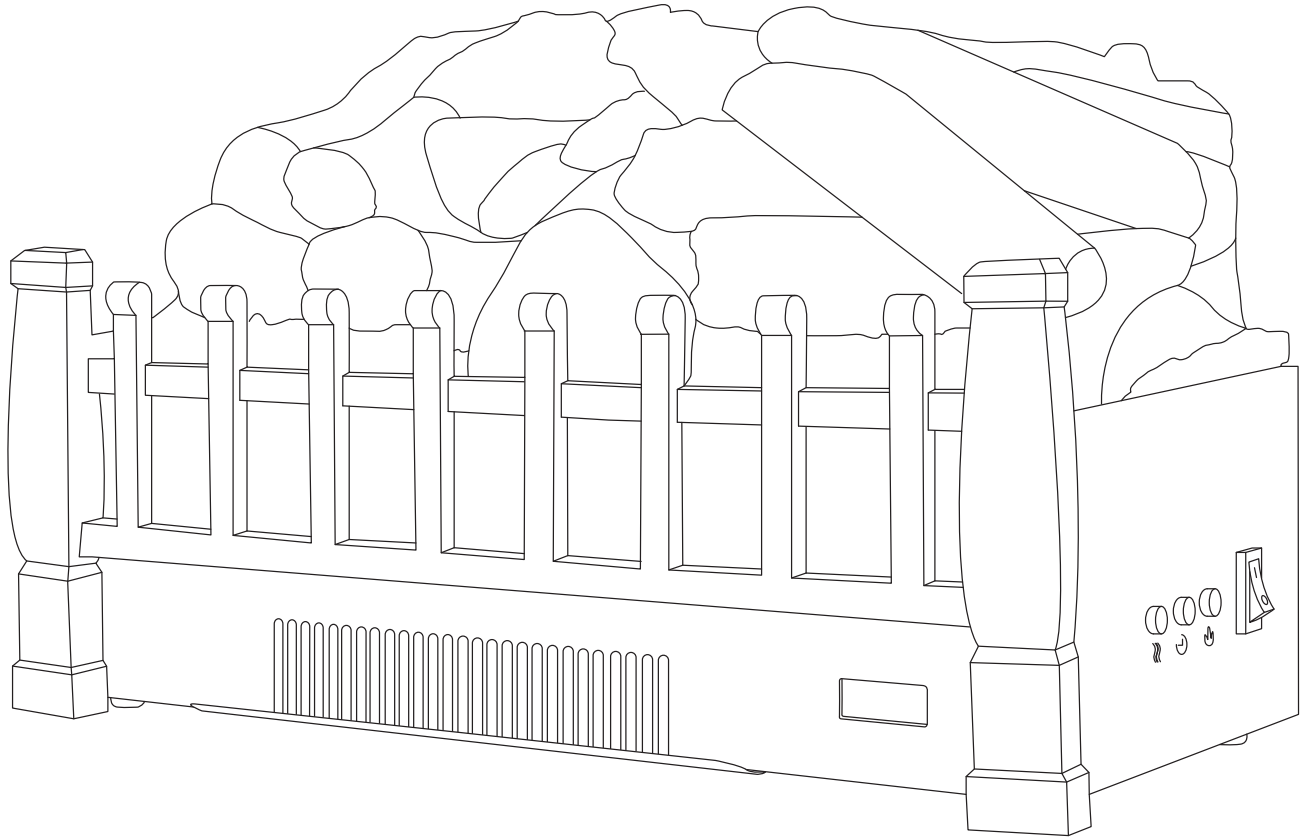


# ELEGANT EMBERS FIREPLACE INSERT LOG HEATER



**Do not discard this manual.  
Please retain this manual and your proof of purchase.**

**⚠ WARNING:** Read and understand this entire manual, including all safety information, before plugging in or using this product. Failure to do so could result in fire, electric shock, or serious personal injury.



## FOR YOUR SAFETY

**DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE LIQUIDS OR VAPORS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE**

## **⚠ WARNING!**

**Manufacturer and seller expressly disclaim any and all liability from personal injury, property damage or loss, whether direct or indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.**

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## 1-Year Manufacturer Warranty Information

### What is Covered?

Our 1-year limited manufacturer warranty covers any defects in material or workmanship under normal use during the warranty period. During the warranty period, we will replace at no charge, parts of a product, or an entire replacement of a product that proves defective because of improper material or workmanship during normal usage.

