

PRORUN Limited Warranty

Warranty Coverage:

PRORUN, a brand under Topsun USA Inc., warrants that its products are free from defects in material or workmanship under normal use and maintenance. The company will, at its discretion, repair or replace any defective product or part covered by this Limited Warranty, free of charge at any authorized Servicing Dealer/Center using OEM replacement parts, subject to the limitations and exclusions described below.

Limited Warranty Period:

PRORUN products are warranted to the original retail purchaser from the date of retail purchase for the applicable period of time specified in the product documentation or as listed below. Please note that certain products may have extended warranties as indicated.

What is NOT Covered:

This Limited Warranty does not cover:

- Replacement of normal wear parts, including but not limited to air filters, belts, blades (excluding normal wear for electric units), fuel filters, lubricants, spark plugs, seats, etc.
- Damage caused by improper use, neglect, modifications, improper servicing, or use of unauthorized attachments.
- Damage resulting from the use of improper fuel or failure to follow prescribed fuel and oil usage.
- Damage caused by external factors such as accidents or events beyond PRORUN's reasonable control.
- Damage due to improper setup, pre-delivery service, or repair service by unauthorized personnel.
- Damage to batteries, including failure due to discharge or improper voltage use, is not covered under this warranty. Please note that batteries can be susceptible to damage from improper storage, particularly in extreme low temperatures. It is recommended that users store batteries indoors during the winter or any period of extreme temperature to prevent potential damage.
- Damage due to exposure of products to temperatures outside product specifications.

Your Responsibilities:

To maintain your rights under this Limited Warranty, you must exercise reasonable care and use of the product as outlined in the operator's manual. Failure to perform required maintenance as described will void this warranty. Additionally, you must cease using the product immediately upon any failure or damage and take it to an authorized servicing dealer for inspection.

Limitation of Liability for Personal Injury:

PRORUN shall not be liable for any personal injury, including but not limited to bodily harm, illness, or death, arising from the use, misuse, or improper handling of its products. Users assume all risks associated with the use of PRORUN products and are responsible for ensuring safe operation and adherence to safety guidelines provided in the operator's manual. PRORUN shall not be held liable for any damages or injuries resulting from misuse, negligence, improper maintenance, alteration, or unauthorized repair of its products. Users are advised to exercise caution and follow all safety precautions to prevent personal injury while using PRORUN products.

Warranty Exclusions, Disclaimers, and Limited Rights:

PRORUN shall not be liable for any incidental, consequential, special, or punitive damages or losses. Your remedy is limited to repair or replacement of the product or part, at PRORUN's discretion. The company's liability shall not exceed the actual amount paid for the defective product.

It should be noted that PRORUN is not liable for any personal injury due to misuse. Our manuals typically include safety requirements that users must adhere to.

How to Obtain Service:

To obtain warranty service, you must take your product to an authorized Servicing Dealer/Center. Proof of purchase is required, including date, product model, and serial number. Any costs associated with transporting the product are your responsibility.

For assistance in locating an authorized Servicing Dealer/Center or for inquiries, please visit our website or contact our customer service hotline at 1-844-905-0882.

Additional Information:

Registering your product is not a condition of warranty service; however, it may help ensure that you receive important product information.

Disclaimer:

This Limited Warranty gives you specific legal rights, and you may also have other rights based on your locality. Any warranty implied by state law is hereby disclaimed to the extent permitted by law. Some localities may not allow exclusions of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Product Platform	Residential Warranty	Commercial Warranty
Gas Handheld	3 Years	1 Year
Gas Wheeled	2 Years	Not Offered
60V Battery Platform	3 Years (Tool & Battery)	2 Years (Tool & Battery)
20V Battery Platform	3 Years (Tool & Battery)	Not Offered

Note:

This warranty page is subject to change without notice. Please refer to the latest product documentation or contact customer service for the most up-to-date warranty information.