

# Warranty Policy

## HEATER

L.B. White Company, LLC warrants that the component parts of its heater are free from defects in material and workmanship, when properly installed, operated, and maintained in accordance with the Installation and Maintenance Instructions, safety guides and labels contained with each unit. If, within 24 months from the date of purchase by the end user, any component is found to be defective, L.B. White Company, LLC will at its option, repair or replace the defective part or heater, with a new part or heater, F.O.B., Onalaska, Wisconsin. Registering your product online with L.B.White will automatically qualify a unit and its component parts for warranty consideration. If a product has not been registered with L.B.White, a copy of the bill of sale will be required to establish warranty qualification. If neither is available, the warranty period will be 24 months from date of shipment from L B. White.

## PARTS

L.B. White Company, LLC warrants that replacement parts purchased from the company and used on the appropriate L. B. White equipment are free from defects both in material and workmanship for 12 months from the date of purchase by the end user. Warranty is automatic if a component is found defective within 12 months of the date code marked on the part. If the defect occurs more than 12 months later than the date code but within 12 months from the date of purchase by the end user, a copy of a bill of sale will be required to establish warranty qualification.

The warranty set forth above is the exclusive warranty provided by L.B. White, and all other warranties, including any implied warranties or merchantability or fitness for a particular purpose, are expressly disclaimed. In the event any implied warranty is not hereby effectively disclaimed due to operation of law, such implied warranty is limited in duration to the

duration of the applicable warranty stated above. The remedies set forth above are the sole and exclusive remedies available hereunder. L.B. White will not be liable for any incidental or consequential damages directly or indirectly related to the sale, handling or use of the equipment, and in any event L.B. White's liability in connection with the equipment, including for claims based on negligence or strict liability, is limited to the purchase price.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

To register your product and ensure full warranty, go to [http://www.lbwhite.com/customer\\_care\\_center/product-registration/](http://www.lbwhite.com/customer_care_center/product-registration/). Please have the serial number(s) and model(s) handy for the products you are registering.

## Service

Contact your local L.B. White dealer for replacement parts and service. You may also call the L.B. White Company, LLC at 1-800-345-7200, for assistance, or email us at [customerservice@lbwhite.com](mailto:customerservice@lbwhite.com).

Be sure that you have your heater model number and configuration number when calling.



**WORLD PROVIDER - INNOVATIVE  
HEATING SOLUTIONS**

411 Mason Street, Onalaska, WI 54650

800-345-7200 • 608-783-5691

608-783-6115 (fax)

**[www.lbwhite.com](http://www.lbwhite.com)**