

EN

## Technical Support

If at any time you have questions about this product, or if you require additional assistance, please do not hesitate to contact our Customer Support line at 800-975-7909 or email us at [support@naturesgenerator.com](mailto:support@naturesgenerator.com)



Nature's Generator Security Camera System

# User Manual

Natures Generator Inc.  
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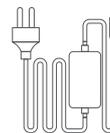
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## What's in the Box



PoE NVR ×1



NVR AC Power Adapter ×1



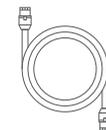
NVR DC Power Adapter ×1



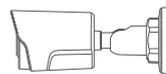
HDMI Cable ×1



5ft Ethernet Cable ×1



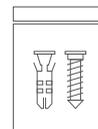
59ft Ethernet Cable ×4



PoE Camera ×4



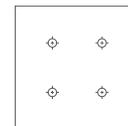
Waterproof Lid ×4



Pack of Screws ×4

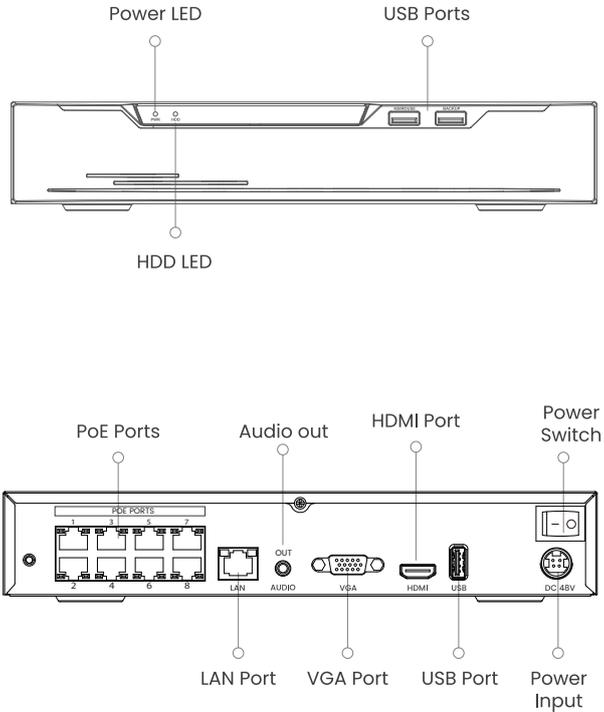


Quick Start Guide ×1

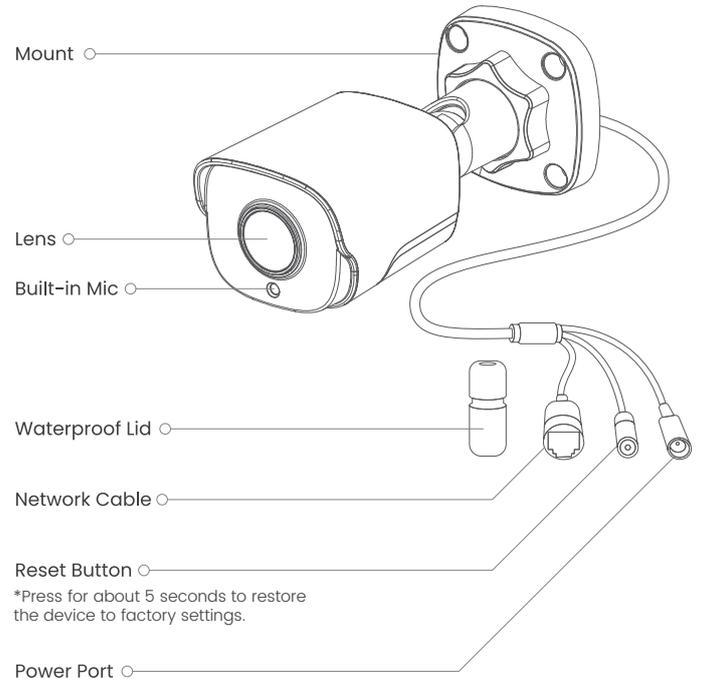


Mounting Hole Template ×4

