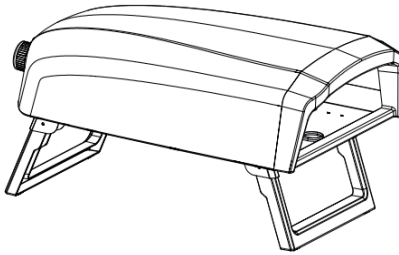




# Portable Gas-Powered Outdoor Pizza Oven

MODEL: CHGSPZOVSG



1. READ these instructions carefully before installing and operating the appliance. Keep them for further reference.
2. Record in the space below the "SERIAL/MODEL NUMBER" found on the back or bottom of your appliance and retain this information for future reference.

SERIAL NUMBER:

MODEL NUMBER:

DATE OF PURCHASE:

Save and staple your sales receipt to your manual for warranty coverage.

## SAFETY INFORMATION

### **DANGER**

If you smell gas:

1. Shut off gas to the appliance.
2. Extinguish any open flame.
3. Open lid.
4. If odor continues, keep away from the appliance and immediately call your gas supplier or your fire department.

### **WARNING**

1. Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.
2. An LP cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

# SAFETY INFORMATION



## DANGER

**DANGER** - Immediate hazards which **WILL** result in severe personal injury or death



## WARNING

**WARNING** - Hazards or unsafe practices which **COULD** result in severe personal injury or death



## CAUTION

**CAUTION** - Hazards or unsafe practices which **COULD** result in minor personal injury

# IMPORTANT SAFETY INSTRUCTIONS



## WARNING

To reduce the risk of fire, burn hazard or other injury, read this safety manual carefully and completely before using this appliance.

1. READ ALL INSTRUCTIONS BEFORE USE
2. Before cleaning, make sure the gas supply and control knob is in the OFF position and that the burner and oven has cooled.
3. For outdoor only.
4. Keep the fuel supply hose away from any heated surface(s).
5. Keep children and pets away from the appliance at all times.
6. Do not move the appliance when in use.
7. This appliance is not intended for and should never be used as a heater.
8. Spiders and insects can nest inside the burner of the appliance and disrupt gas flow. Inspect the burner at least once a year.
9. When using a match to light the appliance, make sure to use the included matchstick holder.
10. Do not store this appliance indoors unless the gas cylinder is disconnected.
11. Do not store gas cylinder in a building, garage or any other enclosed area and keep out of reach of children at all times.
12. This appliance is not intended to be installed in or on recreational vehicles and/or boats.
13. Check all gas supply fittings for leaks before each use. Do not use the appliance until all connections have been checked and do not leak.
14. Do not smoke while leak testing. Never leak test with an open flame.
15. When lighting, keep your face and hands as far away from the appliance as possible.
16. Minimum clearance from sides of unit to combustibile construction is 36".
17. Minimum clearance from back of unit to combustibile construction is 36".
18. This instruction manual contains important information necessary for the proper assembly and safe use of the appliance. Read and follow all warnings and instructions before assembling and using the appliance. Follow all warnings and instructions when using the appliance. Keep this manual for future reference.
19. This manual states that a pizza oven shall not be used on or under any apartment or condominium balcony or deck.

