

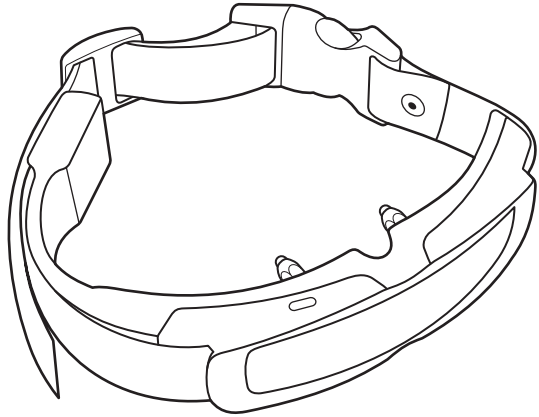


Get Started!

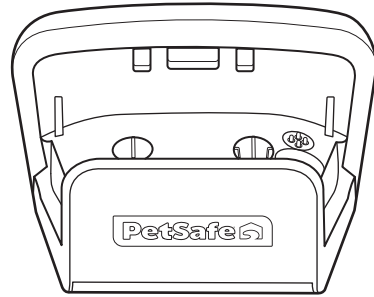


Guardian[®] GPS + Tracking

Dog Fence Collar



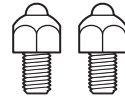
Collar with long contact points



Charging base



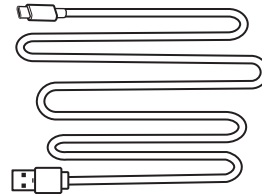
Mounting hardware



Short contact points



Wall adaptor



USB power cable



Test light tool

What you need

To set up the fence, fit the collar, and train your dog, you will need:

- Wireless router (2.4 GHz)
- High-speed internet connection
- Smartphone
- Scissors
- Non-metallic collar and leash

If you want to wall-mount the charging base, you will also need:

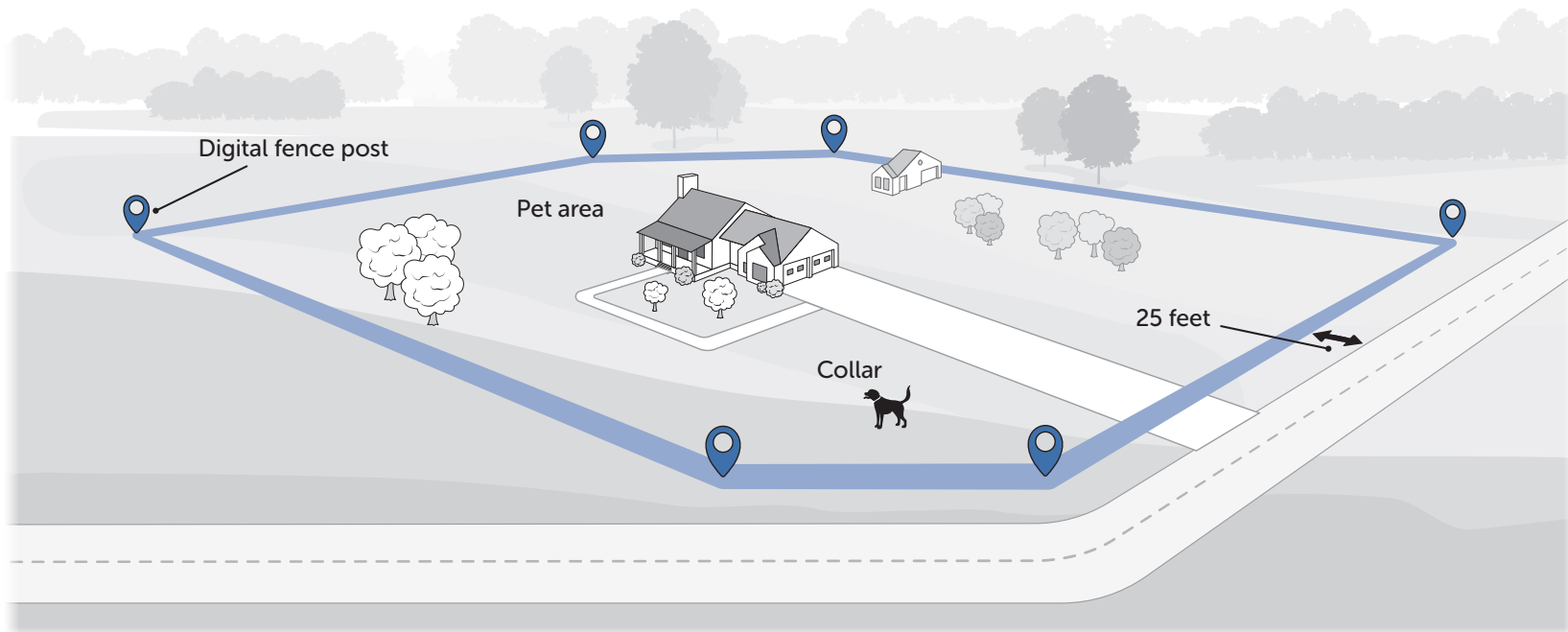
- Masking tape
- Level
- Drill
- Phillips screwdriver