## NVR Introduction

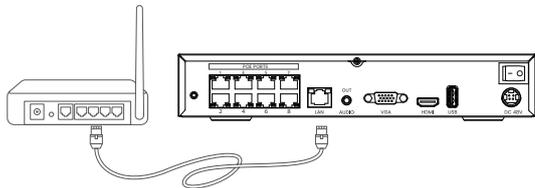


## Camera Introduction

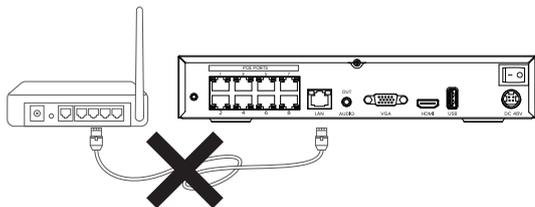


## Connection Diagram

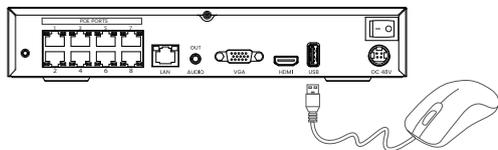
1a. If you want to access the security camera system remotely, connect the LAN port to your router with an Ethernet cable.



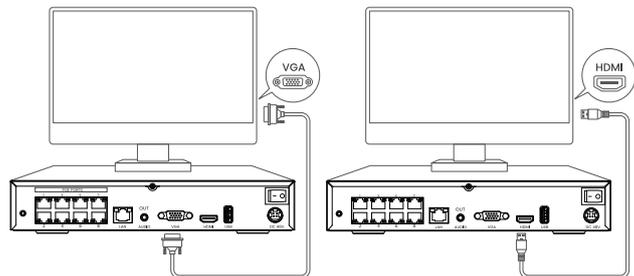
1b. If you want to operate the security camera system in a closed environment, do not connect the LAN port to your router.



2. Connect the mouse to the USB port of the NVR.



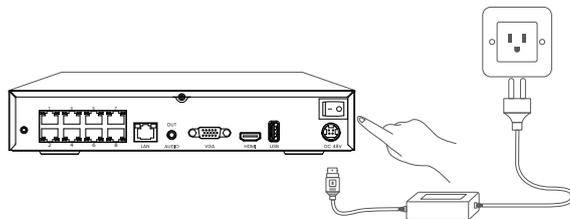
3. Connect the NVR to the monitor with a VGA or HDMI cable.



**NOTE:**

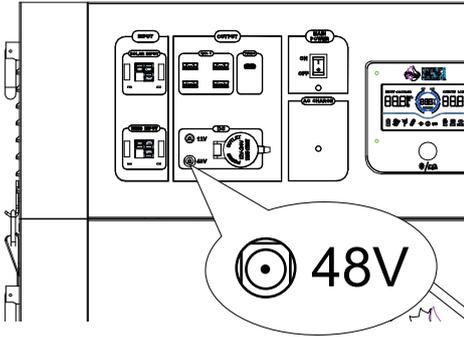
There is no VGA cable included in the package.

4a. Connect the NVR to a power outlet and turn on power switch

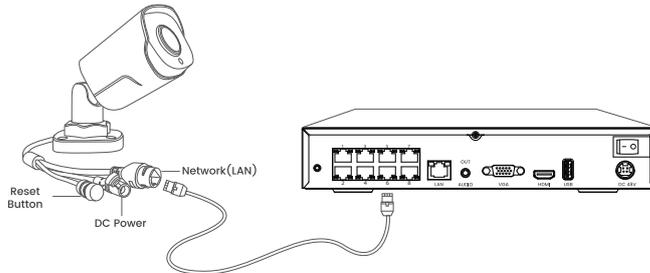


## Set up PoE NVR System

4b. Connect the NVR to the 48V DC port on Nature's Generator Powerhouse or Nature's Generator Powerhouse Power Pod and turn on power switch. Do not use the AC ports on Nature's Generator Powerhouse to save energy.



