

WARRANTY COVERAGE

2 Year Limited Warranty – Backpack

DELSEY covers defects in materials and workmanship that negatively impact the functional performance of the product. Please retain your receipt, and notice of warranty or hangtag specifying the warranty, as these documents will be helpful for you to exercise your warranty rights.

Warranty Information

Customers are not required to register the product online in order to qualify for warranty coverage. To submit a claim, your item must qualify under warranty coverage, subject to the exclusions outlined below. If the product in question is not registered online, it will be your responsibility to provide proof of purchase at an authorized DELSEY retailer. *You will need the original store receipt* to validate purchase is from an authorized DELSEY retailer.

For global product registration, as found on the hang tag of your item, you may choose to register your product online at us.delsey.com/pages/warranty.

Warranty Against Defects

This warranty is only extended to the original purchaser or gift recipient of a product. Depending on the product, DELSEY offers a Worldwide 2, 5 or 10 Year Limited Warranty (“Warranty Period”, computed from the date of purchase.) To find the length of the Warranty Period, please see the product labeling, the hangtag, and the documentation provided with the product.

Warranty Coverage

For warranty repair evaluation, your product will need to be evaluated by our Authorized Repair Center. Please note that you are responsible for all costs of getting the product to an Authorized Repair Center including, but not limited to, the cost of packaging, shipping and applicable taxes. The Authorized Repair Center will make the final determination on whether or not the damage is covered under DELSEY’s warranty.

For more information on the warranty please visit us.delsey.com/pages/warranty.



WARRANTY COVERAGE

10 Year Limited Warranty - Carry-On

DELSEY covers against manufacturing defects in material and workmanship for: Wheels, Zippers, Extension and Carrying Handles..

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