## SAFETY INFORMATION

20. This manual includes a list of required parts necessary for the safe operation of the appliance, directions for proper assembly and for assembly of installed parts and accessories supplied with the appliance, and proper procedures for gas leak testing.
21. This appliance shall be used only outdoors, and shall not be used in a building, garage, or any other enclosed area.
22. This manual includes an instruction to clean and inspect the hose before each use of the appliance. If there is evidence of abrasion, wear, cuts, or leaks, the hose must be replaced prior to the appliance being put into operation. The replacement hose assembly shall be specified by the manufacturer.
23. This appliance is not intended to be installed in or on a boat. This appliance is not intended to be installed in or on a recreational vehicle.
24. Keep the fuel supply hose away from any heated surface(s).
25. The appliance should not be located or used under overhead unprotected combustible construction materials or surfaces. For a pizza oven, the minimum clearance shall be at least 10 feet from any structure or combustible material.
26. The appliance is not intended for commercial use.
27. Installation must conform with local codes or, in the absence of local codes, with either the National Fuel Gas Code, ANSI Z223.1/NFPA 54, Natural Gas and Propane Installation Code, CSA B149.1, or Propane Storage and Handling Code, B149.2.
28. Explicit information specifying the necessity for maintaining proper clearances from combustible construction, the specific minimum clearances from such construction to the sides and back of the outdoor cooking gas appliance, and that the outdoor cooking gas appliance shall not be used under overhead combustible construction.
29. Inspect the hose before each use. If it is evident there is excessive abrasion or wear, or the hose is cut, it must be replaced prior to the outdoor cooking gas appliance being put into operation.
30. Maintenance Instructions:
  - a) Keep appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
  - b) Do not obstruct the flow of combustion and ventilation air.
  - c) Keep the ventilation opening(s) of the cylinder enclosure free and clear from debris.
  - d) Check burner flames including pilot burner flame.
  - e) Keep the unit clean, including special surfaces, with recommended cleaning agents.
  - f) Keep burner/venturi tubes clear from insects.

## SAFETY INFORMATION

31. When not in use, the gas must be turned off at the supply cylinder(s). Storage of an outdoor cooking gas appliance indoor is permissible only if the cylinder(s) is(are) disconnected and removed from the outdoor cooking gas appliance. Cylinders must be stored outdoors out of the reach of children and must be stored in a building, garage or any other enclosed area.
32. The pressure regulator and hose assembly supplied with the outdoor cooking gas appliance must be used. If a replacement is needed, please call 201-210-8334.

**SAVE THESE INSTRUCTIONS**  
**HOUSEHOLD USE ONLY**

# SAFETY INFORMATION

## DANGER

Never operate this appliance unattended. If a fire should occur, keep away from the appliance and immediately call your local fire department.

Do not attempt to extinguish an oil or a grease fire with water.

If you smell gas:

- Shut off gas to the appliance.
- Extinguish any open flame.
- If odor continues, keep away from the appliance and immediately call your gas supplier or your fire department.
- Failure to follow these instructions could result in fire, explosion or burn hazard which could cause property damage, personal injury or death.

# SET UP & USE

## BEFORE USE

Inspect the gas supply hose prior to turning on the gas. If there is evidence of cut, wear or abrasion, it must be replaced prior to use.

Screw the regulator onto the gas cylinder. Leak check the hose and regulator connections with a soap and water solution before lighting the appliance.

Only the pressure regulator and gas hose assembly supplied with this appliance should be used.

## LP GAS CYLINDER WARNING

1. Do not store spare liquid propane gas cylinder under or near this appliance.
2. Never fill the cylinder beyond 80% capacity.
3. Liquid propane cylinder must be fitted with an OVERFILL PROTECTION DEVICE (OPD).
4. If the information above is not followed exactly, a fire resulting in death or serious injury may occur.
5. This manual states that the installation must conform with local codes or, in the absence of local codes, with the National Fuel Gas Code, ANSI Z223.1/NFPA 54, Storage and Handling of Liquefied Petroleum Gases, ANSI/NFPA 58; or Natural Gas and Propane Installation Code, CSA B149.1; Propane Storage and Handling, CSA B149.2.

## SAFETY PRACTICES TO AVOID INJURY

When properly cared for, your oven will provide safe, reliable service for many years. However, extreme care must be used as the oven produces intense heat that can increase the risk of accidents.