Important:

- We do not recommend the fence system for dogs with a history of aggressive behavior.
- The collar may be too large for dogs under 10 pounds.

**We'll keep your dog safe
wherever adventure leads you.**

How it works



The Guardian® GPS + Tracking Dog Fence Collar uses GPS technology to keep your dog within a boundary you design. The system consists of three main parts: the My PetSafe® app, the charging base and the tracking collar.

To set up the system, you will download the My PetSafe® app on your phone and then follow the steps in the app to connect the charging base to your home's Wi-Fi network, set up and activate the collar, and create a custom boundary by placing up to 32 digital fence posts on a map. As part of this process, you will be prompted to select a subscription plan (required).

The boundary will be saved to the collar. Your dog will wear the collar, and once trained, will be allowed to roam freely inside the boundary or pet area. If your dog tries to leave the pet area, the collar will vibrate and sound a warning tone and then deliver a safe static correction through contact points touching your dog's neck. The static correction is designed to get your dog's attention and prompt him to return to the pet area.

The system allows you to save up to 20 custom boundaries and switch between them as needed. You can also turn off the boundaries and use the collar as a tracking device only.

Important: Remember to take the collar off your dog any time you take him out of the pet area or transition between boundaries.

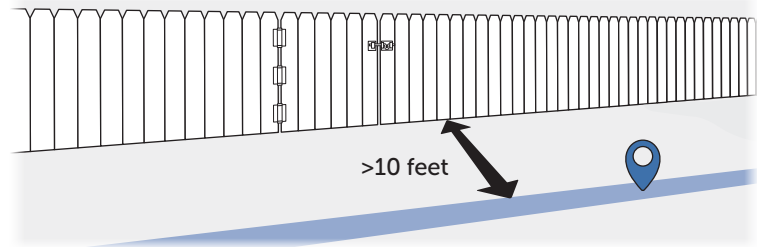
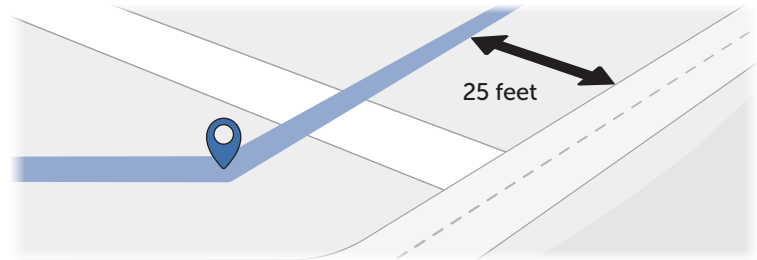
If your dog escapes the pet area, the app will notify you and then provide real-time tracking data so you can see where your pet is and take steps to bring him home safely.

