CANNON

EST • 1965

Nothing Protects Like a Cannon™

The Lifetime Safe Company™

Since 1965

Rev. 11.10.25

⚠ WARNING



Tip Over Hazard

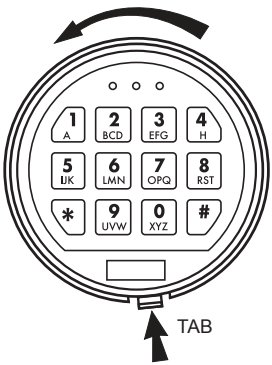
Failure to secure the safe as shown in these instructions can result in a child or adult being seriously injured or killed. A child or adult can accidentally tip over the safe. Children should not play with or around the safe at any time.

Getting Started

Follow the steps outlined below:

1. Remove the keypad face by pressing the tab and turning it as shown in the illustration. The keypad can hang by the connecting cable while unlocking the safe.

2. Insert the key in the key hole and turn clockwise 1/4 turn (until stopped) in order to unlock the safe. Rotate the handle and open the door.



Handle Assembly

Screw the remaining handle spokes into the hub and hand tighten.

NOTE: Do not use this handle to move the safe.

Battery Installation

NOTE: When changing the battery, always hold the battery connecting cap while disconnecting or attaching the battery. Do not pull on the wires. Doing so could cause the power supply to disconnect from the lock.

This safe uses one 9V alkaline battery. Under normal use, change the battery ever 6 months

When the battery is low, a green and red indicator light will appear on the keypad after pressing any button. Be sure to test your battery every six months by entering your code. If the low battery indicator light appears, replace the battery promptly.

If the battery is installed backwards, a red and green light will stay on at the same time.

To replace the battery, remove the keypad face by pressing the tab and turning the keypad face as shown in the illustration. Replace the old battery and screw the keypad face back in place.



Battery Disposal
Please dispose of the used batteries per municipal or provincial law.

Electronic Lock

After installing the battery, the electronic lock is ready for use.

To unlock the safe for the first time, press the following sequence:

(1 – 2 – 3 – 4) Followed by #

NOTE: You should change the entry code as soon as possible after opening the safe to insure proper security.

After entering the factory code, turn the handle counter-clockwise to open the door. You will have 5 seconds to turn the handle before the locking mechanism is reactivated.

Entering Your Security Code

To enter your personal security code you will need to follow the steps listed below:

Step 1: Open the safe door using the factory code (1 – 2 – 3 – 4) Followed by #
Leave the safe door open and rotate the handle to the locked position so that the bolts are visible.

Step 2: Re-enter the factory code (1 -2 - 3 - 4) followed by #.
Green light = Code accepted

Step 3: Press *
Yellow light turns on (learn mode activated)

Step 4: Enter your new code (3 to 8 digits).

Step 5: Press * again. (Yellow light stays on).

Step 6: Enter your new code again (3 to 8 digits).

Step 7: Press * again.
Yellow light turns off = Code changed successfully

Step 7: Test the new code with the door open to ensure it was programmed correctly.
If you get a yellow light and hear 4 beeps, the old code is still valid.

Restart the programming process from **Step 2.**

NOTE: DO NOT SHUT THE DOOR UNTIL YOU HAVE CONFIRMED THAT YOUR NEW SECURITY CODE WORKS CORRECTLY.

After 4 invalid code attempts, the safe will enter lockout mode for 50 seconds.

To exit lockout mode:

Let the keypad rest for 1 minute, Then try again .

Note: Do not remove the battery that will re-star the penalty time

NOTE: If you press the wrong number while entering a security code, you can press " ⊹ " to start again.

Locking The Safe

To lock the safe, close the door and rotate the handle clockwise until it stops. If the handle is not turned until it stops, the locking mechanism will not lock.

NOTE: Always confirm the door is closed and the lock has engaged before leaving the safe unattended.

Protecting Your Code

The factory preset code is (**1 - 2- 3 - 4) Followed by #** and should be changed before using the safe. It is the owner's responsability for safekeeping of the new code.

Backup Key

A "Backup Key" has been provided in case you have forgotten or lost your security code. To open the safe using the back up key follow the steps below:

1. Remove the lock face by pressing the tab and turning the lock face as shown in the illustration on page 1 of this manual.
2. Insert the key in the key hole and turn clockwise 1/4 turn (until stopped) in order to unlock the safe. Rotate the handle and open the door.

Removing Safes from Pallet

Step 1: Open safe

Step 2: Take out any removable interior parts.

Step 3: Remove the 2 lag screws using a 15mm socket and ratchet, then close and lock safe door.

NOTE: Use caution as the safe is top heavy and due to the mass of the door, can tip easily when moving; installing the safe will take two or more people.

It is highly recommended that you seek the services of a trained professional to install your safe.

Selecting Your Location

For optimal security your safe must be mounted to the floor. The safe should be installed adjacent to a side wall with minimal space on either side of the safe in a dry, isolated and secure area.

The safe should be flat against the wall and floor. Remove the baseboard if necessary.

CHILDREN SHOULD NOT PLAY WITH OR AROUND THE SAFE AT ANY TIME.

