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LYON PRODUCT WARRANTY STATEMENT

Lyon warrants that its Rivet Rack will remain free of defects in materials and workmanship for as long as the original purchaser retains ownership, possession and control of the product, when used in accordance with manufacturer's specifications and load capacities. Shelf or Level capacities are based on evenly distributed loads. Concentrated (point) loads or impact (dropped) loads could fail shelves or levels even though load may be considerably less than the allowable evenly distributed load shown and would not be covered under warranty.

Limitations:

1. The original purchaser must provide Lyon in writing the date of purchase, the original invoice number, and a description of the defect, prior to returning any product under a warranty claim.
2. If the product was damaged in transit, the original purchaser must file a claim with the carrier within five business days of delivery. This is not considered a warranty claim.

Warranty claims, which result from customer errors, failure to follow safe operational procedures or inadequate maintenance will not be accepted. Lyon will not be responsible for damage due to explosion, fire, wind, flood, intentional abuse, normal wear and tear or use beyond the designed capacity of the product. Freight, labor or service charges for removal of defective parts and installation of replacement parts are not included. Buyer shall pay freight charges on the returned components covered under this warranty. Under any and all circumstances, the remaining warranty disclaimer and limitation of liability shall remain in effect. Any returned products must be handled via a return authorization from Lyon, or they will be refused. For more information, contact Lyon at 1-800-323-0082.