



3-Year Limited Warranty

All sales of Harvest Right Freeze Dryers after February 1, 2019, are covered by this warranty.

Full One-Year Warranty only includes the U.S. continental 48 states

Warranty Period: For one year from original ship date.

Included: Premier oil vacuum pump and oil-free vacuum pumps.

Harvest Right will be responsible for: Repair or, at our option, replace any part of this freeze dryer and/or vacuum pump which proves to be defective in workmanship or material.

Consumer will be responsible for: Costs of service calls. Consumer may also be responsible for replacement parts caused by consumer misuse and neglect of product. See Normal Responsibilities of the Consumer below.

Limited 3-year warranty

Warranty Period: For the second and third year from the original ship date.

Harvest Right will be responsible for: Repair or, at our option, replace any part of the sealed refrigeration system (compressor, condenser, evaporator, tubing) which fails because of defective workmanship or material.

Consumer will be responsible for: Diagnostic charges for determining defects, and any costs for transportation and delivery of the appliance required because of service.

Limited Warranty (Alaska, Hawaii, Canada and Puerto Rico)

Time periods listed above.

Included: Premier oil vacuum pump and oil-free vacuum pumps.

All provisions of this limited warranty are the same as listed above except that service will be provided by the customer or a qualified local service provider that is approved by Harvest Right. The consumer will be responsible for the cost of transportation of the product to the repair shop or the travel cost of the technician to the consumer's location. In the event a consumer is required to ship the product directly to Harvest Right for repair, the consumer is eligible for a shipping credit in an amount determined by Harvest Right at the time of shipping.

Limited International Warranty (includes all countries not described above)

Warranty Period: For one year from original ship date.

Included: Premier oil vacuum pump and oil-free vacuum pumps.

Harvest Right will provide: Support through telephone and e-mail only. At our option, all parts deemed necessary will be provided by Harvest Right.

Consumer will be responsible for: Costs of local service and cost of parts for consumer misuse and neglect of product. Costs for transportation and delivery of all parts, for any reason, from Harvest Right to Consumer.

Normal Responsibilities of the Consumer:

This warranty applies only to freeze dryers used in clean environments and when operated in accordance with Harvest Right instructions. The consumer is responsible for the following items:

1. Proper use of the appliance in accordance with the instructions provided with the product.
2. Proper installation in accordance with the instructions provided with the appliance and in accordance with all local electrical codes.
3. Proper connection to a grounded power supply of sufficient voltage, replacement of blown fuses, repair of loose connections or defects in house wiring.
4. The appliance must be operated in a clean open area that has plenty of airflow and is not above 95°F (35°C) or below 35° F (2°C).
5. Damages to the appliance during or after installation. Do not lift the unit by holding onto the door.
6. Properly maintaining and operating the freeze dryer and vacuum pump.
7. Ensuring freeze-dried food, or other freeze-dried material, are completely dry prior to packaging.
8. Ensuring proper, durable containers are used. Containers, once sealed, must not allow water or air to penetrate them.
9. Ensuring sufficient/proper, fresh oxygen absorbers are included in the sealed container with the freeze dried material. They must not have expired or been exposed to the air prematurely for too long of a time.

Harvest Right accepts no responsibility for the quality of freeze-dried food or freeze-dried materials; nor does it accept responsibility for the packaging of the food or other freeze-dried material.

Exclusions:

1. Any modifications or add-on after-market accessories will void the warranty in its entirety.
2. Consequential or incidental damages such as, but not limited to, property damage and incidental expenses resulting from any breach of this written or any implied warranty.
3. Service calls which do not involve malfunction or defects in workmanship or material.
4. Damages caused by services performed by persons other than authorized by Harvest Right.
5. Parts other than Harvest Right repair parts or parts obtained from suppliers other than Harvest Right personnel.
6. External causes such as abuse, misuse, inadequate power supply, or acts of God.
7. Products with original serial numbers that have been removed or altered and cannot be readily determined.
8. Using an extension cord instead of direct line connection to available power supply.
9. Claims for personal injuries, incidental or consequential damages, or economic loss (profit or revenue), however caused.
10. If you are not the original owner of the freeze dryer, the warranty no longer applies.

Service:

Since it is the responsibility of the consumer to establish the warranty period by verifying the original purchase date, keep your delivery slip or purchase receipt or some other appropriate payment record. This written warranty gives you specific legal rights. You may have other rights that vary from state to state. Service under this warranty must be obtained by contacting Harvest Right directly:

Harvest Right
95 North Foxboro Drive, Ste. 100
North Salt Lake, UT 84054
USA
801-386-8960