



ORTHO STALL MAT WARRANTY

Dollamur Sport Surfaces (“Dollamur”) offers a one-year, limited warranty on its Ortho Stall Mat products (“Dollamur Warranty”). Dollamur, in its sole discretion, will replace any Ortho Stall Mat with a valid warranty claim. The Dollamur Warranty for its Ortho Stall Mats is a One-Year Limited Warranty with a full replacement cost.

Dollamur warrants that its products will be free from defects in materials or workmanship with normal use and care for the warranty period. Dollamur will replace any Ortho Stall Mat during the warranty period with a valid warranty claim. Dollamur reserves the right to determine if a defect is caused by workmanship, material, or some other valid warranty claim reason. The determination to replace the Ortho Stall Mat will be the sole responsibility of Dollamur.

The Dollamur Warranty is only valid if:

- The Ortho Stall Mat has been subjected to normal use for which the mat was intended; and,
- The Ortho Stall Mat has been cared-for on a regular basis per the Care & Handling Manual instructions; and,
- The Ortho Stall Mat has not been subjected to vandalism, misuse, neglect, accident, extended improper storage, nor has the mat been altered in any way.

The **Dollamur Warranty** is subject to normal wear and tear of the mat with normal use. The Warranty does not cover any cosmetic changes to the mat, such as scuff marks, denting or compression from animals, handling or storage, and any fading or marring of the mat.

Dollamur will pay 100% of the replacement freight if the valid warranty claim is made during the valid warranty period.

Dollamur reserves the exclusive right to consider all warranty claims submitted by its customers and to make warranty claim decisions on a case-by-case basis in the sole discretion of the company.