When using this oven basic practices must be followed, including but not limited to following:

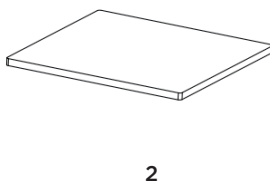
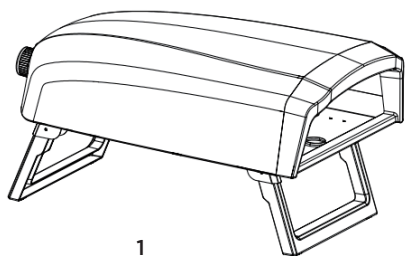
1. Do not repair or replace any part of the oven unless specifically recommended in this manual. All other service should be referred to a qualified technician.
2. Children should not be left alone or unattended in an area where the oven is being used. Do not allow children to sit, stand or play around the oven at any time.
3. Never let clothing or other flammables come in contact with or too close to any burner or hot surface until it has cooled. The fabric could ignite, causing serious personal injury.
4. For personal safety, wear proper apparel. Loose fittings garments or sleeves should never be worn while using the oven. Some synthetic fabrics are highly flammable and should not be worn while cooking.
5. Do not heat unopened food containers as a build-up of pressure may cause the containers to burst. When lighting the burner, always pay close attention to what you are doing.
6. When using the oven, do not touch the outer shell, stone baking board or immediate surroundings as these areas become extremely hot and could cause burns.
7. Do not use the oven to cook extremely fatty meats or other products which increase flare-up.
8. Keep the area surrounding the oven free from combustible material including fluids, trash and vapors such as gasoline or charcoal lighter fluid.
9. Do not obstruct the flow of combustion and ventilation air.
10. Never use the oven in extremely windy conditions.
11. The temperature under the oven is high. Do not place the oven on a table with flammable table cloths, plastic or any other inflammable materials.

# SET UP & USE

## PARTS & FEATURES

### PART LIST

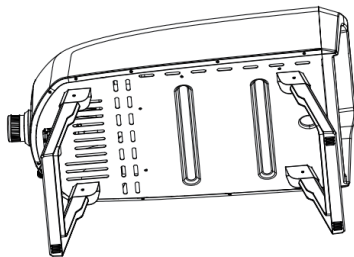
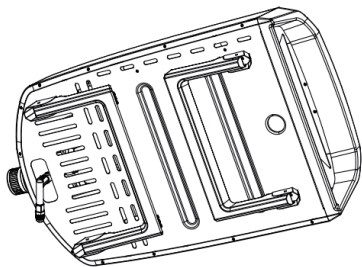
1. CHGSPZOV Pizza Oven
2. Pizza baking stone (Replacement baking stone can be purchased online)



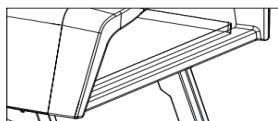
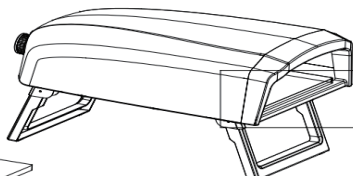
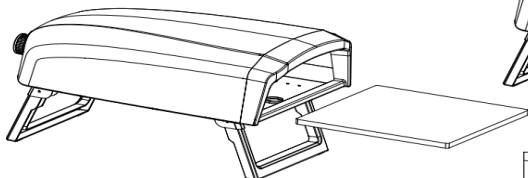
### ASSEMBLY

Before assembly, make sure all parts are present. If any part is missing or damaged, do not attempt to assemble the appliance. Contact customer service for replacement parts.

1. Unfold legs.



2. Insert the pizza baking stone.

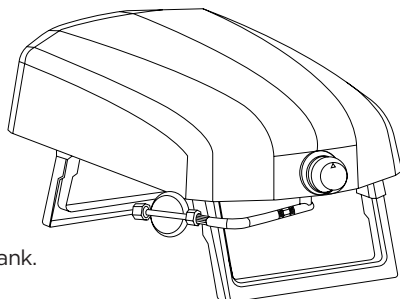




## SET UP & USE

### 3. Connecting gas hose to Pizza Oven.

Please note the factory setting that the hose has been assembled to the Pizza Oven.