### What is Not Covered?

1. Inadequate care and/or neglect
2. Environmental and/or natural elements
3. Immersion in water, unless specified
4. Improper installation/storage and/or maintenance

This warranty is void if the product has been damaged by accident, misuse, negligence, improper installation and/or modifications. This includes any and/or all defects arising out of freezing water damage, hard water damage, failure to keep the unit clean and free of harmful additives such as bleach, chlorine, etc., that affects the paint and/or parts. Additionally, the warranty does not cover any additional charges or installation, removal, disposal or consequential damage associated with any warranty claim.

### How to Open a Claim?

To open a claim, you must provide proof of purchase with the purchase date and photos of the defective merchandise. This information is required to help us determine the actual cause of the defect and to help us address future quality control.

Contact us at [customerservice@sunnydazedecor.com](mailto:customerservice@sunnydazedecor.com) with your photos and issue.

Warranty claims generally take 3 to 5 business days to process.

**Any modification to the product or failure to follow recommended care will void the product warranty.**

# ⚠ IMPORTANT SAFETY INFORMATION ⚠


## ⚠ WARNING ⚠

### Read all instructions before using this heater.

- This heater is **hot when in use**. To avoid burns, **DO NOT** touch hot surfaces.
- **Extreme caution** is necessary when any heater is used. **NEVER** leave the unit unattended while heater is in use.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9 m) from the front of the heater and keep them away from the sides and rear.
- If provided, use handles when moving the heater.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended. Ensure adequate **safety measures are incorporated to protect infants/toddlers** from touching hot surfaces.
- **DO NOT operate any heater if the cord or plug is damaged**, the heater malfunctions, has been dropped, or damaged in any manner. Discard heater in accordance with local laws and regulations or have it serviced by a certified professional.
- **ALWAYS** unplug the heater when not in use.
- **DO NOT install the heater near a bed**, objects such as pillows or blankets can fall off the bed and be ignited by the heater.
- **NEVER use this heater in bathrooms, laundry rooms**, or any other location where the heater could come in contact with water or be exposed to high moisture. Never place a heater where it may fall into a bathtub or other water container.
- **DO NOT** run the power cord under carpeting. Do not cover the cord with throw rugs, runners, or similar coverings. Do not route the cord under furniture or appliances. Always ensure the power cord is away from traffic areas and anywhere it could be tripped over.
- **Connect to properly grounded outlet ONLY.**
- **A heater has arcing or sparking parts inside and becomes HOT. DO NOT** use it in areas where gasoline, paint, or any flammable liquids are used or stored or where flammable vapors are present.
- **Only use this heater as described in this manual. Any other use may cause fire, electric shock, personal injury or death.**
- To disconnect the heater, turn the controls off, then remove the plug from the outlet.
- **DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening** as this may cause electric shock, fire, or damage to the heater.
- **DO NOT** block air intakes or exhaust in any manner as doing so could cause a fire.
- **AVOID FIRE!** It is imperative that the control compartments, circulating blower, and its passageway in the fireplace is kept clean. Regularly inspect all air vents to make sure they are free from dust, lint, or other blockages. **Unplug the unit and clean with a vacuum ONLY. DO NOT** rinse or get wet.
- **ALWAYS plug heaters directly into a wall outlet/receptacle. NEVER** use this unit with an extension cord or relocatable power tap (power strip).
- **For residential use only! NOT for commercial use!** Any commercial or public use of this heater voids all warranties and could cause injury.
- **This product is not intended to be a primary heat source.** It is for supplemental heat only.
- **INDOOR use only! NEVER** use this heater outdoors! Doing so may result in electric shock!

# **WARNING**

- **DO NOT OPEN! Risk of electric shock!** No user-serviceable parts inside!
- **NEVER modify this heater.** Doing so could result in personal injury or property damage. Modification of this fireplace completely voids all warranties.
- **ALWAYS** turn this heater off before unplugging it from the outlet.
- **ALWAYS** disconnect this unit from the power supply before performing any assembly or cleaning, or before relocating the electric fireplace.
- **NEVER** leave this heater unattended. **ALWAYS** unplug this heater when it is not in use.
- **ALWAYS** store this heater in a dry location. **NEVER** use the fireplace in a location where it may become wet.
- **NEVER** plug this heater into an outlet that is old, cracked, or has any loose wires or connections. Plugging this heater into a faulty outlet could result in **electric arcing** within the outlet that could cause the outlet to overheat or catch fire.
- **ALWAYS** check your heater cord and plug connections with each use!
  - i) **MAKE SURE** the plug fits tightly in the outlet! Faulty wall outlet connections or loose plugs can cause the outlet to overheat.
  - ii) **Heaters draw more current** than small appliances. **Overheating** may occur even if it has not occurred with the use of other appliances.
  - iii) During use, frequently check to see if the plug outlet or faceplate is **HOT!**
  - iv) If the outlet or faceplate is **HOT**, **discontinue use immediately** and have a qualified electrician inspect and/or replace the faulty outlets.
- Under no circumstances should this fireplace be modified.