CAUTION: App notifications are dependent on cellular connections. Should signals be intermittent or interrupted for any reason, or if your own phone service is not functional for any reason, you will not receive desired notices from the system in a timely manner or at all. Therefore, you should not rely upon phone notifications alone for the safe containment of your pet.

Fence planning tips

Keep the following guidelines in mind as you plan your boundaries:

- If your dog is allowed in the house or garage, the boundary must surround the house or garage.
- Digital fence posts must be placed at least 25 feet *per story* away from any structure. For example, to create a boundary that encloses a one-story detached garage and a two-story house, you would need to place digital fence posts at least 25 feet away from the garage and at least 50 feet away from the house. For reference, 25 feet is a little less than two car lengths, or the length of a standard parking space.
- To ensure your pet's safety, place all digital fence posts at least 25 feet away from any roads or other dangerous areas.
- Opposing lines of digital fence posts must be at least 35 feet away from one another, to avoid creating areas too narrow for your dog to pass through without being corrected.
- If a physical fence exists along the desired boundary, place the digital fence posts at least 10 feet outside of the physical fence. This allows your dog the most usable area inside the physical fence.
- Whenever possible, place digital fence posts in areas with a clear view of the sky. This allows the collar to receive GPS data more quickly.

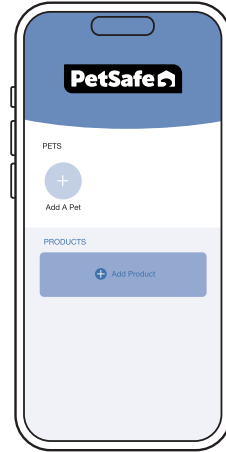


Download the app and set up your fence

1



2



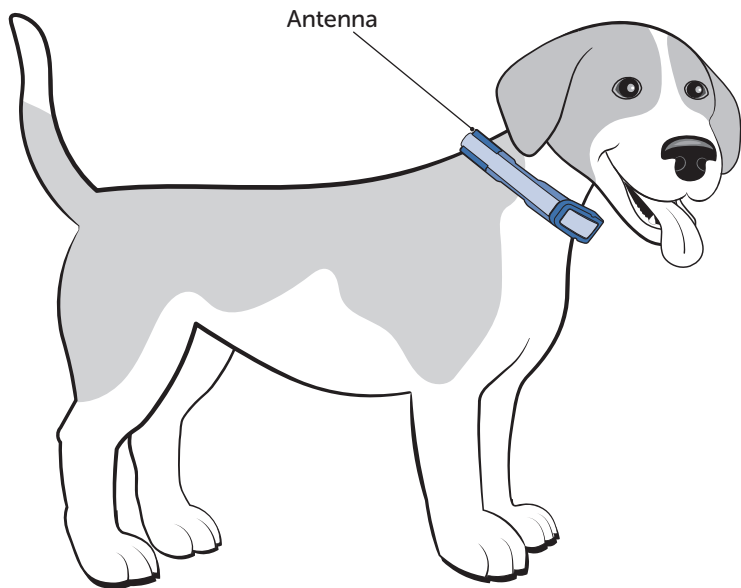
Scan the QR code above to download the My PetSafe® app.

Open the app and follow the on-screen prompts to create an account and sign into the app. You will need a valid email address.

Once you are signed into the app, tap **Add Product** and then follow the on-screen prompts to select your product, connect your charging base and collar, and then set up and test your first boundary.

Fit the collar

3



After you have set up and tested your fence using the app, fit the collar to your dog. With your dog standing comfortably, place the collar high on his neck, just behind his ears. The LED should point up, and the collar's antenna should be centered at the back of your pet's neck.

Make sure the contact points are touching your dog's skin. If your dog has long or thick hair, you may need to trim (not shave) the hair around the contact points. If your dog is very short-haired or hairless, you may want to replace the long contact points that came on the collar with the short contact points provided (you can use the provided test light tool as a contact point wrench).

