



## Oregon Warranty and Service

### The Oregon® Customer-Satisfaction Policy Limited Warranty

Oregon® Warrants its products to be free from defects in materials and workmanship for as long as they are owned by the original retail purchaser.

If you Like our products, please tell your friends. If you are not satisfied with our products, for any reason, please tell us. Oregon® wants to provide you with products that perform to your full satisfaction. We welcome you to contact us as shown below.

LIABLE UNDER THIS WARRANTY IS LIMITED TO REPLACEMENT PARTS, AT THE OPTION OF YOUR OREGON® DISTRIBUTOR AND OREGON®. PLEASE CONTACT YOUR OREGON® DISTRIBUTOR OR US DIRECTLY. OREGON® PRODUCTS ARE NOT WARRANTED AGAINST NORMAL WEAR AND TEAR, USER ABUSE, IMPPROPER MAINTENANCE OR IMPROPER REPAIR.

REPLACEMENT OF DEFECTIVE PRODUCT IS THE EXCLUSIVE REMEDY UNDER THIS WARRANTY AND ANY APPLICABLE IMPLIED WARRANTY. THE REPLACEMENT WILL BE UNDERTAKEN AS SOON AS REASONABLY POSSIBLE AFTER RECEIPT OF THE DEFECTIVE PRODUCT. THE EXTEND PERMITTED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THIS PRODUCT IS LIMITED TO THE DURATION AND SCOPE OF THIS EXPRESS WARRANTY. OREGON® SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR DO NOT ALLOW THE EXCLUSION OF CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES THE ORIGINAL OWNER SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

If you have questions regarding Oregon® products in the USA or Canada, our Technical Services Department welcomes all call between the hours of 6:30 a.m. and 4:00 p.m. (Pacific Time), Monday through Friday, at 800-223-5168. Alternatively, you can write to: Technical Services Department, Oregon® PO box 22127, Portland, Oregon 97269-2127, visit our website at [www.oregonproducts.com](http://www.oregonproducts.com) (look for the "Contact Us" link under the "Customer Service" menu), or email us directly at [technicalservices@oregonproducts.com](mailto:technicalservices@oregonproducts.com)