

Warranty & Returns

Hitchholder Limited Lifetime Warranty

Every Hitchholder is built to work as hard as you do.

We warranty all Hitchholder products against manufacturing defects and material failure for the life of the product. This warranty applies to the original purchaser and requires proof of purchase.

Warrant excludes any hardware not manufactured by Hitchholder, LLC.

Warranty excludes damage caused by improper installation, misuse, modification, accidents, abuse, or normal wear over time.

If something fails because of how we built it, we'll make it right. No questions asked!

30-Day Return Policy

Unused Hitchholder products may be returned within 30 days of delivery in original packaging and condition. Proof of purchase is required.

If We Made a Mistake

If we ship the wrong item or make an error on your order, we'll correct it and cover return shipping costs. When the mistake is ours, we take full responsibility and make it right.

If the Incorrect Product Was Ordered

We provide detailed fitment guides, compatibility charts, and product resources to help ensure you select the correct product for your truck.

If an item is ordered incorrectly and is not defective:

- **The customer is responsible for return shipping**
- **A 10% restocking fee will be applied**

This helps cover inspection, handling, and repackaging costs.

Products that show signs of installation, damage, or missing packaging may not be eligible for return or may be subject to additional fees.

Refunds are issued to the original payment method once the product is received and inspected.

The Hitchholder Promise

We're truck owners too, we get it!

We know what it means to invest in your rig and expect products to fit right, install clean, and perform without issues.

If you run into:

- **Fitment questions**
- **Installation challenges**
- **Shipping damage**
- **Missing hardware**
- **Or anything that just doesn't sit right**