

# WARRANTY

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**PLEASE DO NOT RETURN TO THE STORE**

**YOU HAVE A 1-YEAR WARRANTY AND DK2 WILL REPLACE A DEFECTIVE PART FOR FREE. CALL US AT 1-888-277-6960 FOR FAST WARRANTY PARTS AND QUESTIONS.**

## **WHAT IS COVERED – 1-YEAR LIMITED WARRANTY INCLUDED**

DK2 Inc. warrants to the original purchaser that product will be free and clear of manufacturing defects in workmanship and materials under normal use and service for a period of one (1) year from the date of the original purchase. If within one (1) year from the original date of purchase this product fails due to defect in material or workmanship, DK2 Inc. will repair, replace, or supply any covered defective part at our option. DK2 Inc. is 1-year parts only warranty no labor.

Upon expiry of one (1) year, DK2 Inc. will have no further liability related to the product. DK2 Inc. does not authorize any party, including its authorized distributors or dealers, to offer any other warranty on behalf of DK2 Inc.

## **THIS WARRANTY DOES NOT COVER OR APPLY TO:**

- a) Damage to the product due to misuse, mishandling and abuse
- b) Improper installation, maintenance and storage
- c) Expendable parts such as nuts and bolts, pins and springs, wiring and switch components, hydraulic hoses and fittings, cutting teeth, cutting chains, cutting blades, throttles, belts and tires.
- d) Normal wear and tear
- e) Consequential damage & incidental damages such as damage to persons or property

## **PROCEDURE FOR OUTDOOR POWER EQUIPMENT WARRANTY**

Within the one (1) year warranty period, the purchaser of the product can CALL 1-888-277-6960 or contact us on [www.dk2.com](http://www.dk2.com). Notify us of the claimed defect and provide proof of original purchase. At this time the validity of the claim will be determined, and if approved replacement parts will be issued. No returned product will be accepted under warranty unless accompanied by an RGA# issued by DK2 Inc.

## **DAMAGED FREIGHT**

Damage to your product caused by freight mishandling is NOT covered under warranty. If your freight arrives damaged, REFUSE it. Inspect your product when it arrives, otherwise if you accept it, you will be responsible for filing any freight claims with the delivery company. DK2 Inc. warranty excludes damage to product.

## **RESOLUTION FOR A DEFECTIVE PRODUCT.**

Call us at 1-888-277-6960 between 8am-4pm Monday to Friday EST.