Securing The Safe

Cannon recommends seeking the services of a professional to install your safe; local safe dealers and locksmiths usually offer this service. By choosing to install your safe on your own, you agree to take any responsibility for damages (physical or to your property) that may occur.

NOTE: For maximum security, this safe MUST be mounted to the floor.
Failure to do so will compromise the safety and security of the safe.

WARNING: This safe is buoyant and may float during a flood if not properly anchored. As water levels rise, an unsecured safe can tip, shift, or fall over, potentially causing serious personal injury or damage. Secure the safe to a solid surface to prevent movement in the event of flooding.

IMPORTANT: The safe must be removed from the skid/legs and fastened to the floor using appropriate hardware. Failure to do so will void the warranty.

Place the safe in the desired location. With your safe open, lift the interior carpeting up and locate the mounting hole bushings. These bushings are filled with fire resistant caulking which must be drilled out before mounting the safe to the floor. Use a 3/8" diameter drill bit to drill out this caulking. Continue to use this drill to mark the hole location on the floor. Move the safe away. Drill pilot holes in the floor as follows: For a wood floor drill 5/16" diameter x 2-1/2" deep pilot holes. For a masonry floor drill 7/16" diameter x 2-1/2" deep pilot holes for the anchors.

IMPORTANT: When you drill out the fire resistant caulking from the mounting holes, you must mount the safe to the floor using the lag bolts and gasket washers. Failure to do so will void the fire rating and waterproof rating.

Reposition the safe and secure the safe with the lag bolts and gasket washers. Replace the carpeting.

Cannon Tips

Before determining where to place your safe, verify the load bearing weight capacity of the floor where the safe will reside or stairs the safe will be moved over. Measure doorways ahead of time to be sure your safe will safely pass through the necessary doorway. Select a location that is suitable for bolting down your safe for extra theft protection.

Recomendations

- Use only Duracell or Energizer batteries that expire 5 years ahead from current year. Change battery at least every 6 months.
- To bolt the safe use red head anchors 3-3/4 x 3/8.
- Before mounting the safe make sure to write down the serial number.
- Do not put safe in a damp or humid area.
- Keep page 2 of this manual somewhere safe and away from children (not inside the safe).
- Do not overload the safe; overloading the safe can put pressure against the door which can keep the safe from closing properly.
- Avoid applying excessive force to the handle. If the safe does not open,make sure sure are using the recommended battery if it does not work go https://www.cannonsafe.com/contact-us/

NOTE: Do not store electronic media, computer disks, SD cards, audio-visual media or photographic negatives in this safe. In the event of a fire, these materials will not survive the rated internal temperature of the safe and could be damaged or destroyed.

FAQ

Serial Number

- ***Where can I find the serial number for my safe?***

  Your serial number can be found on the right, outside body wall of the safe, in the upper left corner. The serial number will be on a small silver sticker.

Model Number

- ***Where can I find the model number for my safe?***

  Your model number can be found on the safe door. It is advisable to record this information and store in an easily accessible location.You may not be able to provide this number if locked out.

Opening / Closing My Safe

- ***I get 2 beeps and a green light but the safe door is not opening?***

  Please check the battery. We recommend using a new Energizer or Duracell alkaline battery with an expiration date of 5 years in the future.

  Also, please try turning the handle to the right, without letting go of the pressure put in the code, then turn it to the left. Once you hear the 2 beeps and a green light your safe should open.

NOTE: If these steps do not work please contact our customer service team at +1 (847) 665-1635.

- ***What do I do if my safe won't lock?***

  It is important to make sure there is no pressure on the lock. Please ensure that the items in the safe are not putting any pressure on the door of the safe when it is closing. If you have anything that could add pressure on the door please remove it and attempt to lock your safe again. If you are still not able to lock your safe please call Cannon's Customer Service for immediate help at **https://www.cannonsafe.com/contact-us/**

NOTE: You may also visit www.cannonsafe.com for lost combination assistance. Only if you can open the safe with the backup key. other way contact to a certified locksmith.

Warranty

- ***Does my Warranty cover me if I lost the combination to my safe?***

  The Warranty does not cover lost or forgotten combinations, improper opening procedures, weak or battery failures. Make sure you are using a XXX battery, it should have an expiration of five years into the future

For assistance with your warranty or problems with your safe, please call us at **https://www.cannonsafe.com/contact-us/**

For more FAQ, check our website **www.cannonsafe.com/faq/**

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THE LIFETIME SAFE COMPANY
www.CannonSafe.com

Warranty Registration and Customer Support

Register Your Safe

Online: cannonsafe.com/register-your-safe/
Customer Service: +1 (847) 665-1635

Should you ever need help with your safe, registration helps verify your identity and allows us to provide faster service. Please fill out the section below and store with your original receipt in a safe location OUTSIDE of your Cannon Safe.

MODEL NUMBER:

SERIAL NUMBER (This can be found on the right side of the safe on the top left corner)

PURCHASED AT:

DATE OF PURCHASE:

Customer Support Hours*

Monday - Friday 6:00 am - 4:00 pm (Pacific Standard Time)
Excluding Holidays

*Hours subject to change. Please visit **www.cannonsafe.com/contact-us**

For full Warranty information go to **www.cannonsafe.com/warranty** or scan the QR code

CANNON
SECURITY PRODUCTS