 **CAUTION:** This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to only fit one way in a polarized outlet. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** attempt to alter this safety feature.

 **WARNING:** It is normal for the power cord to feel warm to the touch; however, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.



**CAUTION:**  
RISK OF ELECTRIC SHOCK  
DO NOT OPEN  
NO USER SERVICEABLE PARTS INSIDE



Any modification to the product or failure to follow recommended care will void the product warranty.

## **WARNING!**

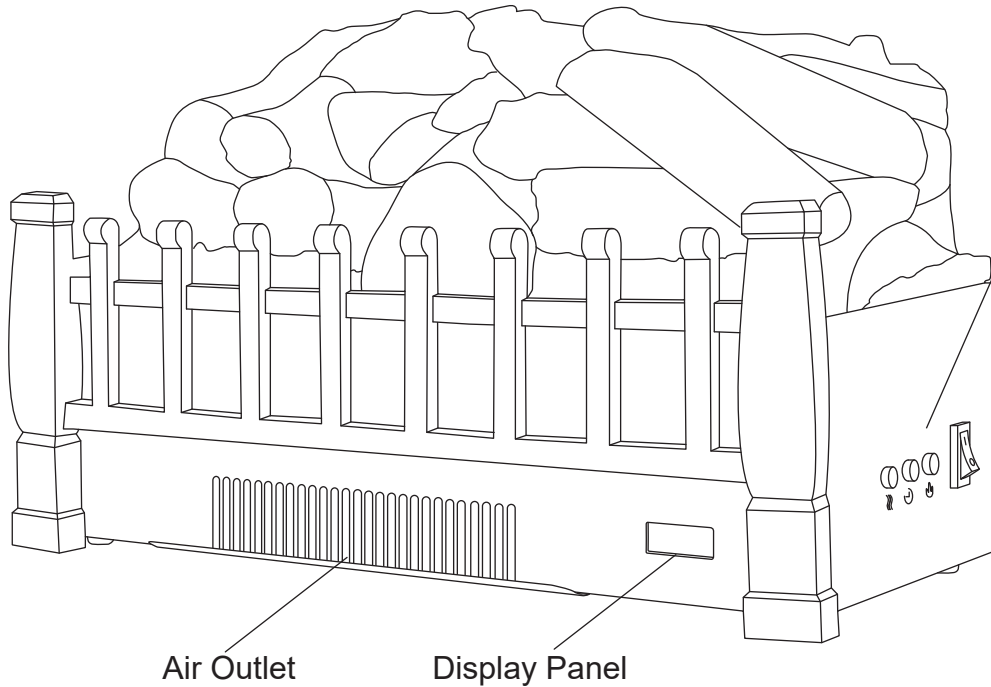
Manufacturer and seller expressly disclaim any and all liability from personal injury, property damage or loss, whether direct or indirect, or incidental, resulting from the incorrect attachment, improper use, inadequate maintenance, or neglect of this product.

## **ALWAYS OBSERVE THESE SAFETY PRECAUTIONS WHEN OPERATING YOUR ELECTRIC HEATER**





- ALWAYS** Read all instructions before operating.
- ALWAYS** Locate your electric heater away from furniture or loose hanging drapes.
- ALWAYS** Keep the rear grill away from walls or drapes so as not to block the air intake. (If applicable)
- ALWAYS** Unplug electric heater when not in use.
- ALWAYS** Use electric heater on a flat dry surface.
- ALWAYS** Use on 110-120 volt 60Hz AC power supply.
- ALWAYS** Route the cord so it will not be walked on tripped over or pinched by furniture.
- ALWAYS** Keep electrical cords, drapes and other furnishings away from your electric heater.
- ALWAYS** Keep your electric heater clean and (if applicable) the filter free of dust.
- ALWAYS** Use indoors only.
  
