

# WARRANTY POLICY

## **Who is Covered:**

This warranty is extended only to the original end-user or the person receiving the product as a gift, and shall not be extended to any other person or transferee.

## **What is Covered/For How Long:**

The warranty date is based on the date of the shipment. Product term lengths are as follows:

Transport Solutions (K9, Prisoner Transport, Animal Control) – 5 Years

Tool Box – 1 Year

Electronics – 1 Year

CamLocker – 3 Years

Powder Coat – 1 Year

## **What is Not Covered:**

Damage from intentional acts, fire, natural disasters, theft, cosmetic wear not affecting functionality, or due to an animal that has anxiety or chewing tendencies and modification by anyone other than an authorized American Aluminum representative are excluded from this warranty.

## **What We Will Do:**

During the warranty period we will, at our sole option, repair or replace any defective parts within a reasonable period of time and free of charge.

## **What We Will Not Do:**

Pay shipping, insurance or transportation charges from you to us, or any import fees, duties and taxes.

## **What You Must Do to Obtain Limited Warranty Services:**

In order to be eligible for service under warranty, you must contact us within 30 days of shipment of product. If something goes wrong with your product, contact an American Aluminum Representative in writing and explain the issue. You will also be asked to provide photographic evidence of the issue and determination of resolution will be made within 72 hours, the customer must arrange for the item to be returned to determine if American Aluminum materials or workmanship is at fault. If the issue is the responsibility of American Aluminum, arrangements for replacement will be made with replacement

cost and freight being the responsibility of American Aluminum. If the issue is outside of the warranty, arrangements will be made to repair the unit. Freight and handling cost may apply.

### **Our Commitment To You**

We take great pride in designing each of our products with the goal of providing the highest quality performance possible in the price range of the product. Here at American Aluminum, we strive to make the best product on the market, to suit the needs and safety of the customer. In addition, we use only the highest-quality parts and the latest assembly and quality control techniques to ensure the reliability and long life of our products.

Our reputation rests on our steadfast pursuit of this policy in all the divisions of our company. At American Aluminum, we are committed to investing in research that continually gives rise to new technology for improving our products.

When you purchase a product from American Aluminum, we encourage you to compare it, as we do, to competitive products for accuracy. We believe that this process will enhance your appreciation of the product you select.

With best wishes from all of us at American Aluminum Accessories, we hope you enjoy your product for years to come.

### **Contacting Us**

American Aluminum Accessories Incorporated, Perry FL 32348 USA

TEL: 1-800-277-0869 – FAX: 850-584-8485

## **WARRANTY REGISTRATION**

Thank you for choosing CamLocker For All Your Tool Box Needs.

Thank you for the opportunity if this is your first purchase and for your loyalty if you are a repeat customer. We appreciate your business. Please fill out the registration card below to receive your Limited Lifetime Warranty.

Please note: There is no need to mail in the Warranty card if you complete the registration card online.

Thank you for your business! Enjoy your CamLocker tool box!