### 4. Connecting to gas tank.

#### **⚠ WARNING:**

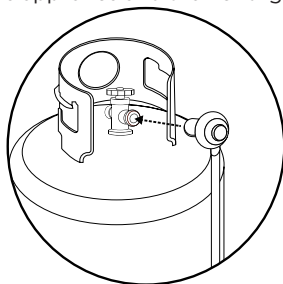
Please always keep the gas bottle in upright position.

The size for 20 lbs LP gas cylinder is 12.2 inches in diameter and 17.9 inches tall.

If the appliance is not in use, the gas must be turned off at the supply cylinder.

The cylinder used must include a collar to protect the cylinder valve.

The minimum distance for the appliance and the 20 lb. gas tank is 3 feet apart.



This gas fitting is clockwise. Make sure that the tank is completely switched off and screw the regulator as far as possible into the gas tank valve.

## CONNECTING THE LIQUID PROPANE GAS CYLINDER

1. The cylinder valve should be in OFF position.
2. Make sure the burner valve is in OFF position.
3. Inspect the valve connections, port and regulator assembly. Remove debris and inspect the hose for damage.
4. When connecting the regulator assembly to the valve, use your hand to tighten the nut clockwise until it stops.  
Use of a wrench could damage the quick coupling nut and result in a hazardous situation.
5. Open the cylinder valve fully by turning the valve counterclockwise.
6. Before lighting the oven, use a soap and water solution to check all connections for leaks.
7. If a leak is found, turn the cylinder valve OFF, and do not use the oven until local liquid propane dealer can make repairs.

# SET UP & USE

## CONNECTING THE LIQUID PROPANE GAS CYLINDER

1. Turn the oven burner valve OFF and make sure the oven is cool.
2. Turn the liquid propane cylinder valve OFF by turning clockwise until it stops.
3. Detach the regulator assembly from the cylinder valve by turning the quick coupling nut counterclockwise.
4. Place dust cap for cylinder valve outlet whenever the cylinder is not in use.

**NOTE:** 1. The LP gas supply cylinder to be used must be constructed and marked in accordance with the specifications for LP gas cylinder, U.S. Department of Transportation (DOT) or the standard of cylinders, Spheres and tubes for the Transportation of Dangerous Goods, CAN/CSA-B339

2. The cylinder supply system must be arranged for vapor withdrawal.

## LEAK TESTING

### GENERAL

Although the gas connections of the appliance are leak tested prior packing and shipment, a complete test must be performed at the installation site. Before each use, check all the gas connections for leak testing using the procedure listed below. If the smell of gas is detected at any time, you should immediately stop using and check the entire system for leaks.

### BEFORE TESTING

Make sure all packing material has been removed from the appliance.

Make a solution of one part liquid detergent and one part water. You will need a spray bottle, brush or rag to apply the solution to the fittings.

### TO TEST

1. Turn the burner valve OFF.
2. Turn the liquid propane cylinder valve on counterclockwise to open the valve.
3. Apply the soap solution to all gas fittings. Soap bubbles would appear where a leak is present.
4. If a leak is present, immediately turn the gas supply OFF and tighten leaky fittings.
5. Turn the gas back ON and recheck.
6. Should the gas continue to leak from any of the fittings, turn the gas supply OFF and contact customer service.

# SET UP & USE

## OPERATING INSTRUCTIONS

### USING THE OVEN

The burner is rated at 14,500BTU/Hr. To begin:

1. Make sure the oven has been leak tested and properly placed.
2. Remove any remaining packing material.
3. Light the burner using the LIGHTING INSTRUCTIONS below.
4. Preheat for about 20 minutes

**NOTE:** Pizza will cook in 2 minutes or less when oven temperature greater than 900°F.

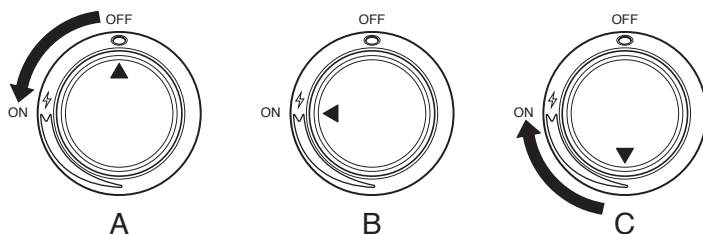
## LIGHTING AND ADJUST THE FIRE INSTRUCTION

### ⚠ WARNING:

Read instructions before lighting.

