

WARRANTY POLICY FOR PRORUN BRANDED PRODUCTS

- **Lithium-Ion Powered Products & Battery Packs:** All Lithium-Ion Powered products have a 3-year limited warranty for personal, family, household or, non-commercial use.
- **48V Electric Riding Mowers Excluding the Battery:** All 48V Riding Mowers have a 3-year limited warranty for personal, family, household or, non-commercial use. The battery has a 1-year limited warranty for personal, family or household use.
- **Gas-Powered Handhelds:** All Gas-Powered handhelds have a 1-year limited warranty for personal, family, household or, noncommercial use.
- **Gas-Powered Riding Mowers:** All Gas-Powered Riding Mowers have a 2-year limited warranty for personal, family, household or, non-commercial use.
- **All Products for Commercial-Use:** Any products used for commercial-use have a 90-day limited warranty except for Earth-Augers which have a 30-day limited warranty.
- **2-Year Emission Related Warranty:** Limited warranty on products that may have an engine which meets U.5. EPA emission standards.

LIMITED-SERVICE WARRANTY

PRORUN products are warranted against defects in material or workmanship from the date of original retail purchase for the applicable warranty period. Defective product will receive free repair.

- This warranty applies only to the original purchaser from an authorized PRORUN retailer and may not be transferred.
- The warranty period for reconditioned or factory certified products used for residential purpose is 1 year, for industrial, professional, or commercial purpose is 90 days.
- This warranty is void if the product has been used for rental purposes.
- The warranty does not cover routine maintenance parts, such as, but not limited to, ride-on mower seat, wheels, tires, antiscalp wheels, brake disc, friction block, blades, trimmer heads, chain bars, saw chains, belts, scraper bars, rubber paddles, auger, skid shoes, blower nozzles, and all other PRORUN accessories for residential purpose.
- This warranty does not cover the damage resulting from modification, alteration, or unauthorized repair.
- This warranty only covers defects arising under normal usage and does not cover any malfunction, failure or defect resulting from misuse, abuse (including overloading of the product beyond capacity and/or immersion in water or other liquid), accidents, neglect or lack of proper installation, and improper maintenance or storage.
- This warranty does not cover normal deterioration of the exterior finish, including but not limited to scratches, dents, paint chips, or to any corrosion or discoloring by heat, abrasive, and chemical cleaners.
- The expense of delivering the product to the service center for warranty work and the expense of returning it back to the owner after repair or replacement will be paid by the owner.

HOW TO OBTAIN SERVICE

For warranty service, please contact PRORUN customer service toll-free at 1-844-905-0882 or Email info@proruntech.com. When requesting warranty service, you must present the original dated sales receipt. An authorized service center will be selected to repair the product according to the stated warranty terms. When bringing your product to the authorized service center, there may be a small deposit that will be required when dropping off your tool. This deposit is refundable when the repair service is deemed to be covered under warranty.

ADDITIONAL LIMITATIONS

To the extent permitted by applicable law, all implied warranties, including warranties of MERCHANTABILITY or FITNESS FOR A PARTICULAR PURPOSE, are disclaimed. Any implied warranties, including warranties of merchantability or fitness for a particular purpose, that cannot be disclaimed under state law are limited to the applicable warranty period defined at the beginning of this article. TOPSUN USA Inc. is not responsible for direct, indirect, incidental, or consequential damages. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. For customer service contact us toll-free at: 1-844-905-0882 or Email info@proruntech.com.

PRORUN CUSTOMER SERVICE:

200 Overhill Dr. Suite A; Mooresville, NC 28117
PRORUNtools.com / info@proruntech.com
1-844-905-0882 / 1-704-696-8036