



Made in the USA

The FLO-FAST system is built to last and will hold up to some of the harshest environment. The standard FLO-FAST warranty covers for (1) year against defects in material, internal components or workmanship.

Product Development Group LLC product has been tested to the highest quality standards. This Limited Warranty offered by Product Development Group LLC covers defects in material or workmanship in new Product Development Group LLC products. This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing Product Development Group LLC products from authorized Product Development Group LLC retailers or resellers or through the Product Development Group LLC websites may obtain coverage under our limited warranties.

Product Development Group LLC warrants product against defects in material, internal components or workmanship as follows: Product Development Group LLC will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Product Development Group LLC is unable to provide a replacement and repair is not practical or cannot be made in a timely fashion, Product Development Group LLC may elect to refund the purchase price in exchange for the return of the product. Our warranty periods are 1 year (12 months) from the documented date of purchase, depending on the type of product and where it was purchased.

**Our warranties do not cover any problem that is caused by:**

1. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
  - B.** Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration.
  - C.** Accessories, connected materials and products, or related products not manufactured by Product Development Group LLC.

Our limited warranties are void if a product is returned with removed, damaged or tampered labels or any alterations (including removal of any component or external covers). Product Development Group LLC will not provide any warranty coverage unless claims are made in compliance with all terms of the controlling warranty statement included with your product and you follow proper return procedure. To request warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.

3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

**Product Development Group LLC**  
**7887 Fuller Road Suite 118**  
**Eden Prairie, Minnesota 55344**

Contact customer service at 952-934-4505 if you have any questions on returning product.

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid. Product Development Group LLC requires our customers to first contact our Customer Service Department and provide information related to the problem. Product Development Group LLC may then require that a customer receive a Return Authorization Number to use when returning the product.

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. PRODUCT DEVELOPMENT GROUP LLC NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT. PRODUCT DEVELOPMENT GROUP LLC SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY (INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY).

The laws of the State of Minnesota, USA, govern our warranties. It gives you specific legal rights, and you may also have other rights that vary from state to state. Our warranties do not affect any additional rights consumers have under laws in their jurisdictions governing the sale of consumer goods. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in our warranty statements may not apply. You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action in court against us under the Magnuson-Moss Warranty Act.