

NUUGARDEN



Thank you for trusting Nuugarden with your home decorating plans. We are committed to R&D innovation and to create the most refined, diverse choice of outdoor collection. Nuugarden proudly stands behind our fine furnishings with this warranty.

NUU  GARDEN®

— ENJOY LIFE · SHARE HAPPINESS —

WARRANTY INFORMATION

Limited Warranties

Thank you for choosing Nuugarden Furniture. All claims for service must be accompanied by proof of purchase [Bill of Sale]. Contact the dealer or e-commerce platform from whom the furniture was purchased to request warranty service under this warranty.

Please read the terms of the Nuugarden Limited Warranty Coverage carefully. Retain your proof of purchase and printed this warranty to substantiate a claim in the event warranty service is required.

These Limited Warranties are given only to the original product purchaser, subject to all the terms and conditions below. These Limited Warranties are non-transferable.

Return and Warranty Policy							
1.	Within 30 days, you can enjoy free return and exchange service.						
2.	<p>Within 30 days - 1 year, if the product has quality problems, we will offer limited warranty service as follows:</p> <table border="0"> <tr> <td>• Limited Warranty period of Frames:</td> <td>1 Year</td> </tr> <tr> <td>• Limited Warranty period of Wicker /Fabric:</td> <td>180 Days</td> </tr> <tr> <td>• Limited Warranty period of other Parts:</td> <td>90 Days</td> </tr> </table>	• Limited Warranty period of Frames:	1 Year	• Limited Warranty period of Wicker /Fabric:	180 Days	• Limited Warranty period of other Parts:	90 Days
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• Limited Warranty period of Wicker /Fabric:	180 Days						
• Limited Warranty period of other Parts:	90 Days						
<p>Note: We will offer the above-mentioned [2] limited warranty service if the problem is caused by the product quality; if not, we will not offer the return service and cost.</p>							

LIMITATIONS APPLICABLE TO ALL WARRANTIES

Under these Limited Warranties, the sole liability of Nuugarden is limited to repair, option replacement, of the applicable product or part found, upon examination of an authorized manufacturer, to evidence a material manufacturing defect. REFUNDS ARE NOT AVAILABLE.

Nuugarden will pay reasonable and customary rates for labor during the period of the labor warranty. The consumer will be responsible for the labor costs after the stated time period. The consumer is responsible for in-home inspection fees, transportation of the product to and from the dealer and to and from the Nuugarden.

Warranties are voided by evidence of excessive soiling, improper cleaning or treatment, abuse, or abnormal use. Warranty does not apply to products used for rental, business, commercial, institutional, or recreational vehicles or other non-residential uses.

IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IMPOSED ON THE SALE OF THIS FURNITURE AND ITS PARTS UNDER STATE LAW, ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY DURATION OF THE PRODUCT OR PART AND NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. EXCEPT AS SET FORTH IN THIS WARRANTY AND TO THE EXTENT PROVIDED BY LAW, IN NO EVENT WILL NUUGARDEN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW IN ADVANCE THAT SUCH DAMAGES WERE POSSIBLE.

No Nuugarden dealer or employee or e-commerce platform is authorized to make any modification, extension, or addition to this warranty.

CLAIM PROCEDURE

To obtain warranty services, the original product purchaser must comply with the requirements of Nuugarden. Contact the Nuugarden retailer or e-commerce platform from whom you purchased your furniture to obtain warranty service.

All claims must include the original bill of sale, the product serial number, and be filed within the applicable warranty period.

Nuugarden reserves the right to require defective parts be returned upon request. You must make arrangements with the retailer or e-commerce platform to schedule the transportation. You must make arrangements with the retailer or e-commerce platform to schedule the transportation of the furniture or parts from your home to the retailer / e-commerce platform or from the retailer / e-commerce platform to your home.

Nuugarden Brand Warranty and Retailer Information

Nuugarden Corp.

Attn: Customer Affairs

6366 Corley Road Suite B Norcross, GA 30071

Customer Service Phone Number: (800) 257-7108

E-mail: service@nuugarden.com

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