

Birdfy Warranty

Warranty

Birdfy offers a one-year warranty and lifetime service to all of our users from the date of purchase. Please note that this warranty is non-transferable and only applies to the original purchaser of the Product. In the event that repairs or replacements are needed, Birdfy reserves the right to use new or refurbished products or components, at our discretion. If the Product or a component is no longer available, we may replace it with the nearest available model that matches the original model's form, functionality, and performance, at our sole discretion.

How To Initiate a Warranty Claim

To make a warranty claim, please contact our customer service support at <https://Birdfy.zendesk.com>. In your support ticket, please provide the order number or sales invoice to our agent.

Birdfy may require you to return the Product in order to process your warranty claim. If you are required to return the Product, Birdfy will provide you with return instructions and arrange replacement as soon as possible. If the product is manmade defective, refund or replacement is not available.