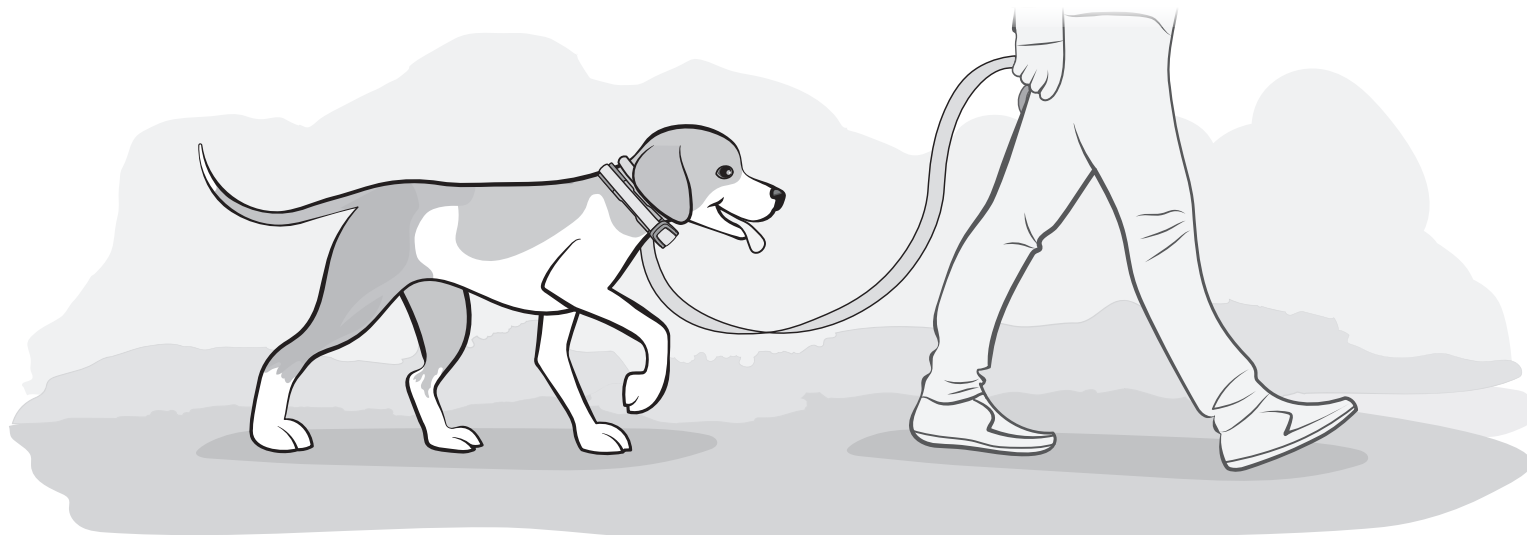
Important: Check the tightness of the collar by inserting one finger between the end of a contact point and your dog's skin. The fit should be snug but not constricting. The antenna may pull away from your dog's neck a little bit even when the collar is fit correctly.

Once you are satisfied with the fit of the collar, remove it from your dog and trim the excess strap, making sure to allow room for growth or a thicker winter coat.

Important: Avoid leaving the collar on your dog for more than 12 hours a day, and never attach a leash or ID tag to it — use a separate collar for that. Please read the customer care guide for more important safety information about how to fit and use the collar.

Train your pet

4



Remove the collar from your dog. With the collar turned on and connected via Bluetooth, open your dog's pet profile in the app and choose the desired correction level: tone and vibration only or static correction levels 1 through 10. Take care to choose the best correction level for your dog's temperament.

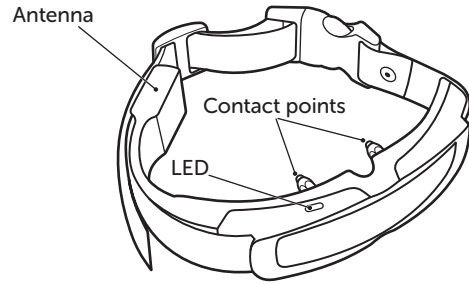
Follow the steps in the provided training guide to train your dog to understand and respect the boundary. Your dog should be old enough to recognize basic obedience commands such as "sit" and "stay" (approximately 6 months or older).

