

Karavan Trailers, LLC. Limited Warranty Policy

Please register your trailer online at www.karavantrailers.com

A complete Owner's Manual is available online

Contact us at: warranty@karavantrailers.com or 920-928-6411

Karavan Trailers, LLC. warrants each new **Karavan Trailers** trailer to be free from defects in materials and workmanship for a period of one (1) year from the date of purchase. **Karavan Trailers** shall repair or replace, without charge, any parts found to be defective because of imperfect workmanship or materials, within a reasonable time after the trailer is returned at purchaser's expense to any **Karavan Trailers** authorized distributor or dealer.

Who is covered?

This warranty is extended to the original purchaser only.

How do I make a claim?

1. Your claim must be filed on the Karavan website at: <http://www.karavantrailers.com> or in writing to: Karavan Trailers, Inc., 100 Karavan Drive, Fox Lake, WI, 53933.
2. Claim must provide true and complete information when filed.
3. You must cooperate with Karavan when attempting to resolve the claim.
4. Only Karavan and authorized dealers may be used to fulfill the warranty claim.
5. Karavan may elect to repair or replace your product, or in some cases, offer you a refund.
6. Karavan will inform you whether your claim is covered by warranty within thirty days of receiving the trailer.
7. Any disputes must be resolved in state or federal court.

What is not covered?

Although you may use the parts and maintenance, and repair services of your choosing, we recommend using authorized dealers and parts for any repairs or maintenance, because improper or incorrect use of parts, maintenance, or repairs will void this warranty. Authorized parts are recommended for replacement of winches, lights, couplers, brakes, tongue jacks, and springs. Authorized dealers are listed on the Karavan website.

The warranty will not cover defects or damage caused by unauthorized modifications or alterations.

The warranty does not apply to any defect or malfunction caused by damage, unreasonable use, or failure to provide reasonable and necessary maintenance.

The warranty will not cover damage caused by overloading the trailer beyond stated capacities or the use of improperly installed weight distribution hitches in conjunction with hydraulic surge brakes.

Rust formation is not covered because the trailer is exposed to highly corrosive conditions.

Tires are not covered. Warranty on tires shall be made through the nearest tire representative.

Bearing cups, bearings and seals are covered for 180 days from date of purchase.

The use of any unit as part of a rental fleet or use for commercial purposes voids this warranty.

