

Warranty Card

Petique, Inc. thanks you for your purchase and welcomes you to our growing family of satisfied pet owners. Our products are built to make you and your pet's life together more enjoyable. Please retain this warranty so that should any problem arise, Petique will respond as below.

This warranty is issued by Petique, Inc. and is limited to our regular catalog products which are purchased in the United States.

Who is covered by the warranty

This warranty extends to the original consumer/purchaser only.

Time period of warranty

The 180 days term of this warranty shall commence on the date of original purchase.

What is covered by the warranty

The warranty covers only defect, malfunction or failure attributed to either the quality of material used or workmanship of the finish and assembly. If during the first 180 days after purchase of these Petique products, under reasonable non-commercial use, and conditions maintenance, fails to conform to this warranty, Petique, Inc. will at its option, repair or replace the product(s) determined to be defective.

What is not covered by the warranty

Damages or malfunctions not resulting from defected materials and/or workmanship. Damage or malfunctions from other than normal use, including, but not limited to, repair or tampering by unauthorized parties.

What to do when service is needed

Package the product carefully, using the original carton, to avoid damage in transit. Ship it with postage prepaid and insured.

When returning an item for service the following steps should be taken:

1. Please reach out to info@petique.com to obtain a return authorization number.
2. Reason for return and photo evidence
3. Proof of purchase. (i.e.: copy of store receipt, charge card receipt or evidence of date and place of purchase.)
4. Packed in original carton.

Please fill in the following information and enclose with your correspondence or have on hand when reaching out:

Model Number: _____ Manufacture Date: _____

Date of Purchase: _____ Description of problem: _____

If you have other questions or comments, please call or email Petique, Inc.

 **1-800-421-1902**  **info@petique.com** **www.petique.com** **(8AM - 4PM PST)**