

Limited Warranty

JD North America warrants to the original purchaser who uses the product in a consumer application (personal, residential or household usage) that all products covered under this warranty are free from defects in material and workmanship for 1 year or 300 hours whichever comes first (1-year parts and labor and following 1 year parts only) from the date of purchase.

All products covered by this limited warranty which are used in commercial applications (i.e. income producing) are warranted to be free of defects in material and workmanship for 90 days from the date of original purchase. Products covered under this warranty include wood chippers and stump grinders. This warranty does not apply to normal wear and tear. Quick-wear parts such as Carburetor, Air Filter, Spark Plug, belt, blade and other maintenance issues are excluded from this warranty.

An individual or entity that purchases the product from whatever source with the intent to resell the product is an unauthorized reseller ("unauthorized dealer").

Please note this Limited Warranty does not apply to floor models or "demos" (except as specifically provided herein) or to products sold by unauthorized dealers, including without limitation, unauthorized resellers on third party websites, including, without limitation, Craigslist, eBay, Amazon, etc.

Unauthorized dealers are not "original purchasers" for the purpose of this Limited Warranty.

If purchaser is not the original purchaser of this product, purchaser takes the product "AS IS," "with all faults" and without warranty. If the purchase of this product was not directly from JDNA, proof of purchase will be required to demonstrate that purchaser is the original purchaser and the product was purchased from an authorized dealer, and eligible to make a valid claim under this limited warranty.

JD North America will repair or replace, at JD North America sole option, products or components which have failed within the warranty period. Service will be scheduled according to the normal work flow and business hours at the service center location, and the availability of replacement parts. All decisions of JD North America with regard to this limited warranty shall be final.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

RESPONSIBILITY OF ORIGINAL PURCHASER(initial User):

To process a warranty claim on this product, DO NOT return item to the retailer. The product must be evaluated by an Authorized Warranty Service Center. For the location of the nearest Authorized Warranty Service Center call 888.896.6881.

Retain original cash register sales receipt as proof of purchase for warranty work.

Use reasonable care in the operation and maintenance of the product as described in the Owner's Manual(s).

Deliver or ship the product to the Authorized Warranty Service Center. Freight costs, if any must be paid by the purchaser.

If the purchaser does not receive satisfactory results from the Authorized Warranty Service Center, the Purchaser should contact JD North America.