



Tritan BP – 25 Year Limited Warranty:

Effective Date: 8/1/2020

Tritan BP products are made from high quality materials and our panels are known for their quality, reliability and ease of installation. We stand behind our products with a 25-Year Limited Warranty. Rest assured that Tritan BP has highly trained customer support staff and is here to help you from start to finish of your project. Our goal is to provide each and every customer with the award-winning service they deserve.

We are confident that not only will you love the panels on day one, but for ages and ages.

Our customer support team is here to help provide any guidance you may need from start to finish. Contact us today at 866-771-2345 or sales@tritanbp.com. Our goal to ensure every customer is confident and ready to transform their project with beautiful results.

This warranty is the sole guarantee concerning the product and replaces all other warranties. Tritan BP does not provide any other warranties, representations, or guarantees beyond those stated here and disclaims all other warranties, whether express or implied, including the implied warranties of merchantability and fitness for a particular purpose. This limited warranty supersedes any other warranties made by distributors, dealers, agents, or employees of Tritan BP, whether stated in brochures, literature, advertising, or other materials. No one associated with Tritan BP has the authority to modify this limited warranty.

Under this limited warranty, Tritan BP's sole obligation is to repair or replace non-conforming products, or at its discretion, refund the purchase price. Tritan BP will not be liable for any consequential, punitive, special, or incidental damages, including lost profits or business opportunities, arising from the sale, delivery, use, or loss of use of the products.

Tritan BP hereby warrants its products and parts to be free of manufacturer defects. If in the unlikely event manufacturing defect is found, Tritan BP must be notified within 30 days of purchase. Tritan BP has the right to inspect the product to determine if a manufacturing defect has occurred. When and if Tritan BP has determined that a product is defective, it will replace the product(s) or a credit may be offered instead of replacement at the discretion of Tritan BP. Tritan BP total liability is limited to the cost of the defective product only.

Tritan BP shall have no liability to any person, firm or corporation whatsoever for incidental or consequential damages such as but not limited to labor, finishing cost, parts damaged by freight carriers, freight charges, installation, lost profits, lost sales, or

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the like.

Products are under limited warranty for a period of 25 years from date of purchase. However, like all products that are outdoors, some fading can and will occur over time. Tritan BP does not warranty against normal sun fading. Damages resulting from accidents or the use of products not approved by Tritan BP will void the warranty. Products are designed to be decorative and not structural.

To proactively minimize the natural fading process that takes place over time, we highly recommend applying a light coat of UV topcoat to the surface every 3 to 5 years. The frequency of application should be based on the product's level of exposure to sunlight. This protective measure will help preserve the product's appearance and reduce the effects of fading. Prior to applying the UV topcoat across the entire product line, we strongly advise conducting a small test on a discreet location of the panel. This allows you to assess the compatibility of the UV coating with our products and ensures the desired results without compromising the aesthetics.

The limited 25 year warranty is from the original purchase date, subject to the exclusions outlined in this Warranty, if Tritan BP determines, at its discretion, that a Product has a manufacturing defect covered by this warranty, Tritan BP will either: (1) provide touch-up kits for repair; (2) replace the Product or part thereof; or (3) refund the original purchase price and applicable tax, in which case the Product must be returned to Tritan BP. Labor costs related to removal or reinstallation, or costs associated with fixtures, hardware, or decorative treatment, are not covered. Repair or replacement is limited to available styles, models, and colors at the time, and does not extend the original warranty period.

This warranty Expressly excludes the following:

<ul style="list-style-type: none"> • Damage from Shipping 	<ul style="list-style-type: none"> • Damage from improper installation
<ul style="list-style-type: none"> • Improper Use 	<ul style="list-style-type: none"> • Abuse / Vandalism
<ul style="list-style-type: none"> • Harmful Chemicals 	<ul style="list-style-type: none"> • Mold & Mildew
<ul style="list-style-type: none"> • Falling objects 	<ul style="list-style-type: none"> • Foreign objects
<ul style="list-style-type: none"> • Flood 	<ul style="list-style-type: none"> • Distorting and warping from excess heat
<ul style="list-style-type: none"> • Power Washing 	<ul style="list-style-type: none"> • Abrasive cleaning tools and chemicals such as, but not limited to: Bleach, Ammonia based products Chlorine and etc.
<ul style="list-style-type: none"> • Normal Color fading 	<ul style="list-style-type: none"> • Fire
<ul style="list-style-type: none"> • Animals 	<ul style="list-style-type: none"> • Lightning, Hurricane, Tornado, windstorm, earthquake, hail, or other acts of god
	<ul style="list-style-type: none"> • Applying non-written approved topical paints, finishes and coats

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Warranty Coverage Timetable:		
	Tritan BP Coverage	Purchaser's Responsibility
0-2 Years	100%	0%
2 years and 1 Day to 3 Years	95%	5%
3 Years 1 Day to 4 Years	80%	20%
4 Years 1 Day to 5 Years	70%	30%
6 Years 1 Day to 7 Years	60%	40%
7 years 1 Day to 10 Years	50%	50%
10 Years 1 Day to 15 Years	20%	80%
15 Years 1 Day to 20 Years	10%	85%
20 Years 1 Day to 25 Years	5%	95%

Tritan BP is not responsible for damage caused by improper installation or work not meeting industry standards or safety codes.

Exclusive Warranty and Limitations:

Warranty Registration:

Though not required to be completed, we strongly suggest completing the warranty registration page on www.tritanbp.com or completing the provided warranty card provided with your order.

The effective date for the warranty begins on the original purchase date.

How To Submit a Warranty Claim:

You must submit a warranty claim within a reasonable period of time of finding the defect. Email our warranty department at sales@tritanbp.com the following information or you may mail the following to Tritan BP ATTN: Warranty 1332 W McNab Rd, Fort Lauderdale, FL. 33309. Failure to provide the following will void the warranty claim: date



issue was discovered, copy of the dated invoice or receipt of purchase, photo and description of issue.

Purchaser and or register of product warranty, you agree that all legal disputes are to be filed in Broward County, Florida.