



## LIMITED LIFETIME WARRANTY

Ultra Faucets offers a Limited Lifetime Warranty to help provide customers the extra comfort needed when purchasing their faucet.

Ultra Faucets warrants to the original end user customer of its Products that its products are free from defects in material and workmanship under normal usage. Ultra Faucets warrants to the original end user and in the location of original installation of its Products that Products that are damaged during use will be replaced. Ultra Faucets warrants the faucet's spray head assembly (including the engine, aerators, structure, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel) of the Product to be free from defects in material and workmanship under normal usage for a period of one (1) year from the date of purchase. Ultra Faucets warrants the faucet's cartridge to be free from defects in material and workmanship under normal usage for a period of five (5) years from the date of purchase.

Ultra Faucets will, at its option, either repair or replace any part of its Products that prove defective (photo/video) by reason of improper workmanship or materials. Repaired parts or replacement products will be provided by Ultra Faucets on an exchange basis and will be either new or refurbished to be functionally equivalent to new. If Ultra Faucets is unable to repair or replace the product, it will refund the current value of the product at the time the warranty claim is made.

This limited lifetime warranty covers only repair, replacement or refund for defective Products or for Products that are damaged during use. Ultra Faucets is not liable for, and does not cover under warranty, any costs associated with removing or installing the Products. Licensee/Reseller shall obtain Proof of purchase from the original end user in order to request warranty service. Licensee/Reseller shall have no claim for warranty service without Proof of Purchase from the original end user. Ultra Faucets reserves the right to change the terms of the limited lifetime warranty at any time and without prior notice.

### **Care and Cleaning Instructions**

Certain cleaning products may cause damage to a product's finish and use of the following on the Product will void this warranty: Abrasive cleaners such as powders, bleach, ammonia, alcohol or chlorine. Abrasive pads, steel wool or wire brushes.

### **What is Not Covered**

This limited lifetime warranty does not cover any damage to any Product that results from improper installation, abuse, misuse, natural disaster, abnormal mechanical or environmental conditions, repair, or modification. This limited lifetime warranty does not cover products that were discontinued when purchased or display products, whether such products were purchased at discount outlets, unauthorized dealers, and/or sold on clearance. This limited lifetime warranty does not cover any free gifts included with

purchase. This limited lifetime warranty does not cover damage resulting from neglect, misuse (including use for an unintended application), abuse, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, improper maintenance, alteration of the Product, or failure to follow care, cleaning or installation instructions enclosed with your product. This limited lifetime warranty does not apply to any Products on which the original identification information has been altered, obliterated or removed, has not been handled or packaged correctly, has been sold as second-hand or has been resold contrary to applicable law.

Ultra Faucets recommends that all Ultra Faucets products be installed by a fully licensed and insured trade professional with experience in the installation of bathroom and/or kitchen manufactured goods.

**This warranty is non-transferable.**

**Ultra Faucets**

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