If ignition does not occur in 5 seconds, turn the burner control off, wait 5 minutes, and repeat the lighting procedure.

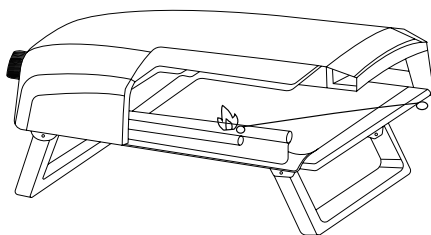
1. Before use please make sure the control knob is in "OFF" position. To ignite, push the control knob and slowly turn the knob counterclockwise to "HI" position for 5 seconds until you hear a click and the burner ignites (A). The knob needs to be depressed for 10 seconds during lighting process.
2. You can adjust the fire from HI to LOW by slowly turn the control knob clockwise (B).
3. Please turn the control knob to "HI" position, then push the knob and clockwise to "OFF" position to turn off your pizza oven (C).



# SET UP & USE

## TO LIGHT WITH A MATCH

1. If burner will not light after several attempts using the control knob, the burner may be lit with a match.
2. If you have already attempted to light the burner using the control knob, wait few minutes for any gas to dissipate.
3. Insert a match into the matchstick holder, ignite the match and insert through the oven opening to the burner.
4. Push and turn the control knob to HI slowly, the burner should ignite immediately.
5. If the burner does not light within seconds, turn the control knob OFF and wait for 5 minutes and try again.



## CARE AND MAINTENANCE

Store Pizza oven out of direct sunlight and indoors where possible and when storing for extended periods of time. The pizza oven should not be exposed to harsh weather conditions such as snow, heavy rain and strong winds.

Wait for the pizza oven to cool completely before moving.

Pizza Baking Stone

1. DO NOT use the stone over an open flame.
2. Avoid extreme temperature change to the stone. DO NOT place frozen foods on a hot stone.
3. The stone is fragile and can break if bumped or dropped.
4. The stone is very hot during use and stays hot for a long time after use.
5. DO NOT cool the stone with water when the stone is hot.
6. After cleaning the stone with water, please dry the stone before use. This can be done in a conventional oven at 60°C (140°F) for 2 hours.

## MAINTENANCE:

1. Keep appliance area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.
2. Do not obstruct the flow of combustion and ventilation air.
3. Keep the ventilation opening(s) of the cylinder enclosure free and clear from debris.
4. Clean appliance, including special surfaces, with recommended cleaning agents, if necessary.
5. Check and clean burner tubes for insects and insect nests. A clogged tube can lead to a fire beneath the appliance.

# TROUBLESHOOTING & WARRANTY

## CUSTOMER SERVICE

# IMPORTANT

### **DO NOT RETURN THIS APPLIANCE TO THE STORE**

If you have a problem with this appliance, please contact the BH HOME GOODS LLC Customer Satisfaction Center at 201-210-8334

**DATED PROOF OF PURCHASE, MODEL # AND DATE CODE  
REQUIRED FOR WARRANTY SERVICE**

## SPECIFICATIONS

- Unit Dimensions (WxDxH): 12.9" x 14.75" x 4.9"
- Unit Weight: 6.2 lbs.
- Watts: 4250
- BTU/HR: 14,500

# TROUBLESHOOTING & WARRANTY

## TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the appliance still does not work properly, contact BH HOME GOODS LLC Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

