

KARAVAN

Karavan Trailers, LLC Warranty Policy

Please register your trailer online at www.karavantrailers.com

A complete Owner's Manual is available online in the Advice & Support / General area. Warranty claims should be submitted online and requests for additional help may also be entered via our website.

When contacting Karavan, please reference the trailer area where help is needed using number guide below.

Karavan Trailers, LLC warrants each new Karavan Trailer to be free from defects in materials and workmanship for a period of one (1) year from date of purchase or two (2) years from the date of manufacture. Karavan Trailers shall repair or replace, without charge, any parts found to be defective because of imperfect workmanship or materials within a reasonable time after the trailer is returned at purchaser's expense to any Karavan Trailers authorized distributor or dealer. Karavan Trailers will have a limited lifetime warranty against manufacturer defects on the frame.

Who is covered?

This warranty is extended to the original purchaser only and does not extend to any other persons to whom the trailer may be transferred.

Purchased parts such as lights, tongue jacks, and springs are covered based on the manufacturer's discretion.

Warranty on tires shall be made through the nearest representative for the tires.

What is not covered?

Any items that were found modified or altered in any way; nor shall the warranty apply to any defect or malfunction which was caused by damage, unreasonable use, or failure to provide reasonable and necessary maintenance.

The warranty will not cover damage caused by overloading the trailer beyond stated capacities or the use of improperly installed weight distribution hitches in conjunction with hydraulic surge brakes.

Due to the highly corrosive conditions a trailer is exposed to, rust formation is not covered.

Other limitations

Races, bearings and seals are covered for 180 days from date of purchase. Any implied warranties, obligations, or liabilities, including but not limited to, any implied warranty of merchantability, shall be limited in duration to the two-year duration of the written limited warranty.

Some states do not allow limitation on how long an implied warranty lasts, so the above limitation may not apply to you. The use of any unit as part of a rental fleet, or use for commercial purposes voids this warranty.

The following are exclusions of Karavan Trailers Warranty:

- Loss of time
- Lodging
- Inconvenience
- Telephone
- Towing charges
- Gas
- Travel expenses
- Loss or damage to personal property or loss of wages

Karavan Trailers, LLC shall not be liable for any incidental or consequential damages for breach of this or any other warranty expressed or implied.

