- Always turn off the main power switch when parking the scrubber.

End of Cleaning Work

- Move the scrubber to a corner and turn off the water pump switch.
- Continue cleaning forward for about one meter.
- Turn off the brush motor button.
- Let the water suction motor run for 10 seconds to absorb dirty water in the squeegee, then press the suction motor switch to stop it.
- Lift the brush plate base to avoid deformation from prolonged pressure.
- Empty and clean the wastewater tank.

Warning:

This machine uses lithium batteries. Always use the appropriate charger.

Useful Tip

For areas with stubborn stains, cleaning and water absorption can be done in two separate stages for better results.

Pre-Cleaning for Dirty Floors

1. Add detergent to the clean water tank and defoaming agent to the sewage tank as needed.
2. Press the water pump switch  and the brush button  to start scrubbing the floor.
3. Begin cleaning. For heavily soiled areas, allow the machine to remain in place briefly so the detergent can break down dirt, improving scrubbing effectiveness.

Drying and Sucking Up Sewage on the Ground

- Press the water suction motor button to start the suction motor and blot the cleaned area. This ensures thorough cleaning and reduces time needed for future routine cleaning.
- To clean and suction simultaneously, press both the brush plate and water suction motor buttons at the same time.

Emptying the Wastewater Tank

- Wear appropriate personal protective equipment.
- Disconnect the machine from the power supply before emptying the tank.
- Move the machine to a suitable drainage area.
- Remove the clean water tank, then take out the sewage tank.
- Open the sewage tank plug, empty and clean the tank.
- Reinsert the plug securely before resuming cleaning.

Emptying the Solution Tank

- Wear appropriate personal protective equipment.
- Disconnect the machine from the power supply before emptying the solution tank.

STORAGE

- Clean the machine thoroughly and store it in a dry place.
- Lift the brush base during storage.
- Ensure both the clean water tank and sewage tank are emptied and cleaned.
- Disconnect the machine's power supply.
- Unplug the battery from the machine's socket.
- Fully charge the battery before storage.
- For long-term storage, charge the battery regularly—at least once every two months—to maintain battery health.
- Failure to charge the battery regularly may cause irreversible damage.

MAINTENANCE

Battery maintenance and charging

- Do not use a flame or ignition method to check the battery polarity.
- Batteries release flammable gases—extinguish any flames before inspecting the battery or adding fluid.
- Perform battery maintenance in a well-ventilated area.
- To prevent damage, avoid over-discharging the battery. Charge it promptly when the battery level drops below 20%.

Charging

- Connect the charger to the device socket to begin charging.
- Follow the charger manual for detailed charging instructions.
- Once charging is complete, disconnect the battery from the charger.

Maintenance Instructions

- Always disconnect the machine's power supply before performing maintenance.
- Unplug the battery connector from the machine's socket.
- Except for the parts specifically described in this manual, all electrical
- maintenance and repairs must be carried out by qualified professionals.

Maintenance - General

Regular maintenance according to the manufacturer's instructions can improve machine performance and extend its lifespan. When cleaning the machine, please observe the following:

- Do not use a high-pressure water gun to avoid water entering the circuit board or motor, which could cause a short circuit.
- Avoid using steam, as it may deform plastic parts.
- Do not use solvents or saturants, as they can damage the hood or rubber components.

Daily Maintenance

Wear protective gloves when handling liquids that may be harmful.

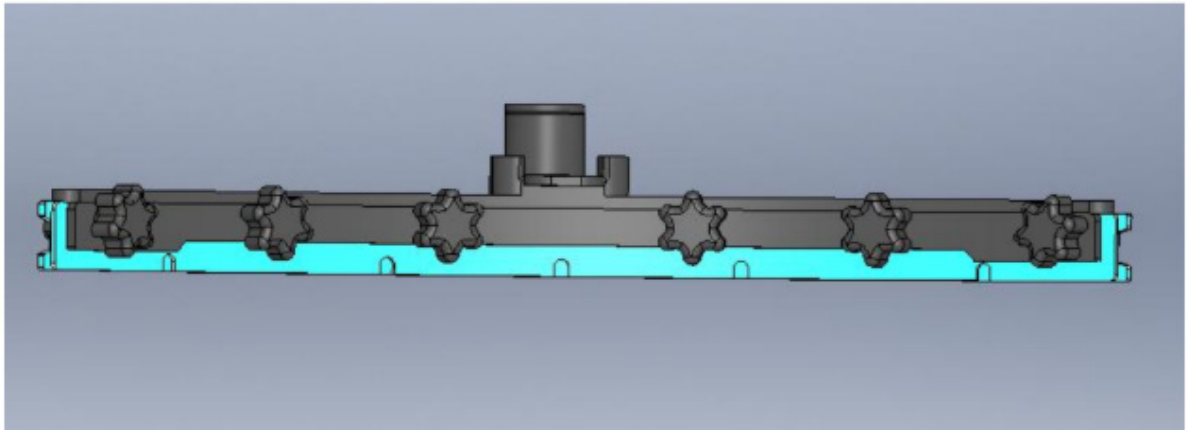
1. Loosen the locking knob and remove the sewage tank.
2. Open the sewage tank cover and rinse out sediment using a water hose until clean.
3. Clean the filter with tap water or clean water from the tank.
4. Once dry, reinstall the sewage tank and secure the cover.