- NEVER** Place drapes, clothing or towels over electric heater to dry.
- NEVER** Use in the presence of explosive or flammable vapors such as gas or paint.
- NEVER** Plug another electrical appliance into the same circuit. Blown fuses, tripped circuits and fire hazards may result.
- NEVER** Use water or liquids to clean your electric heater.
- NEVER** Let bare skin touch hot surfaces as this may cause burns.
- NEVER** Leave electric heater unattended.
- NEVER** Leave electric heater when children or pets are present.
- NEVER** Locate electric heater where it may fall into a bath tub or other water containers.
- NEVER** Operate electric heater with a damaged cord, plug or after the heater malfunctions, or has been dropped or damaged in any manner.
- NEVER** Run cord under carpeting or cover with throw rugs or runners.
- NEVER** Insert or allow foreign objects to enter any ventilation or exhaust openings, as this may cause an electrical shock, fire or damage.

# Product Diagram

## HEATER



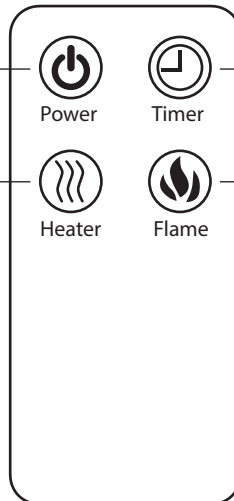
### Control Panel

-  **Master Switch**  
Enables all functions on unit and remote
-  **Flame Button**  
Adjust flame brightness
-  **Timer Button**  
Set timer mode
-  **Heater Button**  
Turn heat On/Off

## REMOTE CONTROL

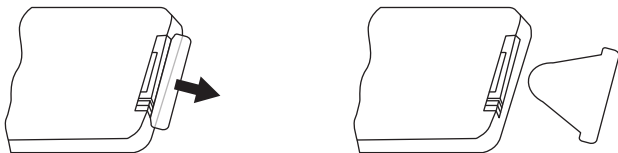
**Power Button**  
Powers the appliance On/Off

**Heater Button**  
To turn heat On/Off



**Timer Button**  
For setting the timer mode

**Flame Button**  
To set flame brightness



Pull the insulating film out of the battery cover before using the remote control.

**NOTE:** Promptly remove expelled batteries, as the acid inside the battery could leak, damaging the remote.

## NOTICE

To improve operation, aim the remote control at the front of the fireplace. **DO NOT** press the buttons too quickly. Give the unit time to respond to each command.

 **NEVER** dispose of batteries in fire. Failure to observe this precaution may result in an explosion. Dispose of batteries at your local hazardous material processing center.

# Instructions for Power

AC120-Volt/60Hz circuit with a properly grounded outlet is required.

Operating the heater on a dedicated circuit is highly recommended. Other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow when the heater is operating.

The unit comes standard with a two wire cord exiting from the rear of the appliance.



**WARNING:** Electrical outlet wiring must comply with local building codes and all other applicable regulations to reduce the risk of fire, electrical shock and injury.



**WARNING:** Do not use this appliance if any part of it has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the electrical system if necessary.



**CAUTION:**  
**RISK OF ELECTRIC SHOCK**  
**DO NOT OPEN, NO USER SERVICEABLE PARTS INSIDE**



## Operation

Ensure the circuit breaker(s) for the power supply are turned on.

Once the appliance has been plugged into a properly grounded electrical outlet, it is ready to operate.

### Methods of Operation

This electric fireplace can be operated by the CONTROL PANEL, located on the right side of the fireplace, or by the battery-powered REMOTE CONTROL.

The operation of each method varies slightly, but the functions are the same.

Before operating, please review the IMPORTANT SAFETY INFORMATION on Pages 2 and 3, and heed all warnings.

### MASTER SWITCH










The Master Power Switch is located on the right side of the appliance.

The master power switch must be turned ON (I) for the unit to operate. The unit will make a short alarm sound to indicate it is ready to use. If no sound is heard, the unit may not be plugged in, the circuit breaker may have tripped, or there is a malfunction.

Turn the master switch OFF (O) to shut off electric supply.

