

Warranty Service

We provide warranty service for all US customers who purchased Nitecore products from our store or from our dealers. See [Nitecore Warranty Service](#) for product warranty periods and warranty service terms and conditions. Please email us at support@nitecorestore.com with following information to submit a warranty service request.

- Order Number
- Product Model
- A copy of the receipt
- A brief description of symptoms

Receipt for online orders:

Order confirmation email can be used as a proof of purchase as long as it shows the store or seller name, purchased item and purchase date. You can also get the receipt from your store purchase history

Cannot locate the receipt?

Send an email to service@nitecore.com with the product model, product serial number to locate a US warranty service center for you. Product serial number is a 13 digital number imprinted around the bezel of the flashlight.