Section 3 – Warranty Service Parts

A. Policy
Service parts, short blocks, miniblocks, and accessory kits are warranted against manufacturing defects in workmanship and material for a period of 90 days from date of purchase by the original user.

Long blocks are warranted against manufacturing defects in workmanship and material for a period of 1 year from date of purchase by the original user.

***Except consumable items such as mufflers and maintenance items.

B. Defective Service Parts (New Parts Inventory)
When a part from new service part inventory is found to be defective in material or workmanship, file a Warranty Claim as described in Section 5.

Short blocks, miniblocks, and engines must have Central Distributor approval for non-expert dealers, or certified Expert Dealer approval.

Transportation costs for parts replacement will not be reimbursed. Unless required by individual state.

C. Defective Service Parts (Installed)
If a new service part was installed by an authorized Kohler service outlet, and failed within 90 days after installation, submit a Warranty Claim for parts and labor as described in Section 5.

For service parts installed by persons other than authorized Kohler service outlets, and failed within 90 days from date of purchase, submit a Warranty Claim and proof of purchase for the defective part only (no labor), as described in Section 5.

Short blocks, miniblocks, and engines must have Central Distributor approval for non-expert dealers, or certified Expert Dealer approval.

If the defective new parts are components of an assembly, repair the assembly by replacing the defective parts whenever this is economically feasible. For example, if the bearing plate on a short block assembly is cracked due to obvious material defect, replace the bearing plate and submit a warranty claim for the repair.

Section 4 – Warranty Exclusion

A. Non-Reimburseable Items

1. Repairs required to correct failures caused by neglect, normal wear, improper lubrication or abuse. Kohler Co. warranty covers defective workmanship and materials only.
2. Parts and labor supplied by the user or any unauthorized repair facility.
3. Normal maintenance, adjustments, or consumable items, such as fuel, spark plugs, filters, lubricating oil, and hoses.
4. Parts and accessories not installed or supplied by Kohler Co.
5. Rental of another engine or other related equipment while engine repairs are in progress.
6. Telephone, facsimile, and/or other related communications expenses.
7. Replacement and accessory parts not supplied by Kohler Co. and damages resulting from their installation.
8. Loss of revenue resulting from the failure.
9. Loss or damage to personal property.
10. Transportation charges accrued during transportation of failed unit or equipment.*

*Expert classifications are exempt.