### NOTICE

**When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.**

BUTTON	FUNCTION	ACTION AND INDICATION
 <b>POWER</b> (REMOTE ONLY)	<p><b>ON:</b> Enables control panel and remote control functions.</p> <p><b>OFF:</b> Disables control panel and remote control function. Turns off the heat and flame effect.</p>	<ol style="list-style-type: none"> <li>1. Press once. The heat and flame effect will be on.</li> <li>2. Press again, heat and flame effect will turn off. The fan will continue to run for 60 seconds to disperse remaining heat from inside the unit.</li> </ol>
 <b>TIMER</b>	<p><b>TIMER button:</b> Controls the timer settings to automatically turn the fireplace off. Settings range from 1 hour to 24 hours. 01, 02, 03....24 will show on the display.</p>	<p>Press button until desired setting is reached. LED display will show the setting.</p> <p>When time reaches the selected setting, the unit will automatically turn off.</p> <p>0 disables the timer function.</p>
 <b>TIMER</b> (REMOTE)		
 <b>HEATER</b>	<p><b>HEATER button:</b> Turns heater on and off. 00, LL, HH will show on the display.</p>	<p>When heater is off, press button to turn on.</p> <ol style="list-style-type: none"> <li>1. Press once, OH (high heat).</li> <li>2. Press again, OL (low heat).</li> <li>3. Press button, OF, heat function is off.</li> </ol>
 <b>HEATER</b> (REMOTE)		<p><b>NOTE:</b> When the unit is turned off, the fan will continue to run for 60 seconds to disperse remaining heat from inside the unit.</p>
 <b>FLAME</b>	<p><b>FLAME button:</b> Changes flame effect brightness from brighter and dimmer. Flame effect will be on the brightest setting when this function is first used. The flame effect can be used independently.</p>	<ol style="list-style-type: none"> <li>1. Press once to lower the flame brightness.</li> <li>2. Press again until desired setting is reached; 05 is brightest, 01 is dimmest, and off setting.</li> </ol> <p><b>NOTE:</b> Flame effect is on standby after the master switch is turned on.</p>
 <b>FLAME</b> (REMOTE)	<p><b>5 brightness settings:</b> 05, 04, 03, 02, 01</p>	<ol style="list-style-type: none"> <li>1. Press once to lower the flame brightness.</li> <li>2. Press again until desired setting is reached; 05 is brightest, 01 is dimmest.</li> </ol>

## Temperature Limiting Control

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature, the heater will automatically turn OFF.

To reset:

1. Turn the Master Switch OFF (O).
2. Unplug the power cord from the outlet.
3. Wait for at least 10 minute before plugging the unit back in.
4. Turn the Master Switch ON (—) and press the power button to restart the unit.
5. If the unit does not power on, allow the unit to thoroughly cool down and inspect the fireplace to make sure no vents are blocked, or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
6. If the problem continues, have your outlet and wiring inspected by a professional.



# Maintenance



**Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!**

**ALWAYS** turn the heater OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.

## Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

## Storage:

- Store heater in a clean dry place when not in use.

**! WARNING:** No other servicing should be performed by the consumer. Do not service the unit yourself.

## NOTICE

Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.

# Cleaning



**ALWAYS** turn the heater OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.

**NEVER** immerse in water or spray with water or cleaning solutions. Doing so could result in electric shock, fire, or personal injury.

**! DO NOT CLEAN WHILE THE UNIT IS HOT!** Wait at least 45 minutes after the unit is powered off before attempting to clean. If the unit still feels hot, wait until it is completely cooled.

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.
- If necessary, wipe with a slightly damp cloth.
- Dry thoroughly with a paper towel or a soft, lint-free cloth.
- **DO NOT** allow any water or cleaning solution to enter the unit.
- **DO NOT** use brass polish or household cleaners as these products will damage the finish.
- **WAIT** for the unit to completely dry before use.

# Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
The appliance does not turn on when the "POWER" button is pushed.	The overheat protection device has been triggered.	Turn all controls off, unplug the appliance, allow to cool for at least 10 min plug back in and restart.
	The unit may have tripped your circuit breaker.	Turn the unit off and unplug it. Locate the tripped switch in your circuit breaker box. Turn the switch all the way off and then turn it back on.
	The outlet may be faulty.	Use a different outlet. Contact a certified technician to inspect/repair faulty outlets.

**Keep this owner's manual for future reference.**

**If you sell or give this product away,  
make sure this manual accompanies this product.**

**Any modification to the product or failure to follow recommended care will void the product warranty.**

## Specifications

Model	LOGF-20
BTU's per/hour	5100
Voltage	120V/60HZ
Watts	1500
Amps	12.5
Heating Area (sq. ft.)	400

### **WARNING!**

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