



Bare Reciprocating Pump Warranty Statement

IMPORTANT!! You must register your compressor: To register your warranty and find the extended warranty options go to www.emaxwarranty.com or use the QR code above. Details and options for our extended warranty will be provided online once you enter the required information.

EMAX Compressor makes the following Warranty guarantee:

- **Standard Warranty:** That each compressor bare pump is free from defects in material, workmanship, and parts for *1 year from the date of delivery. EMAX compressor is not responsible for downtime during warranty service. If downtime is necessary, it is at the owner's discretion, obligation, and expense, to have a redundant compressor. Parts shipped for warranty repairs shall only include ground freight charges for the first 90 days of the warranty period, thereafter owner is responsible for all freight charges of parts and/or total pump replacement if necessary being shipped for warranty fulfillment. Any and all express shipping charges of warranty parts would be at the owner's expense. Standard technical assistance is provided at no charge during and after the standard warranty period.

**Standard warranty has no obligation to maintain warranty status, warranty will expire one year from date of delivery. Please see available options below to extend your warranty.*

- **5 Year Extended Warranty:** EMAX compressor will extend your standard 1-year warranty to full 5 years when you opt to register for the extended warranty plan that includes using our **SMART OIL™** and following all routine maintenance set forth. Parts shipped for warranty repairs shall only include ground freight charges for the first 90 days of the warranty period, thereafter owner is responsible for all freight charges of parts and/or total pump replacement if necessary being shipped for warranty fulfillment. Any and all express shipping charges of warranty parts would be at the owner's expense. This plan includes our advanced technical air support. Smart Tech Support provides you with the highest level of technical support.

Required maintenance Schedule to maintain warranty status

- All pumps are shipped with break-in oil and must be changed no less than 70 hours to insure gasket seating.
- After the 70 hours of break-in you must change the oil
- Thereafter Oil Should be changed every 6 months or 1000 hours whichever occurs first.
- Always maintain proper oil level in unit. If the unit runs out of oil due to neglect the warranty will be void.
- Use only EMAX approved oils in your compressor, or your warranty is void.

Warranty Shall not apply and Emax Compressor shall not be responsible nor liable for:

- Routine service such as oil changes, filter replacements, gasket tightening to correct oil seepage or drive belt tightening and valve cleaning and are not covered under warranty.
- Consequential damages such as but not limited to cost of loss of business, product damage, or down time
- Acts of nature, over abuse, malicious destruction, improper maintenance, undersized equipment
- Deviation from operating instructions or specifications
- Exceeding 70% duty cycle resulting in over heating and excessive wear and tear
- Any malfunction of reciprocating pump caused by failure or improper use and/or maintenance of other compressor components manufactured by others
- Normal wear and tear parts included but not limited to valves (intake/suction, check, blowdown, thermo, pop off, unloader), and ball valves. Belts, shaft seals, load/unloader solenoids, sensors (temperature or pressure), Electrical contractors and relays, and any parts with a routine maintenance schedule

Warranty shall be voided under the following conditions: Exposing electrical components to rain or water, or installing the unit in a hostile environment such as acid vapors or any caustic or abrasive matter that may be ingested



Rev1 .6.2024

into the pump, or installing the unit in an enclosed area where lack of cooling ventilation is present, such as in boiler or equipment rooms where the ambient air exceeds 100F.

Further exclusions include failure to fully and completely follow the guidelines set forth in the manual. Of specific note is environments where fine dust is common, such as granite, marble or concrete plants, the compressor **MUST** be installed in a separate area with its own dedicated ventilation. **FAILURE TO PROVIDE THIS DUST FREE OPERATING AREA VOIDS THE WARRANTY.**

Parts used for warranty purposes must be supplied by EMAX Compressor. Warranty work should be performed by an EMAX Compressor approved Technician. If any maintenance (other than routine maintenance) is performed by a non-approved Technician, written pre-approval must be obtained from EMAX Compressor, to prevent voiding this warranty. Failure to fully comply with this warranty and fully comply with the manual instructions will void this warranty.

Tech Support: 866.294.4153

The oil purchase and maintenance program are effective as of Jan.2020