TROUBLE	POSSIBLE REMEDY
Burner does not light	<ol style="list-style-type: none"><li>1. Check and to see if your propane tank is empty.</li><li>2. Turn the coupling nut about one half to three quarters additional turn until solid stop. Tighten by hand only, please do not use tools.</li><li>3. Clean the burner tube.</li><li>4. Reengage burner and valve.</li><li>5. Check steps in assembly instructions.</li></ol>
Low flame or gas flow dropped suddenly	<ol style="list-style-type: none"><li>1. Check your propane tank.</li><li>2. Turn off gas control knob, wait 1 minute and light oven. If the flame is still low, turn off gas control knob and propane tank valve. Disconnect and Reconnect regulator and perform a leak test. Turn on propane tank valve, wait for 30s and then light the oven.</li></ol>
Flames blow out	<ol style="list-style-type: none"><li>1. Move oven away from the wind.</li><li>2. Refill the propane tank.</li></ol>
Flare-up	<ol style="list-style-type: none"><li>1. Possible grease build up, please clean oven.</li><li>2. Possible excessive fat in meat, please trim fats from meat before cooking.</li><li>3. Possible excessive temperature, please adjust temperature according.</li><li>4. Possible excessive flour on the cooking surface, please clean the remain flour from cooking surface.</li></ol>
Flashback	<ol style="list-style-type: none"><li>1. Possible burner or burner tubes are blocked, please turn gas control knob off and clean burner or burner tubes.</li><li>2. Possible pressure drop during ignition, please turn off pizza oven, make sure the tank valve is fully open.</li></ol>

# TROUBLESHOOTING & WARRANTY

## LIMITED WARRANTY

Commercial Chef brand is used under license. Any repair, replacement, or warranty service, and all questions about this appliance should be directed to BH HOME GOODS LLC at **201-210-8334** from the USA or Puerto Rico.

BH HOME GOODS LLC Co. warrants to the original purchaser that the appliance will be free from defects in material, parts and workmanship for the period designated for this appliance. The warranty commences the day the appliance is purchased and covers up to a period of **1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)**.

BH HOME GOODS LLC Co. agrees that it will, at its option, replace the defective appliance with either a new or remanufactured appliance equivalent to your original purchase during the warranty period.

**Exclusions:** This warranty does not apply to the below:

1. If the appearance or exterior of the appliance has been damaged or defaced, altered or modified in design or construction.
2. If the appliance original serial number has been altered or removed or cannot be readily determined.
3. If there is damage due to power line surge, user damage to the AC power cord or connection to improper voltage source.
4. If damage is due to general misuse, accidents or acts of God.
5. If repair attempts are done by unauthorized service agents, use of parts other than genuine parts or parts obtained from persons other than authorized service companies.
6. On units that have been transferred from the original owner.
7. On appliances that have been purchased as refurbished, like new, second-hand, in a "As-Is" or "Final Sale" terms.
8. To appliances used in a commercial or rental setting.
9. To appliances used in settings other than ordinary household use or used other than in accordance with the provided instructions.
10. To damages for service calls for improper installations.
11. To glass parts and other accessory items that are included with the unit.
12. Transportation and shipping costs associated with the replacement of the unit.
13. Food loss for loss due to appliance failure or delay in service, repair or replacement.
14. Service calls to instruct you how to use your slow cooker.
15. Service calls to repair or replace the house fuse, reset the circuit breaker or correct the wiring in the house.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; BH HOME GOODS LLC Co. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS Appliance, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS Appliance IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**Obtaining Service:** To obtain service, appliance literature, supplies or accessories please call **1 (201) 210-8334** to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

BH HOME GOODS LLC Co. does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. BH HOME GOODS LLC Co. has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of BH HOME GOODS LLC Co. BH HOME GOODS LLC Co. reserves the right to make improvements to this user's manual and/or to the appliances described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at **1-201-210-8334**.

BH HOME GOODS LLC  
201-210-8334



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MODEL: CHGSPZOVSG

MODEL: VMP-12A

January 2022