Whether your pet loves rolling on his back in the grass or playing a game of fetch, the Guardian® GPS + Tracking Dog Fence Collar will help keep him safe while he enjoys the great outdoors.

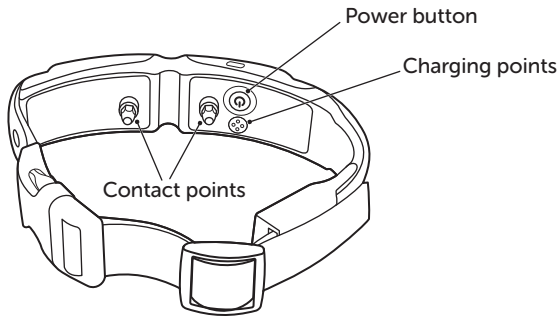
Get to know your system

Collar

Front

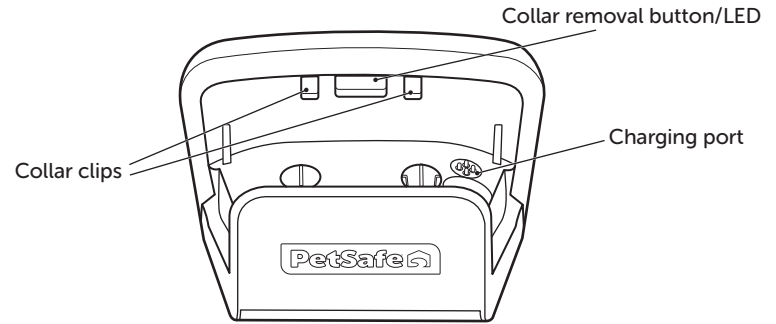


Back

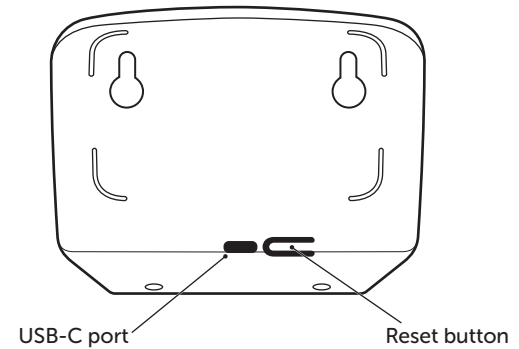


Charging base

Front



Back



Plugging in the charging base

To plug in the charging base:

1. Connect the USB power cable to the USB-C port on the back/bottom of the charging base.
2. Connect the other end of the USB power cable to the provided wall adaptor. Using a wall adaptor other than the one provided may cause the collar to charge more slowly.
3. Plug the wall adaptor into a standard electrical outlet indoors.

Charging the collar

To charge the collar:

1. Place the collar on the charging base, making sure the charging points on the collar (below the power button) match up with the charging port on the base.
2. Gently push the collar into the charging base until the clips snap into place around the collar.

The collar will beep low to high when placed correctly on the charging base. The collar LED will slowly blink blue while the collar is charging and will glow solid blue when charging is complete (within 2-4 hours).

Important: The charging base will apply any firmware updates to the collar while it is charging. The collar LED will slowly pulse white if an update is in progress; do not remove the collar from the charging base until the update is complete.

3. When the collar is fully charged, press the collar removal button/ LED on the charging base to release the collar from the clips. The collar will beep high to low when you remove it from the charging base.

Each charge can last up to 24 hours depending on frequency of use.

Turning the collar on and off

To turn the collar on, press and hold the power button for 1 second. The collar will beep low to high and the collar LED will flash blue one time to indicate the collar is turned on.

To turn the collar off, press and hold the power button for 3 seconds. The collar will beep high to low and the collar LED will flash red one time and then turn off.

