# MASSIMO MOTOR SPORTS LLC ("MASSIMO") PARTS AND LABOR WARRANTY

**Notice:** Using UTV's & ATV's for rentals, racing or making any form of non-OEM modifications will void any and all warranties. All warranties are non-transferable. These warranties only apply if products distributed by Massimo and sold to the first retail purchaser by an Authorized Dealer in the United States. Every owner of the products during the warranty period shall be entitled to the benefits of these warranties.

This Massimo limited warranty excludes failures that are not caused by a defect in material or workmanship. This warranty also does not cover accidental damage, normal wear and tear, abuse or improper handling, or acts of God. This warranty does not cover any vehicle components or parts that have been altered structurally, modified, neglected, improperly maintained, or used for purposes in which it was not designed.

#### VEHICLE OWNER'S RESPONSIBILITIES:

- Vehicle Owner's must properly use, maintain, store, and care for the vehicle as outlined in the Owner's Manual and determined by Massimo
- Owner must service vehicle according to a Massimo accepted service schedule
- Owner must maintain all service records of work performed on the vehicle
- Only an authorized Massimo dealer or service center can perform warranty repairs
- Periodic service and inspections are considered regular maintenance and not reimbursable
- • All warranty or labor (if applicable) repairs require pre-authorization by Massimo
- All Massimo products require an initial dealer pre-delivery inspection and set up to ensure proper operation and safety

## **WARRANTY PERIODS**

Warranty coverage begins on the date the product is first sold to the consumer. Proof of purchase will be required for all warranty claims.

Warranty period for Massimo units are as follows:

- UTV, ATV: 1 Year Limited See terms below
- Go Kart, Motorcycles: 1 Year Limited See terms below
- Golf Cart: 1 Year Limited See terms below
- E-kooler, E-bikes, Powerstations, Solar: 1 Year Limited See terms below
- Snow Blowers: 1 Year Limited See terms below

## **COVERED WARRANTY PARTS:**

UTV, ATV warranties cover any repairs needed, parts and labor, to correct defects in material or workmanship reported during the applicable warranty period (Up to 1 Year or 1,000 miles) and which occur under normal use:

Engine: 1 Year Limited\*

Drivetrain Components: 1 Year Limited\*

Exhaust System: 1 YearSuspension: 1 Year

• Wire Harness/E.C.U.: 180 Days

Clutch/CVT/Secondary Clutch: 180 Days

• Battery (when purchased with new unit): Continental Batteries are covered with Continental directly. Non-continental batteries have 30 days of coverage.

Go Kart (Mini 125), Motorcycles, Mini Bike & Snow Blower warranties cover parts needed to correct defects, labor excluded, related to material or workmanship reported during the applicable warranty period of 1 Year and which occur under normal use:

• Drivetrain Components: 1 Year

• Exhaust System: 1 Year

Suspension: 1 Year

• Wire Harness/E.C.U.: 180 Days

• Clutch/CVT/Secondary Clutch: 90 Days

• Battery (when purchased with new unit): Continental Batteries are covered with Continental directly. Non-continental batteries have 30 days of coverage.

Golf Cart warranties cover any repairs needed, parts and labor, to correct defects in material or workmanship reported during the applicable warranty period (Up to 1 Year or 1,000 miles) and which occur under normal use:

• • Engine: 1 Year Limited\*

Drivetrain Components: 1 Year Limited\*

Exhaust System: 1 YearSuspension: 1 Year

• Wire Harness/E.C.U.: 180 Days

• Battery (when purchased with new unit): Continental Batteries are covered with Continental directly. Non-continental batteries have 30 days of coverage.

E-kooler, E-bikes, Powerstations, Solar Panel warranties cover any repairs needed, parts only, no labor, to correct defects in material or workmanship reported during the applicable warranty period (Up to 1 Year) and which occur under normal use:

- Components 1 year parts Exchange
- Non-continental batteries have 30 days of coverage.

Parts exchange required – unless stated otherwise by manufacture in the claim process, all parts are on exchange basis. The manufacturer must receive defective parts back for improvements and reporting.

### WHAT IS NOT COVERED:

- Improper Use: These warranties do not cover improper or careless use of Massimo UTV
  that does not adhere to the Owner's Manual, which includes, but not limited to, driving at
  excessive speed, driving on public road, driving beyond capacity and/or below minimum
  operating age, external damages caused by excessive use.
- Parts Not Covered Under Warranty: All Fluids, Spark Plug, Spark Plug Wire(High-voltage Wire), Oil Filter, Air Filter, Fuel Filter, Throttle Body, Injectors, Shift/Throttle/Idle/Brake Cables, Clutch Belts, Drive Chains, Front/Rear Brake Pads, Front/Rear Calipers, Front/Rear Rotors, Front/Rear Axle, Front/Rear Spindle, Swing Arm/Sway Bar Bushings, Bearings, Wheel Hubs, Front/Rear Tires, Front/Rear Wheels, Fuses, Head/Tail Light Housing Light Bulbs, Seats, Seat Boards, Floor Boards, Mirrors, Top, Winch, Wind Shield, Rubber/Plastic Components, Batteries (unless stated in warranty otherwise).
- Maintenance, Transportation, and Adjustment Services; Normal Deterioration: These
  warranties do not cover the cost of parts or labor involved in performing any normal
  maintenance services. There is also no coverage for normal deterioration or fading of paint,
  soft trim, cosmetic and appearance items. This warranty does not cover ANY cost to
  transport the vehicle to the service center location for repair or any inconvenience payments.
  The purchaser is responsible for transporting the vehicle to the service center to obtain
  service.
- Damage or Malfunction Due to Improper Repair or Unauthorized Parts: These warranties
  do not cover any part which malfunctions, fails or is damaged due to any unauthorized
  alteration or modification made to the vehicle such as the removal of parts or the installation
  of parts, equipment or accessories or improper repairs or adjustments not approved or
  recommended by Massimo.
- Damage or Malfunction Due to Abuse, Neglect, Accident or Fire: These warranties do not
  cover any part which malfunctions, fails or is damaged due to objects striking the vehicle,
  accident, fire, neglect, abuse or any other cause beyond the control of Massimo.
- Damage Caused by the Environment: These warranties do not cover damage caused by airborne fallout (which includes but is not limited to chemicals and tree sap), salt, water, flooding, hail, windstorm, lightning, extreme temperatures, or any other environmental cause.

• Repairs by Non-Authorized Dealers: Labor and material expenses for repairs performed a any facility other than that of an Authorized Massimo Dealer are not covered. All labor and warranty work must be pre-approved by Massimo Motor.					