



To register your stove, visit
<https://comfortbilt.net/apps/product-registration>
 or scan the code.



SMG Hearth & Home LLC - Comfortbilt Limited Warranty

SMG Hearth & Home LLC (SMG), on behalf of its Comfortbilt brand, extends the following warranty for Comfortbilt stoves purchased from an authorized retailer.

Customer Care is available to assist you with troubleshooting technical issues.

Please contact Comfortbilt Customer Care at 1-919-973-4079 with any product concerns before contacting the retailer where you purchased your stove.

Warranty Coverage

Subject to the table below, SMG warrants to the owner of the Comfortbilt stove that the stove will be free from defects in materials and workmanship at the time of manufacture. After installation, if covered components are found to be defective in materials or workmanship during the applicable warranty period, SMG will replace the covered components.

SMG, at its own discretion, may fully discharge all of its obligations under such warranties by replacing the product itself or refunding the verified purchase price of the product itself. The maximum amount recoverable under this warranty is limited to the purchase price of the product. This warranty is subject to conditions, exclusions, and limitations as described below.

Warranty Period

Warranty coverage begins on the date of original purchase. The warranty period for covered components is as follows:

Component Covered	Warranty Period
Electrical Components, Burn pot, and Labor	1 Year
Steel parts (excluding burn pot)	5 Years
All replacement parts are covered for remainder of original or extended warranty period or 90 days, whichever is longer.	90 Days

Warranty Exclusions

Warranty does not cover damage or breakage due to misuse, improper handling, or modifications. There is no warranty on the paint, glass, fire brick, or any gaskets, or against damage caused from corrosion. There is no expressed or implied performance warranty on Comfortbilt stoves as SMG has no control over the installation, operation, cleaning, maintenance, or type of fuel burned.

SMG Hearth and Home LLC assumes no responsibility for, nor does the warranty extend to, smoke damage caused by reverse drafting of pellet appliances under shut-down or power failure conditions.

Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations of implied warranties, so the limitations or exclusions set forth in this limited warranty may not apply to you. This limited warranty gives you specific legal rights and you may have other rights which vary from state to state. Warranty is void if the Comfortbilt stove has not been installed, operated, cleaned and maintained in strict accordance with SMG's instructions.

Neither SMG nor the Retailer from who you purchased your Comfortbilt stove shall be responsible, legally or otherwise, for the incidental, or consequential damage to property or persons resulting from the use of this product. Any warranty implied by law, including but not limited to implied warranties of the merchantability or fitness, shall be limited to One (1) year on the breach of this warranty or any type of warranty expressed or implied by law. SMG shall in no event be liable for any special, indirect, consequential, or other damages of any nature whatsoever in excess of the original purchase price of this product. All warranties by SMG are set forth herein and no claim shall be made against SMG on any oral warranty or representation.