Cleaning the Fresh Water Tank Filter

1. Slide and remove the fresh water tank.
2. Clean the filter with tap water or clean water from the tank.
3. Reinstall the fresh water tank.

Replacement of Water-Absorbing Rubber

The water-absorbing rubber strip collects sewage from the floor for initial drying. Over time, the edges wear and round off, reducing absorption. Replace the rubber strip when this happens.



Replace or Change the Absorbent Strip:

1. Pull out the suction hose from the squeegee.
2. Loosen the six knobs inside the squeegee and remove the squeegee pressure plate from the mounting bracket.
3. Loosen the lock on the water-absorbing rubber strip pressure strip.
4. Pull out and remove the worn water-absorbing rubber strip from the scraper.
5. Install the new rubber strip onto the water-absorbing scraper.
6. Align the rubber strip with the screws on the scraper frame and push it inward.
7. Tighten the rubber strip locking knob securely.

Daily Maintenance

- Disconnect the machine from the power source.
- Empty and clean the recovery tank.
- Clean the absorbent strips and check for wear; replace if necessary.
- Check the squeegee suction port for blockage; remove any debris.
- Charge the battery as instructed.

Weekly Maintenance

- Clean the float switch in the wastewater tank to ensure proper function.
Clean and inspect the suction motor filter; replace if damaged.
- Clean and inspect the filter in the clean water tank; replace if damaged.
- Clean the water inlet.
- Clean both the fresh water and wastewater tanks.
- Charge the battery regularly.

Half-Year Maintenance

- Have the machine's circuit checked by a professional technician.

WARRANTY

LIMITED WARRANTY:

Dapper Supply, Inc. extends a limited warranty to the original purchaser, guaranteeing that this Dapper product is free from manufacturing defects in material or workmanship for three years from the date of purchase.

Should you discover any such defect within the warranty period, Dapper Supply, Inc. reserves the right to repair or replace the product without charge, or to cover the cost of replacement parts and repair labor needed to correct defects present at the time of purchase or resulting from regular usage, when the appliance has been installed, operated, and maintained as per the instructions provided.

At its sole discretion, Dapper Supply, Inc. may decide to replace the product. In such an event, your replacement appliance will carry the warranty for the remaining term of the original unit's warranty period.

This warranty is valid exclusively to the original purchaser of the product and only applicable within the United States. The warranty commences from the date of original consumer purchase. Proof of the original purchase date will be required to obtain service under this warranty.

Under this limited warranty, your sole and exclusive remedy will be product repair, as outlined above. All services must be provided by a Dapper-designated service company.

To claim warranty or request repair service:

Email support@dapper.com. Please include your name, address, phone number, warranty repair request, and a copy of your proof of purchase receipt. Alternatively, visit dapper.com and use the contact us page. A Dapper customer service representative will promptly arrange service for your appliance.

We thank you for choosing Dapper.

WARRANTY EXCLUSIONS:

This limited warranty will not cover:

1. Failure of the product to perform during power failures or interruptions, or due to inadequate electrical service.
2. Damage incurred during transportation or handling.
3. Damage caused by accidents, vermin, lightning, winds, fire, floods, or acts of God.
4. Damage resulting from accidents, alterations, misuse, abuse, improper installation, repair, or maintenance. This includes using any external device that alters or converts the voltage or frequency of electricity.
5. Unauthorized product modifications, repairs by unauthorized centers, or use of non-approved replacement parts.
6. Abnormal cleaning and maintenance not aligned with the user's manual.
7. Use of incompatible accessories or components.
8. Any costs associated with repairs or replacements under these excluded circumstances shall be the responsibility of the consumer.

DAPPER