



OPERATING INSTRUCTIONS AND OWNER'S MANUAL

Model #
N20WTS

READ INSTRUCTIONS CAREFULLY: Please read this entire manual before installation and use of this pellet fuel-burning room heater. Failure to follow these instructions could result in property damage, bodily injury or even death. Do not allow anyone who has not read these instructions to assemble, light, adjust or operate the stove. Place instructions in a safe place for future reference.

WARNING:

USE ONLY MANUFACTURER'S REPLACEMENT PARTS. USE OF ANY OTHER PARTS COULD CAUSE INJURY OR DEATH. REPLACEMENT PARTS ARE ONLY AVAILABLE DIRECT FROM THE FACTORY AND MUST BE INSTALLED BY A QUALIFIED SERVICE AGENCY.

PARTS ORDERING INFORMATION:

PURCHASING: ACCESSORIES MAY BE PURCHASED AT ANY GRAND TETON LOCAL DEALER OR DIRECT FROM THE FACTORY

FOR INFORMATION REGARDING SERVICE:

Please call Toll-Free 1-866-740-2497/1-800-251-0001 • Weekends/After Hours 423-488-6316 • grandtetoncollection.com

Our office hours are 8:00 AM – 5:00 PM, EST, Monday through Friday.

Please include the model number, date of purchase, and description of problem in all communication.

LIMITED WARRANTY:

Enerco Group, Inc. (EGI) warrants Grand Teton Wood Pellet Fire Stoves to be free from imperfections in workmanship or material, at the date of manufacture. After installation, If covered components are found to be defective in workmanship or material during the applicable warranty period then the company, at its option, will repair or replace products returned by the buyer to the factory, transportation prepaid within applicable warranty period and found by the company to have imperfections in material or workmanship. The warranty period of the covered components is defined in the table below:

Components Covered	Warranty Period (Parts only, Labor not included)
Electrical	1 years
Steel parts (excluding fire pot)	5 years

If a part is damaged or missing, call our Technical Support Department at 1-866-740-2497/1-800-251-0001.

Address any Warranty Claims to the Service Department, Mr. Heater, Inc., 4560 W. 160TH ST., CLEVELAND, OHIO 44135. Include your name, address and telephone number, the model and serial number of your product, and include details concerning the claim. Also, supply us with the purchase date and the name and address of the dealer from whom you purchased our product.

The foregoing is the full extent of the responsibility of the Company. There are no other warranties, express or implied. Specifically there is no warranty of fitness for a particular purpose and there is no warranty of merchantability. In no event shall the Company be liable for delay caused by imperfections, for consequential damages, or for any charges of the expense of any nature incurred without its written consent. The cost of repair or replacement shall be the exclusive remedy for any breach of warranty. There is no warranty against infringement of the like and no implied warranty arising from course of dealing or usage of trade. This warranty will not apply to any product which has been repaired or altered outside of the factory in any respect which in our judgment affects its condition or operation. This warranty does not cover damage or breakage due to misuse, abuse or modifications. There is no warranty on any paint, glass, gasket or fire brick. There is no warranty on the fire pot. There is no warranty against damage caused by corrosion.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Mr. Heater Inc. reserves the right to make changes at any time, without notice or obligation, in colors, specifications, accessories, materials and models.

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US Patent Pending

ASTM E1509-2012 (R2017)
ULC S627-2000 (R2020)
ASTM E2779-2017
ASTM E2515-2017
CSA B415.1-2010 (R2020)