



Get Started!



Viva™ Pet Fountains

Before we start: Care Instructions

To keep fresh, clean water flowing for your pet, remember these three simple tasks:

Refill often.

Keep the water level up. If the water level gets low, the pump will shut off and an LED on the pump will glow red. The pump will restart automatically after you refill the fountain.

Clean your pump and fountain.

Take your pump and fountain apart to clean with soap and water every two to four weeks. Be careful not to get soap in the filters, as it will not rinse out. The bowl, pump housing and tray are top-rack dishwasher safe.

Important: The pump is not dishwasher safe and should be hand washed.

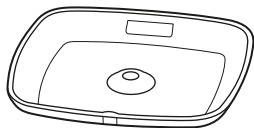
Replace the filters.

Replace the carbon filter every two to four weeks when you clean your fountain. Replace the foam filter every one to two months.

Give your pet's water an upgrade.

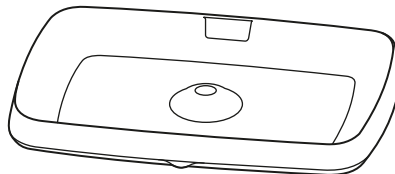
What you have:

64 oz model

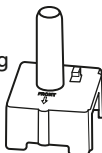


Tray

140 oz model



Pump housing



Carbon filter (contains activated carbon and ion-exchange resin)

Silicone cap



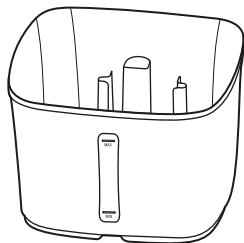
Foam filter



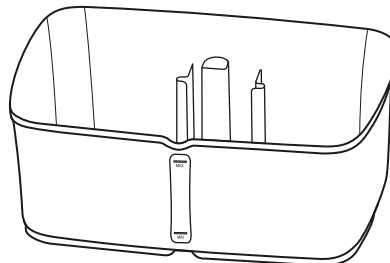
Pump



Adaptor



Bowl

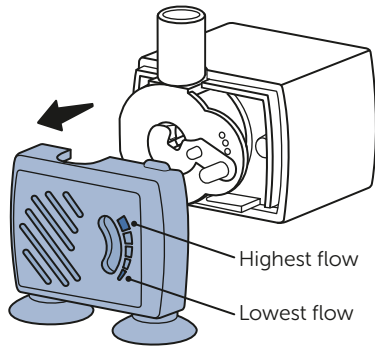


64 oz model

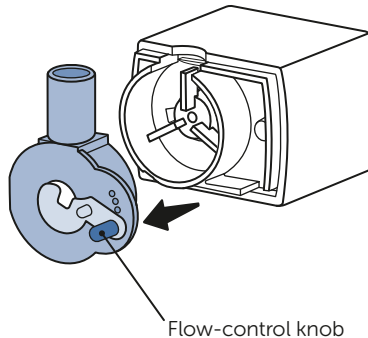
140 oz model

Setup instructions

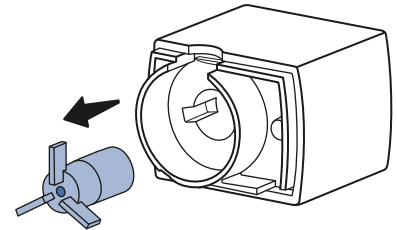
1 Disassemble the pump for cleaning before use:



Remove the faceplate by pulling forward on the small tab.



Remove the stator by pulling forward on the lip behind the flow-control knob.



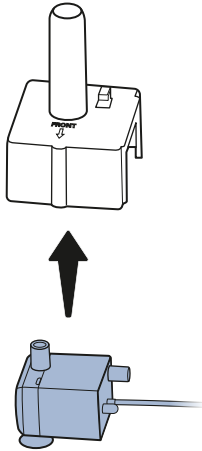
Use a fingernail to pull out the impeller, which is held in place magnetically.

Important: Do not throw any of the pump parts away.

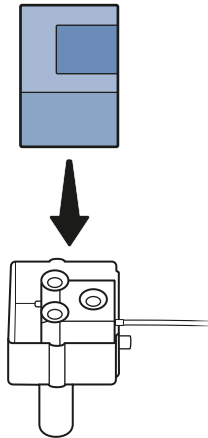
Wash these parts with soap and warm water and then reassemble the pump by replacing the impeller, the stator and the faceplate. Make sure the flow-control knob is set to the highest flow rate.

Rinse the bowl, pump housing and tray in cold water to remove any dust or residue left over from manufacturing.

2 Install the pump, foam filter and pump housing:

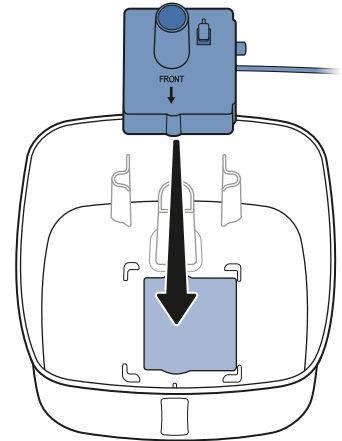


Insert the pump into the pump housing. Push it all the way in.



