

# EASTWOOD COMPANY WARRANTY

At Eastwood we care about your DIY automotive projects and want you to be 100% satisfied with our products. That's how we've done business since 1978 and 2023 marks our 45th anniversary.

## STATEMENT OF LIMITED WARRANTY

The Eastwood Company (hereinafter "Eastwood") warrants to the end user (purchaser) of all new Eastwood-branded tools and chemicals (collectively called the "products") that each will be free of defects in workmanship and material. This warranty is void if the equipment has been subjected to improper installation, improper care or abnormal operations.

## WARRANTY PERIODS

If Eastwood confirms the existence of a defect covered under this warranty plan, Eastwood will determine whether repair or replacement is the most suitable option to rectify the defect. At Eastwood's request, the purchaser must return, to Eastwood, any products claimed defective under Eastwood's warranty. All warranty periods begin on the date of product delivery from Eastwood. Some examples of Eastwood Warranties:

- Lifetime, 3 Year, 2 Year, 1 Year, 90 Days.
- See product page for specific warranty length.
- Consumables, unless deemed defective, are not covered by the warranty.

## CONDITIONS TO OBTAIN WARRANTY COVERAGE

- Warranty refunds and exchanges require proof of purchase, either directly from Eastwood or an authorized reseller of Eastwood merchandise.
- Other name-brand merchandise sold by Eastwood is subject to the warranty provided by the manufacturer.
- Purchaser must first contact Eastwood at [\(800\) 343-9353](tel:8003439353) for an RMA Number before Eastwood will accept any warranty returns. Final determination of warranty on welding and cutting equipment will be made by Eastwood.
- Please note warranties are non-transferable.

## FREIGHT COST

The purchaser is responsible for shipment to and from Eastwood.

## WARRANTY LIMITATION

EASTWOOD WILL NOT ACCEPT RESPONSIBILITY OR LIABILITY FOR REPAIRS UNLESS MADE BY EASTWOOD. EASTWOOD'S LIABILITY UNDER THIS WARRANTY SHALL NOT EXCEED THE COST OF CORRECTING THE DEFECT OF THE EASTWOOD PRODUCT. EASTWOOD WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (SUCH AS LOSS OF BUSINESS, ETC.) CAUSED BY THE DEFECT OR THE TIME INVOLVED TO CORRECT THE DEFECT. THIS WRITTEN WARRANTY IS THE ONLY EXPRESS WARRANTY PROVIDED BY EASTWOOD WITH RESPECT TO ITS PRODUCTS. WARRANTIES IMPLIED BY LAW SUCH AS THE WARRANTY OF MERCHANTABILITY ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY FOR THE EQUIPMENT INVOLVED. THIS WARRANTY GIVES THE PURCHASER SPECIFIC LEGAL RIGHTS. THE PURCHASER MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.