5. Connect PoE cameras to PoE ports on the NVR.



### On Smartphone

**Step 1** Scan the QR code to download smartlife APP and click "Add Device".

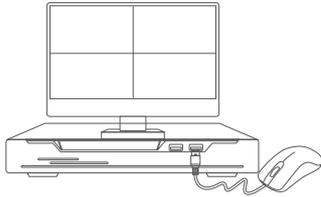
**Step 2** Scan the QR code on the NVR to add it.



#### NOTE:

- Make sure the NVR is powered on correctly and works properly.
- "Auto search mode" requires all devices to work in the same WLAN.

## On NVR UI



When connect the camera system without Internet, you can preview, playback or change settings on monitor by using the mouse.

- Use the smartlife APP to scan the code on the website:  
<https://ipc-us.smartlife.me/login>.  
(It is suggested to use Google Chrome browser)
- After connecting the NVR to smartlife APP successfully, use the APP to scan the code on the website to log into your account.

# Troubleshooting

## 1. No Video Output on the Monitor

If there's no video output on the monitor from Nature's Generator NVR, please try the following solutions:

- TV/monitor resolution should be at least 720p or above.
- Make sure your NVR is powered on.
- Double check the HDMI/VGA connection, or swap another cable or monitor to test.

## 2. Remove Device from APP

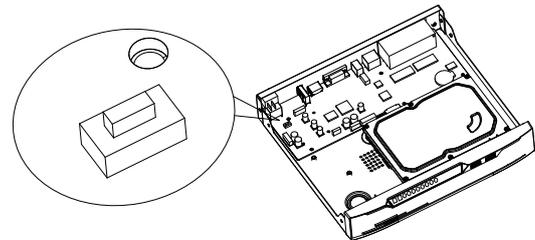
Home page → Long press the NVR icon → Click "Remove Device"  
→ Click "Confirm"

## 3. Share Device with Others from APP

Home management:Me → Home Management → Create home  
→ Add Member after creating a home

## 4. Forget Passwords

Press the reset button for about 8 seconds to restore the device to factory settings.



## 5. Fail to Access the NVR

If you failed to access the PoE NVR remotely via mobile phone or PC, please try the following:

- Make sure you can locally access this NVR system.
- Connect your phone or PC under the same network (LAN) of your NVR and see if you can visit any website to verify whether there is Internet access available.
- Reboot your NVR and home router and try again.

## Specifications

### NVR

Decoding Resolution: 8MP/5MP/4MP/3MP/1080p/720p

Synchronous Playback: Up to 8 Channels

### Camera

Night Vision: Up to 30m/100ft

Day/Night Mode: Auto Switchover

Operating Temperature: -35°C to 55°C (-31°F to 131°F)

Operating Humidity: 10%-90%

Ingress Protection: IP66

## Notification of Compliance

### FCC Compliance Statement

This device complies with Part 15 of FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



## Correct Disposal of This Product

Your Nature's Generator Security Camera System may contain materials that can be recycled and reused. To help protect the environment, contact your local authorities for information about disposal or recycling and about finding a recycler in your area before you dispose of your Nature's Generator Security Camera Systems.

### Limited Warranty

This product comes with 1 year limited warranty that is valid only if purchased from Natures Generator Inc or other authorized resellers.

#### NOTE:

We hope that you enjoy your new purchase. But if you are not satisfied with the product and plan to return it, to protect your privacy, we strongly suggest that you can format the HDD in NVR and remove the device from APP.

### Terms and Privacy

Use of the product is subject to your agreement to the Terms of Service and Privacy Policy at [naturesgenerator.com](http://naturesgenerator.com). Keep it out of reach of children.

### End User License Agreement

By using the Product Software that is embedded on the [naturesgenerator.com](http://naturesgenerator.com), you agree to the terms of this End User License Agreement ("EULA") between you and Natures Generator Inc.