Understanding the collar LED

During use, the LED on the collar provides information about the collar's current battery charge and connection status, as well as any warnings or corrections being issued to your dog:

LED color	Meaning
Blue, slow blinking (every 4 seconds)	The battery has sufficient charge.
Yellow, fast blinking (with tone)	Your dog is receiving a warning tone.
Yellow, slow blinking (every 4 seconds)	The battery is low (less than 25% charged).
Red, fast blinking	Your dog is receiving a static correction (up to 15-second duration).
Red, slow blinking (every 4 seconds)	The battery is critically low (less than 10% charged); charge immediately.
Red, solid (no tone)	Over-correction protection has been activated and the collar is locked for 10 seconds.
Red, solid (with continuous tone)	An error has been detected and the boundary is off. To mute the tone, press the power button. The LED will continue glowing red until the error is resolved.
White, fast blinking	The collar is not receiving an LTE signal.
White, slow blinking	The collar is not receiving GPS data.

Understanding the charging base LED

The LED on the charging base provides information about the charging base's connection and update status, as well as any system errors.

LED color	Meaning
Red, solid	An error has been detected.
White, slow pulse (every 2 seconds)	The charging base is receiving a firmware update.

Mounting the charging base to a wall

If desired, you can use the provided mounting hardware and the mounting template at the end of this guide to mount the charging base to a wall.

Use both screws and anchors for installation in drywall; otherwise use screws only. Leave the screw heads protruding from the wall about 3/16 in (4 mm). Once the screws are in place, fit the holes on the back of the charging base onto the screws and then press the charging base down firmly to secure it.

Resetting the collar

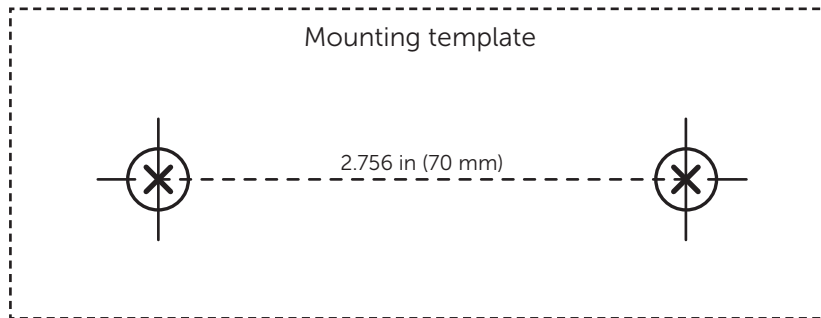
Use the power button on the collar to reset it if needed. There are two types of reset:

Reset type and description	Reset instructions
Re-pairing Bluetooth mode: Returns the collar to Bluetooth pairing mode.	With the collar turned off, press and hold the power button continuously for 5 seconds. The collar will beep low to high and the collar LED will glow blue and then start slowly blinking yellow, indicating it is in Bluetooth pairing mode.
Factory reset: Returns the collar to factory settings.	With the collar turned off, press and hold the power button continuously for 10 seconds. The collar will beep high to low and the collar LED will glow red and then start blinking blue, indicating the reset is complete.

Resetting the charging base

Use the reset button on the back/bottom of the charging base to reset it if needed. There are two types of reset:

Reset type and description	Reset instructions
Wi-Fi soft reset: Resets the Wi-Fi module but retains your Wi-Fi credentials.	Press and hold the reset button continuously for 5 seconds.
Factory reset: Erases your Wi-Fi credentials, returns the charging base to factory settings, and activates BLE provisioning mode.	Press and hold the reset button continuously for 10 seconds.



Guardian[®] GPS + Tracking

Dog Fence Collar



We're here to help!

For questions or additional tips:
support.petsafe.com

1-Year Limited Warranty | ©2024 Radio Systems Corporation | Model: PIF00-17804 | 400-2596
For important safety instructions, please see the customer care guide.