WARRANTY INFO

BOSS DOG®- BOSS TACTICAL TM PRODUCT WARRANTY

LIMITED LIFETIME WARRANTY ON MATERIALS & WORKMANSHIP – All of our products are made to the highest standards using only the finest materials and manufacturing processes. Our warranty covers flaws in workmanship and materials **(not including damage from chewing)** that occur during normal use. If any seam, buckle, attachment D-ring, leash, collar, or harness Boss Clip TM, or patch fails during normal use, send us a photo and we'll issue a credit for a replacement accordingly.

If your dog does chew one of our products (and it only takes a few seconds/ BUT not likely!), no big deal…we have a ***LOYALTY WARRANTY*** for that (see below)!

Contact us at accounting@bossdogbrand.com to initiate the warranty process and if possible send photos of the product in question (returning the product may not be necessary). **DO NOT DISCARD FLAWED OR BROKEN PRODUCTS…WE WILL NEED TO SEE THE PRODUCT TO DETERMINE IF IT IS ELIGIBLE FOR WARRANTY. IF YOUR DOG HAS CHEWED THE WEBBING, HANDLE, OR BUCKLE, DON'T SWEAT IT! SEE THE LOYALTY WARRANTY BELOW.**

LOYALTY WARRANTY

MISTAKES HAPPEN – Your boss dog may be the smartest little angel ever to walk the earth, but even the best of them can chew something up from time to time. We're not going to judge them…or you! If the little bundle of fluff chews through a Boss Tactical TM leash or collar, just send us a photo (in rare cases we'll need to have the damaged items returned to us) and we'll issue you a replacement **at half price**!

RETURN / EXCHANGE INFO

***Note on return packages always include your Name, Address and Order Number on the outside of your package or Boss Nation Brands, Inc. will not be able to match it to your name / order and issue a refund.**

START A RETURN

RETURNS

Boss Nation Brands, Inc. will gladly accept a return for any product purchased through this website or from a qualified pet retailer, provided that is still in new, unused condition, and includes the original packaging. After your return is started please return your items, then as soon as we receive the returned item you will receive a refund (less shipping charges). Please note shipping charges are non refundable. Please email all information to: info@bossdogbrand.com

**Note on return packages always include your Name, Address and Order Number on the outside of your package Boss Nation Brands, Inc. will not be able to match it to your name / order and issue a refund.*
Boss Nation Brands, Inc. will issue any returns you are entitled to within 7 business days of receipt of damaged goods or proof of damage (excluding weekends).