Place the foam filter around the faceplate of the pump inside the pump housing.

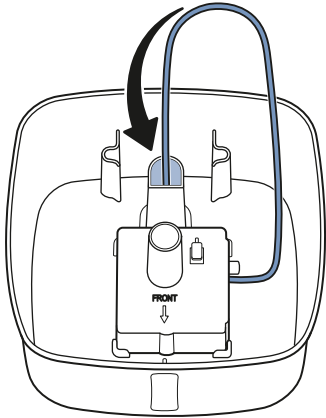
The foam filter may be a tight fit inside the pump housing, but that is normal and will help keep the pump in place.



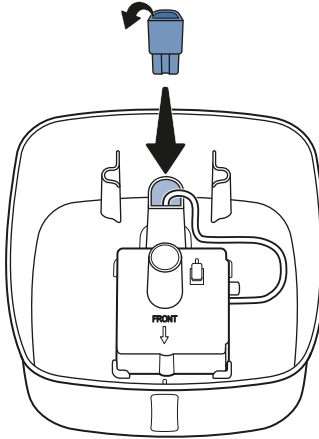
Place the pump housing with pump and foam filter in the tabbed area inside the bowl.

The arrow on the pump housing should point to the front of the bowl.

3 Route the power cord and install the carbon filter:

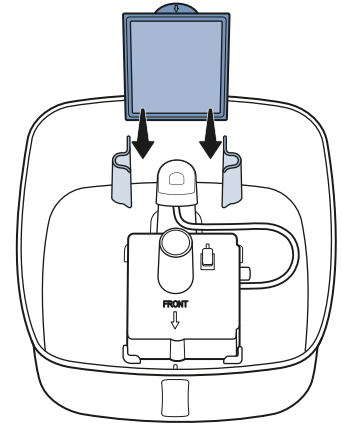


Feed the power cord down through the tube in the bowl and out through one of the notches in the bowl's base.



Insert the silicone cap and fold its top edge down over the top of the tube. This holds the cord in place and prevents leaks.

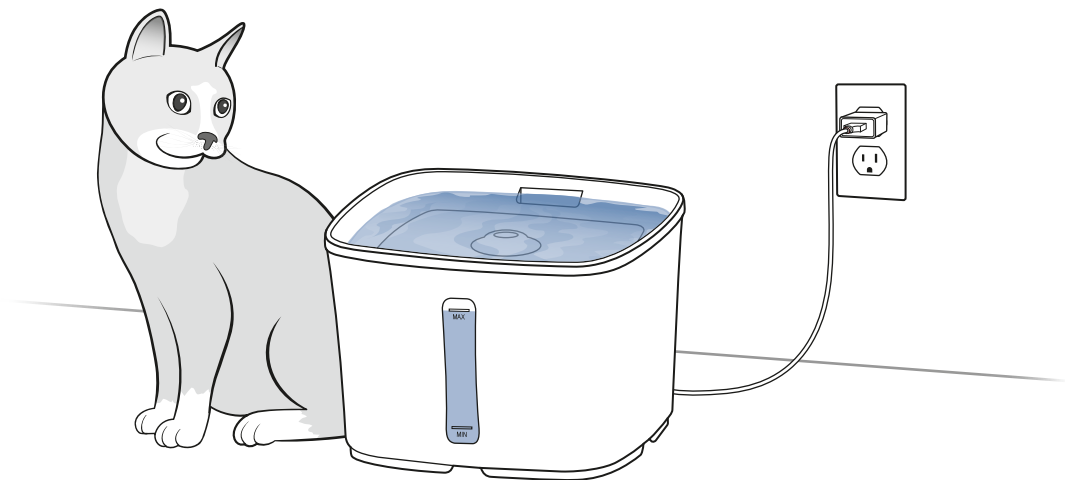
If desired, you can secure the power cord under the hook on the top of the pump housing.



Rinse the carbon filter with water. Holding the carbon filter with the tab on top, slide it into the slot in the back of the bowl.

The filter is reversible; it doesn't matter which side (black or white) faces the front.

Use instructions



Place the fountain where your pet will use it. Fill the bowl with water up to the max fill line on the window and then fit the tray onto the top of the bowl. The bubbler at the center of the tray should connect with the tube on the pump housing.

Important: Make sure your hands, the cord and the wall adaptor are dry, then plug the fountain into an outlet. You will see the pump LED glowing blue through the window in the bowl, and water will begin bubbling from the fountain.

Fresh, flowing water for a happy, healthy and hydrated pet.

Viva™ Pet Fountains



We're here to help!

For questions or additional tips:
support.petsafe.com

1-Year Limited Warranty | ©2024 Radio Systems Corporation
Models: PWW00-17919, ZWW00-17921, PWW00-17922 | RE400-2557
For important safety instructions, please see the customer care guide.