



Commercial Outdoor Furniture

Limited Warranty Program

For a period of time after purchase (defined below), Hanover ("Manufacturer") will either repair or replace defective components in accordance with this Limited Warranty. This warranty is between Manufacturer and the original purchaser and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. This warranty is not transferrable. Replacements under this warranty revert back to the date of original purchase for future warranty.

Manufacturer or its authorized dealer can accept or reject warranty claims based on its findings. Manufacturer can make substitutions as required of materials, components, and sub-components of comparable value and utility. This warranty is limited to product repair or replacement (to be determined solely by Manufacturer). Warranty return is limited to only the single affected component.

This warranty covers only manufacturing defects and does not cover normal wear and tear, damage due to acts of nature (such as, but not limited to freezing or high winds), abuse or misuse, including chemical damage from suntan oil or other chemicals, exposure to extreme heat or cold, abrasion or excessive weight. This product is intended to be used in standard installations only. This warranty is invalid if the product is not used for intended purpose. Manufacturer disclaims liability for any aspect of installation and any inconvenience caused by a defective part of a component.

Ten Year Limited Warranty – Frames Frame construction is warranted against defects in material and workmanship for ten years from purchase date. Damage to frames or welds resulting from improper assembly or exposure to water and/or sub-freezing temperatures is not covered.

Five Year Limited Warranty – Finishes Paint finishes are warranted against peeling, cracking and blistering for five years from purchase date provided the item has not been scratched or abraded. Chips and scratches or fading resulting from normal wear and tear and exposure to the elements are not covered.

Three Year Limited Warranty – Fabrics Fabric and cushions (if applicable) are warranted against separation at the seams for three years from purchase date. Fading and/or discoloration resulting from exposure to the elements, oils, spills, fluids, chemicals, water damage or any other cause are not covered.

One Year Limited Warranty – Straps/Wicker/Umbrellas Straps and/or wicker weave (if applicable) are warranted against separation and tearing for one year from purchase date. Fading and/or discoloration resulting from exposure to the elements, oils, spills, fluids, chemicals, or any other cause are not covered.

Warranty Exclusions Glass tops and glass accessories are not covered against glass breakage. Umbrella bases are not covered.

To make a claim, call the toll-free number below. Please have available a copy of the original sales receipt along with a brief description of the problem. Please also provide your email address and daytime telephone or cell phone #. All items may be charged shipping and handling. Repairs or replacement will be made at the Manufacturer's option. ***Sales and use taxes, plus shipping and handling charges are the responsibility of the consumer.***

THIS IS THE ENTIRE EXCLUSIVE EXPRESS LIMITED LIABILITY. THE MANUFACTURER NEITHER MAKES NOR IS RESPONSIBLE FOR ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING THOSE OF RETAILING DEALERS. THIS EXCLUSIVE REMEDY IS LIMITED TO RECEIPT OF A CREDIT IN CONNECTION WITH THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR COMPONENT DEEMED TO BE DEFECTIVE UNDER THE TERMS AND CONDITIONS AS STATED IN THIS WARRANTY. NEITHER HANOVER, THE PRODUCT MANUFACTURER NOR ITS AGENTS SHALL BE LIABLE IN ANY CASE FOR INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY OR NEGLIGENCE EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN, AND ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

Contact Warranty Services at **1-800-416-3511**

or

www.hanover-products.com